

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

12-APR-2007

Repository ☐Reference No.
10187732

Daytime Telephone Number

E-mail Address

Evening Telephone Number

N/A

OWNER INFORMATION (Type or Print)

Name

Address

City

CHURCH POINT

State

LA

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
 In the absence of _____ address to the vehicle manufacturer.
 Signature of Owner _____ Date 04/24/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

NISSAN

Model

ALTIMA

Model Year

2002

Date Purchased
09-MAY-06Dealer's Name and Telephone Number
NISSAN OPELOUSASEngine:
No: Cylinders 4Fuel Type:
GasOriginal Owner
☐Dealer's City
OPELOUSASState
LAZip Code
70570Transmission Type
AUTOMATIC
☐ Antilock Brakes
☒ Cruise Control
Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code

072100 FUEL SYSTEM, GASOLINE:DELIVERY:FUEL PUMP

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
05-JAN-2007Failure Mileage
74000
78488

Failure Speed

Vehicle failed to start in freezing weather. Engine
would not start on acceleration at 1000-2500 RPM.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No☐ Yes ☒ No

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*-THE CONTACT OWNS A 2002 NISSAN ALTIMA THERE IS A RECALL ON THE FUEL PUMP SCREEN WHICH CAUSED THE ENGINE TO RATTLE AND THE ENGINE SERVICE LIGHT TO REMAIN ON. DURING THE DIAGNOSIS THEY FOUND A SERVICE ENGINE CODE PERTAINING TO THE CATALYST. HE TOOK IT TO THE DEALERSHIP AND CALLED NISSAN, WHO INFORM HIM THAT THE DEALER WOULD FIX IT, BUT NISSAN CALLED BACK REFUSING TO COVER THE COST OF THE REPAIR. THE FAILURE MILEAGE WAS 74,000, AND THE CURRENT MILEAGE WAS 80,000.*AK

I called Nissan USA & was given a Repair Case # 884004 which also went to the Dealership. Dealership Refused to Repair unless we installed a Complete Remanufactured Long Block Engine Assy. & gave prices of Parts & Labor. I picked up Car on a trailer & began to have diagnostics done. Dealer Contacts would not indicate why or how they concluded that the Engine Assy. Needed Replacement.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

After complete diagnostic testing I was told it was safe to drive car. I returned to dealership & again was told they could offer no help whatsoever. I did extensive research & found consumer reports information publications about these problems on 2002-2003 Nissan Altima's with the 2.5L engines. All contact & Nissan & owners records were reviewed (over)

Still fail to
start
in New Mexico
New Mexico

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)
During the search for a vehicle, I always have vehicle's Background checks & Owner's Contracts, MSO, Before Purchase. My father was a professional mechanic with N.T.A.S.E. Certification in every Area it was with me for the Purchase. As well as all the Repair & diagnostic efforts. Compression Testing, Bottom & Top Inspection, All within specifications, Installed manual oil pressure Gauge & drove over 1250 miles, oil pressure was on High Side of Spec. with 10W30 mobil one oil. I had service engine light codes checked at diagnostic Port & Codes. Indicate Fuel Pump & Exhaust Catalyst Problems. I Returned to Dealer with this information & was informed Again that they could not Help to Repair. I Have enclosed information from Background Search Before Purchase to Publications Related to Problem Areas & Nissan Contract & Vehicle History. If I can be of Further Assistance, feel free to contact me at any time. this vehicle is the 4th Nissan Purchased in our Household.

ATTACH ADDITIONAL SHEETS IF NECESSARY

DC
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590

NESS

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

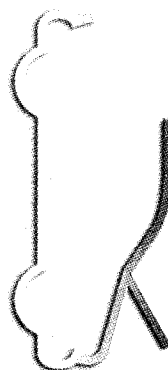
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US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214

AGE
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MAILED
IN THE
UNITED STATES



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

www.nhtsa.gov
NHTSA

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



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Technical Service Bulletins

In order to view the full TSB as an Adobe .pdf document, you'll need to have a current online viewing subscription.

