U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
12-APR-2007	Reference No. 10187697

OWNER INFORMATION (Type or Print)

Name [redacted]			E-mail Address
Address [redacted]		[redacted]	
City SCHLAPER	State MS	Zip Code 38952	Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ *YES* ☒ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner [redacted] Date 4/26/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1G2WP52K8YF[redacted]	PONTIAC	GRAND PRIX	2002 2000

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
	ALL STARS MOTORS			No: Cylinders 6	Gas
Original Owner ☐	Dealer's City GREENVILLE	State MS	Zip Code		

Transmission Type		Powertrain	Vehicle Component Code
AUTOMATIC	☒ Antilock Brakes ☐ Cruise Control	FRONT WHEEL DRIVE	141000 AIR BAGS:FRONTAL
			Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed
27-JUL-2006	40000	53

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☒ Yes ☐ No	☐ Yes ☒ No	1	0	(Y)

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 PONTIAC GRAND PRIX. WHILE DRIVING 53 MPH IN AN ATTEMPT TO MANEUVER AROUND ROCKS IN THE ROAD THE CONTACT LOST CONTROL OF THE VEHICLE. THE FAILURE AND CURRENT MILEAGE WAS 40000. THE CONTACT ATTEMPTED TO GAIN CONTROL AND DROVE THE VEHICLE TO THE LEFT AND RIGHT. HOWEVER, SHE DROVE INTO A DITCH TWICE AND HIT A CEMENT COVER HEAD ON. UPON IMPACT, THE AIR BAGS DID NOT DEPLOY. THE CONTACT SUSTAINED FACIAL INJURIES, INCLUDING THE LOSS OF 13 TEETH AND SHOULDER DAMAGE. THE VEHICLE SUSTAINED MAJOR DAMAGE. A COMPLAINT HAS BEEN FILED WITH GMC WITH NO SATISFACTION. *AK

The Contact owns A-2000 pontiac Grand ~~Prix~~ Prix.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

My Nam of [redacted] I had A inaccident on Dodd Road in Sunflower County, on lose graue1 And the Road, And Attempt to maneuverge Around the in the Road the, Lost Control to the Vehicle, Control and Drove the Vehicle to the Left and Right Hower. I Drove into a ditch Twice and Hit a Cement, Cover Head on, upon impact the air bags Did Dot Deplay. The contact sustained facial in Juries in including The Loss of teeth and Shoulder damge in Mouth fractations in the Gumm

ATTACH ADDITIONAL SHEETS IF NECESSARY

[redacted]

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 2059(

OFFICIAL BUSINESS

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214

Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236

www.nhtsa.gov

NHTSA

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

esis

ESIS/GM Central Claims Unit
P.O. Box 300
Mail Code 482 C20 D71
Detroit, MI 48265-3000

800.888.0164 *tel*
313.665.0911 *fax*

JAMES L. BRADT
Claims Administrator

August 11, 2006

[redacted]
Schlater, MS [redacted]

RE: Claimant: [redacted]
Our File No.:
Our Client: General Motors Corporation
Date/Event: 07/27/2006
VIN: 1G2WP52K8[redacted]

Dear [redacted]

I am writing to confirm our conversation of August 11, 2006 during which you agreed to allow us to inspect your 2000 Pontiac Grand Prix GT and retrieve data from the air bag system. The Barnett Group will do the inspection for us. I estimate the inspection will take about four hours.

As part of the inspection, we will likely take photographs and measurements. Also, your vehicle is equipped with an air bag Sensing and Diagnostic Module (SDM). As explained in the Owner's Manual, in addition to its other functions, the SDM records information about the air bag system and other crash related data in an air bag deployment event and some near-deployment crashes. The SDM in your vehicle may also record the following pre-crash data: vehicle speed, throttle position, brake application and engine RPM for 5 seconds prior to the deployment or near deployment event. As part of our investigation, we will download the SDM data using the Vetronix Crash Data Retrieval software. We will provide you with a copy of that data at the time we retrieve it or as soon after as is practical.

Please note the potential GM uses of this crash data once GM has a copy in its files. Once collected, the SDM crash data is available for GM's research needs. Also, in summary form, this information may be provided to non-GM organizations (i) which have a reasonable need for it, (ii) which have a demonstrated ability to utilize such data, and (iii) which are expected to use it for studies aimed at improving safety to the benefit of the public at large, the auto industry, or GM. However, information which ties SDM crash data to a particular vehicle, such as VIN, owner name, or date and location, will generally not be disclosed by GM other than (a) to the involved owner/lessee or his/her designated agent, (b) in response to an official request of police or similar government office, (c) for research where appropriate confidentiality is maintained and need is shown, (d) as part of GM's defense of litigation involving the subject vehicle or other GM products, or (e) as otherwise required by law.

If you have any additional questions about our upcoming inspection, you can contact me at 1.800.888.0164 Monday through Friday from 7:00 AM to 3:30 PM.EST.

Sincerely,

[redacted]
Claims Administrator

esis

ESIS/GM Central Claims Unit
P.O. Box 300
Mail Code 482 C20 D71
Detroit, MI 48265-3000

800.888.0164 *tel*
313.665.0911 *fax*

JAMES L. BRADT
Claims Administrator

August 11, 2006

[redacted]
Schlater, MS [redacted]

RE: Claimant: [redacted]
Our File No.:
Our Client: General Motors Corporation
Date/Event: 07/27/2006
Subject vehicle: 2000 Pontiac Grand Prix GT
VIN: 1G2WP52[redacted]

Dear [redacted]

ESIS provides administrative claims handling services to General Motors (GM) in connection with product liability claims against GM. They have referred your claim to our office for further handling. Please address all future correspondence to my attention.

So we may further investigate your claim, we request that you provide us with the following information:

1. Statement describing the incident, outlining the date, time and events regarding this matter.
2. Proof of defect in your vehicle, including expert's reports, or other supporting documentation;
3. All medical records, reports, and billings concerning the injuries suffered as a result of this accident; An *Authorization for Use and/or Disclosure of Confidential Medical Information* form is enclosed to assist our office in obtaining these records. Please provide the names and complete addresses for all medical providers who treated the injuries sustained in the above incident;
4. If you have original photographs (or color copies) taken by you, or someone on your behalf, of the vehicle that is the basis of your claim;
5. Documentation to substantiate the types and amounts of all damages claimed and a settlement demand;
6. If you are in possession of the subject vehicle, you have an obligation and responsibility to ensure that the subject vehicle and its related components are maintained and preserved in their immediate post-incident condition for as long as you intend to pursue a claim and/or cause of action.

When we have received this information, we will be in a better position to consider your claim. Should you have any questions regarding this letter or your claim, please do not hesitate to contact me directly at 800.888.0164, Monday through Friday, 7:00 a.m. to 3:30 p.m., EST.

Sincerely,

James L. Bradt
Claims Administrator

AUTHORIZATION FOR USE AND/OR DISCLOSURE OF CONFIDENTIAL MEDICAL INFORMATION

I, the undersigned, hereby authorize the following Authorized Health Care Providers to make the authorized use and/or disclosure of confidential information contained in my medical records to ESIS at the address below:

Name, address, telephone number of medical provider:
Name, address, telephone number of medical provider:
Name, address, telephone number of medical provider:
Name, address, telephone number of medical provider:
Name, address, telephone number of medical provider:
Name, address, telephone number of medical provider:

I understand that the purpose(s) for which this information is to be used and/or disclosed is for a product liability claim against General Motors Corporation for an incident which occurred on or about 07/27/2006.

The confidential information from my medical records and/or x-rays to be disclosed has no limitations as to the dates of visits or injuries to be disclosed. I understand that full disclosure is authorized. This includes interviews of doctors, EMTs, and other attendants regarding all matters relating to my examination, diagnosis, care, and treatment.

I understand that:

- I have a right to inspect or copy my confidential information that is to be used or disclosed.
- if my confidential health information is disclosed to someone who is not required to comply with the federal privacy protection regulations, then such information may be re-disclosed by the recipient and would no longer be protected.
- I may revoke this authorization at any time with respect to any Authorized Health Care Provider by notifying such Authorized Health Care Provider in writing of my revocation of this authorization and delivering to such Authorized Health Care Provider my revocation by mail or personal delivery. ESIS requests a copy of such revocation.
- the above-listed medical providers may not condition (withhold or refuse) treating me on whether I sign this Authorization.

A photocopy of this Authorization can be accepted with the same authority as the original.