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Technical service bulletins (TSBs) are issued by **NISSAN** to assist technicians with diagnosis and repair. TSBs address specific concerns or conditions such as rough idles, noises and rattles. These specific concerns can be the result of customer or repair shop feedback. The TSB for a specific concern or condition will provide an up-to-date engineering-approved vehicle modification, repair procedure or service part.

NTB04015

IF YOU CONFIRM: An applied vehicle has the following symptoms: • Engine RPM rises at start and the and cannot maintain idle OR • Engine has low/rough idle AND • Engine runs well if the throttle is held
NOTE: The above symptoms may occur after an ECM reprogram or the vehicle battery was run down (discharged). ACTIONS: • Conduct the "Engine Running and Warm Up" procedure • Perform the "Idle Learning (IAVL)" procedure • If the IAVL does not finish ("CMPLT"), perform the "Corrected Idle RPM. Then, perform the IAVL procedure again. • Refer to the Service Procedure starting on page 2 for deta

◀ [Back](#)

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*Signature & Information written on
Questionnaire on front of Envelope.*



NISSAN OWNING

Recall Info

SEARCH FOR A RECALL

Please choose a model and year:

Model

----- Select A Model -----

Year

----- Select A Year -----

► **SEARCH**

► EN ESPAÑOL

► LOCATE DEALER

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Warranty

Parts & Accessories
Recall Info

Vehicle Care
Manuals & Guides

Service Plan
Your Purchase
Lease

WE'RE OUR OWN TOUGHEST CRITICS ?

If you see your vehicle model and year listed below and you didn't receive Owner's Letter in the mail, please take the time to review the appropriate information. Recalls often apply only to a very small number of vehicles within a particular model line. Check with your Nissan dealer to see if your specific vehicle is actually affected by the recall.

ALTIMA 2002 Recalls

2002-2003 Altima Exhaust Pipe Hanger Pin and Pre-Catalyst
2002 Altima Driver's Air Bag Harness Connector Clip
2002 Altima Engine Sensors
2002-2003 Altima Fuel Pump Screen Recall

2002-2003 Altima Exhaust Pipe Hanger Pin and Pre-Catalyst

Applies to 2002 Altima models in the following Vehicle Identification Number ranges:

1N4AL11**2C100000 - 294952

1N4AL11**2C700001 - 719020

Applies to 2003 Altima models in the following Vehicle Identification Number range:

1N4AL11**3C100003 - 311983

Reason for Recall

There is a possibility that the exhaust pipe hanger pin may catch debris from the road that could be ignited by contact with the catalytic converter and cause a fire. In addition, there is a possibility that certain engine operating conditions may cause damage to the pre-catalyst. Material from inside a damaged pre-catalyst could enter the engine and result in increased oil consumption. If the engine oil level is not checked on a periodic basis and drops below the low mark and the driver continues to operate the vehicle ignoring noticeable engine symptoms, engine damage may occur which could result in a fire.

What Nissan Will Do

In order to prevent these incidents from occurring, your Nissan dealer will shorten the exhaust pipe hanger pin. The dealer will also reprogram the electronic control module to prevent any future damage to the pre-catalyst. In addition, the dealer will install heat shields on certain components of the exhaust system on vehicles that do not already have them. This free service should take about three hours to complete, but your Nissan dealer may require your vehicle to be towed to the dealer.

for a longer period of time based upon the dealer's work schedule. The pre-catalyst will be tested to ensure it is working properly and replaced if necessary. If damage is found inside the pre-catalyst, it will be necessary to replace the engine. Nissan anticipates that few engines will need to be replaced. If the engine needs to be replaced, this also will be free of charge and will take several days. In this case, a car rental allowance is available from your Nissan dealer upon request.