Printed Name of Patient*	**Date of Birth**
Address, City, State and Zip	**Social Security Number**
Signature of Patient or Personal Representative*	**Date Signed**
Relationship to individual*	**Authority to act for individual***

*If you are a personal representative signing this Authorization, please provide a description of your relationship to the individual and a description of your authority to act for the individual below.

EXPIRATION OF AUTHORIZATION: THIS AUTHORIZATION FOR USE AND/OR DISCLOSURE OF CONFIDENTIAL MEDICAL INFORMATION WILL REMAIN IN EFFECT FOR AS LONG AS MY CLAIM AGAINST GENERAL MOTORS CORPORATION IS PENDING UNLESS IT IS EXPRESSLY REVOKED IN WRITING BY ME AS NOTED ABOVE.

ESIS – General Motors Claims
PO Box 300
M/C 482-C20-D71
Detroit, MI 48265-3000

Claim Number: [redacted]
Claims Administrator: JAMES L. BRADT

ESIS is the third-party administrator for General Motors Corporation.

Mary A. Bonne4

esis

ESIS/GM Central Claims Unit
P.O. Box 300
Mail Code 482 C20 D71
Detroit, MI 48265-3000

800.888.0164 *tel*
313.665.0911 *fax*

November 29, 2006

James L. Bradt
Claims Administrator

Benny Richard, Esquire
The Richard Law Firm
PO Box 1404
Greenville, MS 38702-1404

RE:
Claimant: [redacted]
Our File No.:
Our Client: [redacted]eral Motors Corporation
Date/Event: 07/27/2006
Vehicle: 2000 Pontiac G[redacted]
VIN: 1G2WP52K[redacted]

Dear Mr. Richard:

This will confirm that we have completed our review of your claim regarding your clients vehicle. At this time, based on all documentation received and reviewed, ESIS, on behalf of General Motors Corporation, will not be in a position to honor your request for damages. If you have any additional evidence that supports your clients claim of a product defect, please forward it to my attention for further review.

Also, you have an obligation and responsibility to ensure that the subject vehicle and its related components are maintained and preserved in their immediate post-incident condition for as long as you intend to pursue a claim and/or cause of action.

Sincerely,

James L. Bradt
Claims Administrator

CDR File Information

Vehicle Identification Number	1G2WP52K8YF[redacted]
Investigator	TONY GENNUSA
Case Number	513568
Investigation Date	Thursday, September 7 2006
Crash Date	Thursday, July 27 2006
Filename	1G2WP52K8YF[redacted]
Saved on	Thursday, September 7 2006 at 01:53:56 PM
Collected with CDR version	Crash Data Retrieval Tool 2.8045
Collecting program verification number	E9B7C0A4
Reported with CDR version	Crash Data Retrieval Tool 2.8045
Reporting program verification number	E9B7C0A4
Interface used to collected data	Block number: 00 Interface version: 51 Date: 08-03-06 Checksum: BD00
Event(s) recovered	Non-Deployment

SDM Data Limitations

SDM Recorded Crash Events:
There are two types of SDM recorded crash events. The first is the Non-Deployment Event. A Non-Deployment Event is an event severe enough to "wake up" the sensing algorithm but not severe enough to deploy the air bag(s). It contains Pre-Crash and Crash data. The SDM can store up to one Non-Deployment Event. This event may be overwritten by another Non-Deployment Event. This event will be cleared by the SDM after the ignition has been cycled 250 times.
The second type of SDM recorded crash event is the Deployment Event. It also contains Pre-Crash and Crash data. The SDM can store up to two different Deployment Events, if they occur within five seconds of one another. Deployment Events cannot be overwritten or cleared from the SDM. Once the SDM has deployed the air bag, the SDM must be replaced.
The data in the Non-Deployment Event file will be locked after a Deployment Event, if the Non-Deployment Event occurred within 5 seconds before the Deployment Event unless a Deployment Level Event occurs within 5 seconds after the Deployment Event, and then the Deployment Level Event will overwrite the Non-Deployment Event file.