NOTE: If the engine or exhaust system of your vehicle has been modified with non-Nissan parts or in a way not authorized by Nissan, you may be responsible for bringing the vehicle into a condition that allows the campaign diagnostic procedures to be followed and the repairs completed. If it is not possible to properly test the pre-catalyst and install all of the campaign parts, you will have to pay the cost to return the vehicle to an appropriate condition in order for the dealer to perform the campaign repairs. You may also have to pay to add modifications back to your vehicle.

What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. **Until then, check engine oil regularly and fill as needed. If you notice excessive engine noise or abnormal odor from the engine compartment, you should stop driving and contact your Nissan dealer to arrange to have the vehicle towed to the dealer for repair.**

Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Office, Nissan North America, Inc. at P.O. Box 1 Gardena, California 90248-0191. The toll free number is 1-800-333-0829.

You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590 or call the toll free Safety Hotline at (888) 327-4236.

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2002 Altima Driver's Air Bag Harness Connector Clip

Applies to 2002 Altima, the following Vehicle Identification Number Range: 1N4*L11*2C100000 - 144063

The number of vehicles potentially affected is approximately 35,500 for Altima. Please review the disclaimer located at the bottom of this page for more information.

Reason for Recall

The electrical connector for the driver air bag may come loose. If the connector comes loose, the supplemental air bag warning light will flash on and off. If this occurs and the vehicle is not taken in for repair, the driver air bag will not deploy in the event of a crash, increasing the risk of injury.

What Nissan Will Do

In order to assure a proper connection, your Nissan dealer will check the electrical connector for the driver air bag to make sure it is secure and install the metal retaining clip on the connector. This free service should take about 1 hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon the dealer's work schedule.

period of time based upon their work schedule.

What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. **If you notice that the air bag warning light is flashing, you should contact your Nissan dealer as soon as possible to have your vehicle repaired.**

If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Office, Nissan North America, Inc. at P.O. Box 191, Gardena, California 90248-0191. The toll free number is 1-800-NISSAN1 (1-800-647-7261).

You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590 or call the toll free Safety Hotline at 1-888-327-4236.

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2002 Altima Engine Sensors

Applies to 2002 Altima with the following Vehicle Identification Number Ranges:
1N4AL11**2C100030 - 718759
1N4BL11**2C100029 - 718752

The number of Altima vehicles potentially affected is approximately 192,000. Please review the disclaimer located at the bottom of this page for more information.

Reason for Recall

On some 2002 Altimas, there is a possibility that the engine might stop running while being driven if the crank position sensor fails. This may also result in the "Service Engine Soon" light coming on or reduced engine power. If the engine stops running while driving, this could result in a crash without warning.

What Nissan Will Do

In order to prevent this incident from occurring, your Nissan dealer will replace the crank position sensors. This free service should take about one hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule, or parts availability.

What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. If the "Service Engine Soon" light comes on, contact your dealer as soon as possible to have your vehicle inspected. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Office, Nissan North America, Inc. at P.O. Box 191, Gardena, California 90248-0191. The toll free number is 1-888-737-7261. You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590 or call the toll free Safety Hotline at (888) 327-4236.

If you have paid to have a crank position sensor replaced prior to this campaign, you may be eligible for reimbursement of the related expense. Contact Nissan at 1-800-NISSAN1 for more information.

S E R V I C E - C O M M

04/09/07 14:17:22

CICSWB08

FIVE YEARS CLAIM HISTORY

WARRANTY CLAIM DATA

VIN: 1N4AL11D92C [REDACTED]

RO DATE: 11/26/02 RO NBR: *2523A SERVICING DEALER: ROYAL NISSAN INC

MILEAGE: 11,590

BATON ROUGE

LA 70815

PNC: P2110 '02 ALTIMA AIRBAG SENSOR

SUBLET: 0.00

OPERATIONS: P21101 RPL ALTIMA AIRBAG SENSOR - D

PARTS REPLACED:

985813Z085 SENSOR-AIR BAG FRONT CENTER

ENTER = CONTINUE N = NEXT VEHICLE M = RETURN TO SERVICE-COMM MENU>

S E R V I C E - C O M M

04/09/07 14:17:22

CICSWB08

FIVE YEARS CLAIM HISTORY

WARRANTY CLAIM DATA

VIN: 1N4AL11D92C

RO DATE: 07/13/04 RO NBR: *4249B SERVICING DEALER: ROYAL NISSAN INC

MILEAGE: 39,213

BATON ROUGE

LA 70815

PNC: R3022 NIS CRNK/CAM POS SNSR RECALL

SUBLET: 0.00

OPERATIONS: R30220 INSTALL NEW ENGINE SENSOR KI

PARTS REPLACED:

237316N225 CRKSFT POSITION SENSOR KIT

ENTER = CONTINUE N = NEXT VEHICLE M = RETURN TO SERVICE-COMM MENU>

S E R V I C E - C O M M

04/09/07 14:17:22

CICSWB08

FIVE YEARS CLAIM HISTORY

WARRANTY CLAIM DATA

VIN: 1N4AL11D92C

RO DATE: 07/13/04 RO NBR: *4249A SERVICING DEALER: ROYAL NISSAN INC

MILEAGE: 39,213

BATON ROUGE

LA 70815

PNC: R3007 '02-'03 L31 QR25 ENGINE CAMP

SUBLET: 0.00

OPERATIONS: R30071 LABOR OP #1

PARTS REPLACED:

1102601M02	WASHER-DRAIN
152089E000	FILTER OIL
206958J010	BEARING-SEAL, EXHAUST JOINT
A65908J025	COVER - EXHAUST MANIFOLD KIT
LOCALENOIL	ENOIL DESCRIPTION

ENTER = CONTINUE N = NEXT VEHICLE M = RETURN TO SERVICE-COMM MENU>

S E R V I C E - C O M M

04/09/07 14:17:22

CICSWB08

FIVE YEARS CLAIM HISTORY

WARRANTY CLAIM DATA

VIN: 1N4AL11D92C

RO DATE: 05/08/06 RO NBR: *9855A SERVICING DEALER: ROYAL NISSAN INC

MILEAGE: 69,825

BATON ROUGE

LA 70815

PNC: PB135 02-03 L31 HALOGEN HEADLAMP

SUBLET: 0.00

OPERATIONS: PB1352 INSPECT BOTH HEADLIGHTS AND

PARTS REPLACED:

260678J020 KIT-HALOGEN TERMINAL PLATE

2629189903 BULB

ENTER = CONTINUE N = NEXT VEHICLE M = RETURN TO SERVICE-COMM MENU>

S E R V I C E - C O M M

04/09/07 14:17:22

CICSWB08

FIVE YEARS CLAIM HISTORY

WARRANTY CLAIM DATA

VIN: 1N4AL11D92C [REDACTED]

RO DATE: 08/02/06 RO NBR: *2672A SERVICING DEALER: ALL STAR NISSAN, L.L.C.

MILEAGE: 73,188

BATON ROUGE LA 70879

PNC: 20801 EX MANIFOLD W/CATALYTIC CONV

SUBLET: 0.00

OPERATIONS: AR38AA RPL EX. MANIFOLD W/CATALYTIC

PARTS REPLACED:

140028J008	MANIFOLD EXHAUST
140366N200	GASKET-EXHAUST MANIFOLD,A
206068J010	BOLT
206958J010	BEARING-SEAL, EXHAUST JOINT

ENTER = CONTINUE N = NEXT VEHICLE M = RETURN TO SERVICE-COMM MENU>

Find a Car:

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2002 Nissan Altima



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Kelley Blue Book Price \$11,300 - \$14,050
Reliability

MSN Ratings

 Expert Not Rated
 User **8.4**

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Reliability Ratings

Reliability data provided by industry-leading Automotive Information Systems. For more information, consult the Reliability FAQ or read About Reliability Ratings.

Ratings Key

- ☒ Minimal Problems
- ☐ Moderate Problems
- ☒ Significant Problems

2002 Nissan Altima Reliability Rating

Category

Rating

Comments

Engine



Occasional problems on this vehicle are failures of the Crankshaft Position (CKP) and Camshaft Position (CMP) Sensors and screws falling out of the intake manifold Power Valve on the 2.5L engine. Failure of the CKP Sensor or the CMP Sensor may cause the engine to stall, and may cause the Check Engine Light to illuminate. When the intake manifold Power Valve screws fall out they enter the engine through the intake manifold and can damage the spark plugs causing the engine to misfire or may damage the engine block. The cost to replace the CKP Sensor is \$17.30 for parts and \$26.00 for labor. The cost to replace the CMP Sensor is \$58.64 for parts and \$39 for labor. The cost to remove the intake manifold and replace the Power Valve screws is estimated at \$50.00 for parts and \$195.00 for labor. The cost to replace the engine short block is estimated at \$2650.00 for parts and \$1,040.00 for labor. In some cases, problems with the Engine Sensors and intake manifold Power Valve screws may be covered by a factory recall. All prices are estimates based on \$65.00 per flat rate hour and do not include diagnostic time or any applicable sales tax.

Transmission & Driveline



Infrequent problems reported, all with low repair costs.

Steering & Suspension



Infrequent problems reported, all with low repair costs.

Brakes



Infrequent problems reported, all with low repair costs.

Heating & Air Conditioning



Infrequent problems reported, all with low repair costs.

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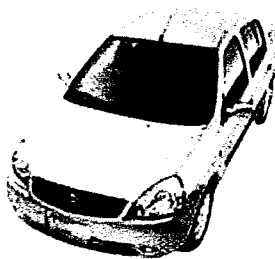
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2002 Nissan Altima

Overall rating: ★★★★★

Reviewed by 37 Epinions users

Reliability: ★★★★★
Seat Comfort: ★★★★★
Quality and Craftsmanship: ★★★★★
Roominess: ★★★★★

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Sort by
Product Rating

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Express Reviews

Product Rating: ★★

Reliability: ★★★★★
Seat Comfort: ★★★★★
Quality and Craftsmanship: ★★★★★
Roominess: ★★★★★

Bye-bye brakes

by poedinont, Jan 24 '06

Pros: Exterior styling, roomy
Cons: Brakes rust/seize

Purchased a 2002 Nissan Altima in June of 2002. No complaints for first few years, warranty/servicing fine. Feb. of 2005, advised of major rear brake failure (rust + seizing)... apparently my fault, for having low mileage on car (21000 kilometers). Front brakes appeared fine. Brake corrosion appears on surface of brakes almost immediately and startlingly, as owner viewing car weekly. From then on, applied parking brake when parked, as strategy for keeping brakes in use. Jan. of 2006, advised of major front brake failure (rust + seizing), and rear brakes seizing (23000 km on clock). Obviously, parking brake tactic not much good. Moving into major dollars on repairs, now advised to apply continual servicing of brakes as preventative measure. Cost after all said and done, who knows? Will I buy another Nissan product? No, not in a northern climate, I won't.

Product Rating: ★

Reliability: ★★★★★
Seat Comfort: ★★★★★
Quality and Craftsmanship: ★★★★★
Roominess: ★★★★★

Engine Failure

by altima03, Mar 23 '05

Pros: Gas mileage- Demand a recall!!!!!!!!!!!!!!
Cons: Design flaw engine failure at any time demand a recall

2002 -2007 Altima 4 cylinder engine failures "Design Flaw" due to a engineering design flaw the pre-cat can be hit by road debris causing the pre-cat to be internally disrupted then the internal metallic fibers are sucked back into the engine via and emissions return line. Next the metal fragments are chewed up inside the engine causing catastrophic engine failure!!!!!!!!!! I know this happened to me and even though the engine was replaced under warranty--- nothing has been done to remedy this problem.... Nissan informed me that this could happen again!!! All Nissan Altima 4 Cylinder engines should be recalled and fixed at Nissan's costs.... Please

Starting & Charging		Infrequent problems reported, all with low repair costs.
Accessories		Infrequent problems reported, all with low repair costs.
Overall		5 out of 5

*Repair costs are based on a flat rate of \$65.00 per hour and do not include diagnostic time or any applicable sales tax.