SDM Data Limitations:
-SDM Adjusted Algorithm Forward Velocity Change:
Once the crash data is downloaded, the CDR tool mathematically adjusts the recorded algorithm forward velocity data to generate an adjusted algorithm forward velocity change that may more closely approximate the forward velocity change the sensing system experienced during the recorded portion of the event. The adjustment takes place within the downloading tool and does not affect the crash data, which remains stored in the SDM. The SDM Adjusted Algorithm Forward Velocity Change may not closely approximate what the sensing system experienced in all types of events. For example, if a crash is preceded by other common events, such as rough road, struck objects, or off-road travel, the SDM Adjusted Algorithm Forward Velocity Change may be less than and some times significantly less than the actual forward velocity change the sensing system experienced. This data should be examined in conjunction with other available physical evidence from the vehicle and scene when assessing occupant or vehicle forward velocity change. For Deployment Events and Deployment Level Events, the SDM will record 100 milliseconds of data after deployment criteria is met and up to 50 milliseconds before deployment criteria is met. The maximum value that can be recorded for SDM Adjusted Algorithm Forward Velocity Change is about 112 MPH.
-SDM Recorded Vehicle Speed accuracy can be affected if the vehicle has had the tire size or the final drive axle ratio changed from the factory build specifications.
-Brake Switch Circuit Status indicates the status of the brake switch circuit.
-Some of the Pre-Crash data may be recorded after Algorithm Enable (AE). This may happen in situations involving relatively "soft" crash pulses or those that take place over a relatively longer period of time. If this occurs, it may affect the reported pre-crash data values, but does not affect other data such as SDM Adjusted Algorithm Forward Velocity Change.
-Pre-Crash Electronic Data Validity Check Status indicates "Data Invalid" if the SDM receive an invalid message from the module sending the pre-crash data.
-Driver's Belt Switch Circuit Status indicates the status of the driver's seat belt switch circuit. If the vehicle's electrical system is compromised during a crash, the state of the Driver's Belt Switch Circuit may be reported other than the actual state.
-Passenger Front Air Bag Suppression Switch Circuit Status indicates the status of the suppression switch circuit.
-The Time Between Events is displayed in seconds. If the time between the two events is greater than five seconds, "N/A" is displayed in place of the time.
-If power to the SDM is lost during a crash event, all or part of the crash record may not be recorded.
SDM Data Source:
All SDM recorded data is measured, calculated, and stored internally, except for the following:
-Vehicle Speed, Engine Speed, and Percent Throttle data are transmitted once a second by the Powertrain Control Module (PCM), via the vehicle's communication network, to the SDM.
-Brake Switch Circuit Status data is transmitted once a second by either the ABS module or the PCM, via the vehicle's communication network, to the SDM.
-The SDM may obtain Belt Switch Circuit Status data a number of different ways, depending on the vehicle architecture. Some

switches are wired directly to the SDM, while others may obtain the data from various vehicle control modules, via the vehicle's communication network.
-The Passenger Front Air Bag Suppression Switch Circuit is wired directly to the SDM.

System Status At Non-Deployment

SIR Warning Lamp Status	OFF
Driver's Belt Switch Circuit Status	UNBUCKLED
Passenger Front Air Bag Suppression Switch Circuit Status	Air Bag Not Suppressed
Ignition Cycles At Non-Deployment	23686
Maximum SDM Algorithm Forward Velocity Change (MPH)	-11.84

Hexadecimal Data

$01	7C 05 00 00
$02	8B 27
$03	41 53 39 32 33 38
$04	4B 34 5A 45 41 33
$05	00
$06	09 36 99 91
$11	84 01 85 FE 8C 00
$14	03 02 A0 00
$18	7D 7D 7E C4 FF 00
$1C	32 32 57 4A 50 50
$1D	50 32 32 57 4A 50
$1E	50 50
$1F	00 01 00 00
$20	80 00 00 FF 16 E0
$21	FF FF FF FF FF FF
$22	FF FF 67 03 60 00
$23	09 02 00 00 00 00
$24	00 00 00 00 00 00
$25	00 00 11 0E 00 00
$26	00 00 00 00 00 00
$27	00 00 00 00 00 00
$28	00 00 00 00 00 00
$29	F4 6F C0 FF FF FF
$2A	FF FF FF FF 00 00
$2B	00 00 1B 00 00
$30	FF FF FF FF FF FF
$31	FF FF FF FF FF FF
$32	FF FF FF FF FF FF
$33	FF FF FF FF FF FF
$34	FF FF FF FF FF FF
$35	FF FF FF FF FF FF
$36	FF FF FF FF FF FF
$37	FF FF FF FF FF FF
$38	FF FF FF FF FF FF
$39	FF FF FF FF FF FF
$3A	FF FF FF FF
$40	FF FF FF FF FF FF
$41	FF FF FF FF FF FF
$42	FF FF

Comments

SUBJECT VEHICLE LOCATED AT CLAIMANT'S RESIDENCE, INDIANOLOA, MS.
S/V IN POST CRASH CONDITION.
S/V HAS POWER VIA BATTERY. DOWNLOADED VIA DLC.
S/V MILEAGE: 180,798
S/V AIRBAG LIGHT BLINKS 7X AND GOES OFF.
NON DEPLOYMENT CLAIM OF FRONTAL AIRBAGS
CLAIMANT'S ATTORNEY, BENNIE RICHARD PRESENT. CDR INFO. GIVEN TO MR. RICHARD PER ESIS C/A.
CD OF DATA PROVIDED.

Date: 08/07/2006 09:09 AM
Estimate ID: 1758
Estimate Version: 0
Preliminary
Profile ID: SFI

BILL'S BODY SHOP

501 S OAK ST RULEVILLE, MS 38771
(662) 756-2745
Fax: (662) 756-9920
Tax ID: 64-0873543

Damage Assessed By: GREGG BILLS

Deductible: 0.00
Claim Number: 1758

Owner: [redacted]
Address:
Telephone:

Mitchell Service: 915493

Description: 2000 Pontiac Grand Prix GT
Body Style: 4D Sed
VIN: 1G2WP52K8YF[redacted]
OEM/ALT: O
Drive Train: 3.8L Inj 6 Cyl AO
Search Code: None
Options: ALUM/ALLOY WHEELS, AIR CONDITIONING, POWER STEERING, POWER WINDOWS
POWER DOOR LOCKS, TILT STEERING WHEEL, CRUISE CONTROL, ELECTRIC DEFOGGER
AUTOMATIC TRANSMISSION, AM-FM STEREO/CDPLAYER(SINGLE)

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number		Dollar Amount	Labor Units
1	AUTO	BDY	OVERHAUL	FRT BUMPER COVER ASSY				2.5 #
2	500017	BDY	REMOVE/REPLACE	FRT BUMPER COVER	88893300	GM PART	375.55	INC #
3	AUTO	REF	REFINISH	FRT BUMPER COVER			C	2.6
4	501997	BDY	REMOVE/REPLACE	FRT LWR BUMPER AIR DEFLECTOR	10423208	GM PART	34.70	INC
5	500024	BDY	REMOVE/REPLACE	FRT BUMPER BAFFLE	10284956	GM PART	21.97	INC
6	501998	BDY	REMOVE/REPLACE	R FRT BUMPER DUCT	10423209	GM PART	11.86	INC
7	501999	BDY	REMOVE/REPLACE	L FRT BUMPER DUCT	10423210	GM PART	11.86	INC
8	502001	BDY	REMOVE/REPLACE	FRT BUMPER NAMEPLATE	88893299	GM PART	39.94	INC
9	500026	BDY	REMOVE/REPLACE	FRT BUMPER IMPACT CUSHION	10282709	GM PART	127.32	INC
10	500028	BDY	REMOVE/REPLACE	FRT BUMPER IMPACT BAR	10373662	GM PART	126.24	INC
11	AUTO	REF	REFINISH	FRT BUMPER REINFORCEMENT			C	1.0
12	500030	BDY	REMOVE/REPLACE	L FRT BUMPER ABSORBER BRACKET	10437870	GM PART	17.82	0.8 #
13	500033	BDY	REMOVE/REPLACE	FRT UPR BUMPER COVER SUPPORT	10433271	GM PART	41.41	INC
14	502004	BDY	REMOVE/REPLACE	R GRILLE	10283640	GM PART	17.13	INC
15	502005	BDY	REMOVE/REPLACE	L GRILLE	10283641	GM PART	17.13	INC
16	501976	BDY	REMOVE/REPLACE	R FRT COMBINATION LAMP ASSEMBLY	16526112	GM PART	192.49	INC
17	AUTO	BDY	CHECK/ADJUST	HEADLAMPS				0.4
18	501977	BDY	REMOVE/REPLACE	L FRT COMBINATION LAMP ASSEMBLY	16526111	GM PART	173.80	INC
19	500082	BDY	REMOVE/REPLACE	R FOG LAMP ASSEMBLY	16530218	GM PART	90.24	INC
20	500083	BDY	REMOVE/REPLACE	L FOG LAMP ASSEMBLY	16530218	GM PART	90.24	INC
21	500095	BDY	REMOVE/REPLACE	HOOD PANEL	12369173	GM PART	434.30	1.0
22	AUTO	REF	REFINISH	HOOD OUTSIDE			C	2.9
23	AUTO	REF	REFINISH	HOOD UNDERSIDE			C	1.4
24	500099	BDY	REMOVE/REPLACE	HOOD LATCH	10423015	GM PART	29.54	0.3
25	500100	BDY	REMOVE/REPLACE	HOOD PRIMARY LATCH BRACKET	10423490	GM PART	18.29	0.3 #
26	501752	BDY	REMOVE/REPLACE	COOLING RADIATOR	88957433	GM PART	465.10	1.9
27	501753	BDY	REMOVE/REPLACE	R COOLING FAN ASSEMBLY	12362508	GM PART	57.79	INC #
28	501754	BDY	REMOVE/REPLACE	L COOLING FAN ASSEMBLY	12365300	GM PART	113.26	INC #