Reliability History

In the chart below, click a symbol beneath the model year headings to go directly to reliability information on the particular automotive system for that year.

Or, click a model year heading at the top of the chart to view a complete reliability report for that particular model year.

KEY:  Minimal Problems  Moderate Problems  Significant Problems

	Click year for details: 2002	2003	2004
Engine			
Transmission & Driveline			
Steering & Suspension			
Brakes			
Heating & Air Conditioning			
Starting & Charging			
Accessories			
Overall			

Finding a Reliable Car

Top Certified Used Vehicle Programs
IntelliChoice, Inc.'s annual report names the top luxury and non-luxury used car programs.

Most Dependable Vehicles
Japan-based manufacturers are still tops in dependability, while domestics show improvement.

Total Quality Winners
GM and Nissan lead most segments in Strategic Vision's index measuring ownership experience.

Used Car Shopping Savvy
Consumer Reports presents ten ways to protect yourself from used-car sales tactics.

Initial Quality Winners
GM and Toyota lead the way in overall vehicle quality, according to J.D. Power and Associates.

Best and Worst in Reliability
Japanese imports earned most reliability honors, while European models scored below average.

advertisement

Next Steps: 2002 Nissan Altima



The North American Car of the Year, the

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2002-2006 Nissan Altima

Date Published: 10/05/06

Also IN the 2002-2006 Nissan Altima Review:

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2002-2006 Nissan Altima Reliability

Trouble Spots

Consumer Guide's® Auto Editors have scoured repair bulletins and questioned mechanics to search for commonly occurring problems for a particular vehicle. In some cases we also give possible manufacturer-suggested solutions. In many instances these trouble spots are Technical Service Bulletins posted by the manufacturer, however, we have our own expert looking at additional vehicle problems.

Air conditioner: On some early production vehicles, the manual adjuster for the air conditioner fails because the gear that controls the air blend door falls off. (2002)

Clutch: On some early build cars, the original-equipment clutch disc causes a howling sound during release (pedal being depressed) and a countermeasure disc with different friction is available. (2002)

Electrical problem: The exhaust manifold heat shield on early production cars cuts the oxygen sensor wires, resulting in lack of engine power. (2002)

Engine stalling: A problem with the ignition coils causes stumbling during light throttle cruise or stalling at idle, requiring installation of a resistor between the coils and spark plugs. (2002)

Wheels: The wheel covers chirp or squeak because they rub on the wheel (balance) weights which must be covered with felt tape to prevent the noise. (2002)

Consumer Guide® Estimated Repair Costs

This table lists costs of likely repairs for comparison with other vehicles. The dollar amount includes the cost of the part(s) and labor (based on \$50 per hour) for the typical repair without extras or add-ons. Like the pricing information, replacement costs can vary widely depending on region. Expect charges at a new-car dealership to be slightly higher.

Item Name	Repair Cost
A/C Compressor	\$705
Alternator	\$310

Automatic Transmission or Transaxle	\$1,895
Brakes	\$325
Clutch, Pressure Plate, Bearing	\$635
Constant Velocity Joints	\$1,125
Exhaust System	\$395
Radiator	\$380
Shocks and/or Struts	\$630
Timing Chain or Belt	\$460

NHTSA Recall History

2002 Altima: On certain vehicles, driver's-side-airbag electrical connector may come loose. If the connector comes loose, the supplemental airbag warning light flashes intermittently. In this situation, the driver's-side airbag will not deploy in the event of a crash. Dealers will install a retaining clip on the clock-spring electrical connector.

2002 Altima: One of the sensors for the airbag system does not work as well as expected in high-speed offset crash situations. Dealers will replace the airbag sensor.