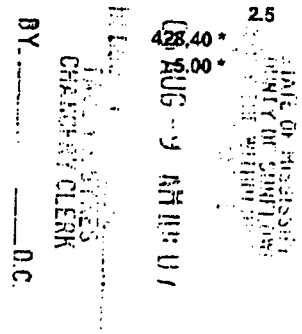
ESTIMATE RECALL NUMBER: 08/07/2006 09:09:14 1758

Mitchell Data Version: JUL_06_A
UltraMate Version: 5.0.215

Date: 08/07/2006 09:09 AM
Estimate ID: 1758
Estimate Version: 0
Preliminary
Profile ID: SFI

29	500530	BDY	REMOVE/REPLACE	COOLING FAN SHROUD		12367291	GM PART	103.95 0.6 #
30	500142	MCH	REMOVE/REPLACE	AIR COND CONDENSER	-M	52479857	GM PART	228.81 0.5 #
31	AUTO	MCH	REMOVE/REPLACE	EVACUATE & RECHARGE A/C	-M			1.4
32	500166	REF	BLEND	R FENDER OUTSIDE				C 1.0
33	500181	BDY	REMOVE/REPLACE	L FENDER LINER		10309518	GM PART	48.92 INC
34	500185	BDY	REMOVE/REPLACE	L FENDER SPLASH SHIELD		10285881	GM PART	7.49 0.2
35	AUTO	REF	REFINISH	RADIATOR SUPPORT COMPLETE				1.5
36	501333	BDY	REMOVE/REPLACE	LWR FRONT BODY TIE BAR	-S	12530145	GM PART	122.18 2.5
37	500199	BDY	REMOVE/REPLACE	L FRONT BODY HEADLAMP SEAL		10281983	GM PART	4.36
38	501631	BDY	REMOVE/REPLACE	L FRONT BODY HEADLAMP MOUNTING BRKT		12455182	GM PART	54.28 1.0 #
39	AUTO	REF	REFINISH	L APRON/SIDEMEMBER COMPLETE				1.5
40	500215	BDY	REPAIR	L UPR FRONT BODY UPPER APRON REINF	-S	Existing		2.0*#
41	500221	BDY	REMOVE/REPLACE	L LWR FRONT BODY PANEL EXTENSION	-S	10241007	GM PART	42.35 2.5 #
42	500223	BDY	REPAIR	L FRONT BODY SIDEMEMBER	-S	Existing		6.0*#
43	500228	MCH	REMOVE/REPLACE	SUB-FRAME ASSY	-M	Qual Recycled Part		350.00 * 4.5 #
44	500290	MCH	ALIGN	FOUR WHEEL	-M			1.9
45	501863	BDY	REMOVE/REPLACE	LWR AIR CLEANER HOUSING		10335309	GM PART	80.13 0.5 #
46	501864	BDY	REMOVE/REPLACE	UPR AIR CLEANER HOUSING		12566157	GM PART	51.69 INC
47	501675	BDY	REMOVE/REPLACE	AIR CLEANER COVER		24508570	GM PART	61.56 INC
48	500776	REF	BLEND	L FRT DOOR OUTSIDE				C 0.9
49	502830	BDY	REMOVE/REPLACE	L FRT DOOR ADHESIVE NAMEPLATE		89045569	GM PART	36.10 0.6
50	AUTO	REF	ADD'L OPR	CLEAR COAT				2.5
51	AUTO		ADD'L COST	PAINT/MATERIALS				428.40 *
52	AUTO		ADD'L COST	HAZARDOUS WASTE DISPOSAL				5.00 *

* - Judgement Item
\# - Labor Note Applies
C - Included in Clear Coat Calc



I. Labor Subtotals	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals	
Body	23.1	38.00	0.00	0.00	877.80	T
Refinish	15.3	38.00	0.00	0.00	581.40	T
Mechanical	8.3	45.00	0.00	0.00	373.50	T
Taxable Labor					1,832.70	
Labor Tax		@	7.000 %		128.29	
Labor Summary	46.7				1,960.99	

II. Part Replacement Summary			Amount
Taxable Parts			3,699.80
Sales Tax	@	7.000%	258.99
Total Replacement Parts Amount			3,958.79

III. Additional Costs			Amount
Taxable Costs			433.40
Sales Tax	@	7.000%	30.34
Total Additional Costs			463.74

IV. Adjustments	Amount
Insurance Deductible	0.00
Customer Responsibility	0.00

I.	Total Labor:	1,960.99
II.	Total Replacement Parts:	3,958.79
III.	Total Additional Costs:	463.74
	Gross Total:	6,383.52
IV.	Total Adjustments:	0.00
	Net Total:	6,383.52

ESTIMATE RECALL NUMBER: 08/07/2006 09:09:14 1758

Mitchell Data Version: JUL_06_A
UltraMate Version: 5.0.215

RICHARD LAW FIRM, PLLC
207 Main Street • P.O. Box 1404
Greenville, MS 38702-1404
Telephone (662) 332-4040 • Fax: (662) 378-5402
Email: bennie.richard@richard-law.com
Website: www.richard-law.com

BENNIE L. RICHARD
Attorney and Counselor at Law

January 9, 2007

[redacted]
Schlater, M[redacted]

Dear [redacted]

Please be advised that I can no longer represent you in your potential claims against your car's manufacturer involving its alleged defective airbag. After careful consideration, I have decided that your matter is doubtful and expensive to litigate which could yield a result that is neither favorable for you or me.

I have discussed matte with Attorney John Cox and we share the same opinion. It is my understanding from him that he too is unable to pursue this matter on your behalf. By copy of this letter, I am informing him of this communication.

I thank you for the opportunity to represent you and hope that your recovery is progressing.

Please be aware that if you still wish to pursue this matter you must do so within the statue of limitations so time is of the essence. I have known Attorney Ralph Chapman in Clarksdale to handle airbag cases. You may want to give him a call.

With best personal regards, I remain,

Bennie L. Richard
Attorney-at-Law

cc: John Cox, Esq.

BLR/kt/p/Caselist/Bonney, Mary/Correspondence/Bonney, Mary 01-09-07

Sunflower County Sheriff's Department
1300 Allen Road
Indianola, Ms 38751
(662) 887-2121

Complainant's Nam[redacted]

Complainant's Address County Road 523 Schlater , Miss 38952

Complainant's Phone Numbe[redacted]

Location of Offense Dodd Road in Sunflower County

Date July 31,2006

Deputy Grantham

Case Number

Time Arrived Walk in to the SO.

Details

On Thursday July 27,2006 [redacted] stated she had a wreck on Dodd Road and hit the Ditch and just need a report that the air bags did not come out on her Vehicle.

Deputy Signature Deputy Grantham Badge Number SO-6

Arrested Charges

Sex Race Hgt Wgt Scars Age

Description

[redacted]

Schlater ms [redacted]

[redacted] wife [redacted] had a
Brunch ½ mi. S. of House at 12:00 pm lunch
Thursday. [redacted] walked to our house
230 Old Rd & called her husband [redacted]
[redacted] need medical attention. [redacted] picked
her up & carried her to Hospital.

[redacted] 8/4/06
207/9910

[redacted] Came by the house
Thursday at 12:00 noon saying
call her husband because she
have a accident about ½ mile
down the road. So I call her
husband for her [redacted]
Skipper baby Sitter.