2002-03 Altima in cold climates: Moisture in fuel tank could freeze and form ice crystals that may obstruct the suction opening of the fuel pump causing the vehicle to stop running. Dealers will install a screen at the suction opening of the fuel pump.

2002-03 Altima w/2.5-liter engine: Exhaust-pipe hanger pin may catch debris from that could be ignited by contact with the main catalyst. Dealers will remove the protruding pin and install heat shield(s).

2006 Altima: The rear subframe may have been manufactured incorrectly, which affect the rear suspension and cause the driver to lose control of the vehicle. Dealers will inspect the rear subframe to determine if it was manufactured incorrectly and replace it, if necessary.

2006 Altima w/2.5L engines: Excessive engine oil consumption as a result of improper performance of the piston rings may occur. If the oil is not maintained at least at the minimum level, engine damage can occur, and in extreme cases, an engine fire. Nissan notified owners of the possibility of excessive oil consumption and the importance of maintaining the oil at a proper level.

< 2002-2006 Nissan Altima Road Test

2002-2006 Nissan Altima Prices >

Also IN the 2002-2006 Nissan Altima Review:

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| 1. Nissan Altima Highlights | 6. Nissan Altima Photos |
| 2. Nissan Altima Road Test | 7. Nissan Altima Full Review |
| 3. Nissan Altima Reliability | 8. Nissan Altima Local Listings |
| 4. Nissan Altima Prices | 9. All Nissan Altimas |
| 5. Nissan Altima Specs & Safety | 10. |
| | All Nissans |

Car Buying Resources

Giles

Automotive

Two Convenient Locations

April 3, 2007
Two Convenient Locations

Giles Nissan

6902 Johnston Street
Lafayette, LA 70503
(337) 988-1920

Nissan of Opelousas

5731 I-49 South
Opelousas, LA 70570
(337) 942-2277

CHURCH POINT LA

VIN# -1N4AL11D92C

Dear ,

Recently we sent you a courtesy reminder that your 2002 Nissan Altima was due for a 82500 Mile Service. Our records indicate that this service is now **past due**.

Proper vehicle maintenance helps to ensure your safety and the value of your vehicle. If you have already scheduled or completed this service, please disregard this notice.



2002 Nissan Altima
1N4AL11D92C
82500 Mile Service

2002 Nissan Altima
1N4AL11D92C
82500 Mile Service

For your convenience we have two locations to serve you. Both service departments are open Monday through Friday 7:00AM to 6:00PM. Giles Nissan is also open on Saturdays from 8:00am to 5:00pm (for oil changes only). If you have any questions, please contact the service department at one of the phone numbers listed at the top of the page.

As one of our valued customers, we have set up a **free personalized web page** for your vehicle. This page provides valuable service and allows you access to your vehicle's maintenance history, review your next scheduled maintenance, and receive courtesy reminders electronically. To access your personal web page visit www.myservicepage.com and enter your VIN# listed above.

Remember in order to maintain your Giles 100,000 mile Powertrain Warranty, it is required to have your oil changed every 4,000 miles and your transmission serviced every 30,000 miles.

We look forward to seeing you soon!

Sincerely,
Your Service Team
Giles Automotive Group

I began receiving these after contact with Nissan USA. I change my oil & filter every 3000 miles @ 10W30 mobil 1 synthetic, transmission was last serviced at 75,530 miles

82500 Mile Service

Service Includes:

- Oil & Filter Change (Up To 5 Quarts Of Motor Oil)
- Rotate & Balance Tires
- Quality Inspection

Take Advantage Of The Everyday Low Prices At Nissan Of Opelousas.

Where Service Is Done Right The First Time!

Prices may vary depending on Make or Model. Tax not included. Cannot be combined with any other specials or promotions. Offer must be presented at time of write-up. Valid only at Giles Nissan or Nissan of Opelousas.



Expires on 7/2/07

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INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).