[redacted]

7/31/06

[redacted]

ZURICH

September 26, 2006

[redacted]
Schlater, MS [redacted]

RE: Claim #: [redacted]
Insured:
Date of Los
Claimant:

Zurich North America

Claims

P.O. Box 305010
Nashville, TN
37229-5010

Telephone (800) 366-8366
Fax (615) 872-1303
http://www.zurichna.com

Dea [redacted]

We have completed our investigation into your claim. It appears that you lost control of your vehicle and ran off of the road. We can not find any liability on the part of our insured. Accordingly we must respectfully deny your claim.

Very truly yours,
American Guarantee and Liability Insurance Company

Don Franklin

Don Franklin, CPCU
CLAIM CASE MANAGER
(615) 391-7517

Read this Agreement carefully. It limits legal rights, including the right to sue and appear in court. Sign it only if you understand it.

What This Agreement Does
The purpose of this Agreement is to avoid lawsuits. It allows any of the persons bound by it to demand that disputes covered by it be resolved by mediation or arbitration and not in court. Mediation is a private and informal process in which a trained neutral person, the mediator, helps people settle their dispute. If the parties do not settle their dispute in mediation, they must go to arbitration. In arbitration, another neutral person, the arbitrator, will make a binding decision resolving the dispute.

Applicable Law
This Agreement relates to the sale or lease of a vehicle in interstate commerce. The Federal Arbitration Act (Title 9 of the United States Code, the "FAA") governs this Agreement. Mississippi law governs matters the FAA does not address.

Parties Bound
This Agreement binds the person(s) signing below and their heirs and representatives ("you"), and General Motors Acceptance Corporation and its agents, affiliates, assignees, and employees ("GMAC").

Disputes Covered
In this Agreement, a dispute is any claim or disagreement between you and GMAC related to: (a) the retail installment sale or lease of the vehicle described below; or (b) the scope of this Agreement.

Dispute Resolution Procedure
Upon demand by any party involved, a dispute must be submitted to mediation. GMAC will pay all administrative fees in any mediation. GMAC will pay other mediation expenses up to $500. If the dispute is not resolved in mediation, the parties must proceed to arbitration. Either party may file a demand for arbitration. GMAC will pay the first $750 of administrative fees in any arbitration, subject to the arbitrator's final award. You and GMAC will divide the rest evenly. GMAC will pay other arbitration expenses up to $500, subject to the arbitrator's final award.

The American Arbitration Association ("AAA") will administer any dispute resolution proceedings according to the Consumer Vehicle Mediation & Arbitration Rules (the "Rules"). The then-current Rules will govern any mediation and any arbitration between you and GMAC. The AAA will hold all proceedings in the county where you reside.

Copies of the rules are available by writing the AAA at the address in this Agreement or by calling GMAC at 1-800-200-4622.

Arbitrators will be attorneys or retired judges familiar with consumer credit law and the issues involved in the dispute. Their decisions are final and binding. Judgment on their awards may be sought in any court with jurisdiction. If each award sought in a proceeding is $1,000,000 or less, there will be one arbitrator. If any party seeks an award of more than $1,000,000, there will be three arbitrators. They will decide the result by a majority vote.

Exercise of Rights
Until prohibited by an arbitrator, the parties may exercise any right the law or any agreement gives them. No exercise is a waiver of rights to demand later the mediation of any dispute under this Agreement. *GMAC may repossess and sell the vehicle identified below and later require mediation of a dispute.*

YOU UNDERSTAND AND AGREE THAT:

- **YOU ARE GIVING UP RIGHTS TO SEEK REMEDIES IN COURT, INCLUDING THE RIGHT TO A JURY TRIAL;**
- **YOUR ABILITY TO COMPEL OTHER PARTIES TO PRODUCE DOCUMENTS OR BE EXAMINED IS MORE LIMITED IN MEDIATION/ARBITRATION THAN IN A LAWSUIT; AND**
- **YOUR RIGHTS TO APPEAL OR CHANGE ANY ARBITRATION AWARD IN ANY COURT ARE STRICTLY LIMITED.**

New or Used	Year	Make and Model	Vehicle Identification No.
USED	2000	PONTIAC GRAND PRIX	1G2WP52K0Y1 [redacted]

10/18/2001
Buyer/Lessee Date

Co-Buyer/Co-Lessee Date

Other _____ (describe) Date

By: GENERAL MOTORS ACCEPTANCE CORPORATION

TO OBTAIN A COPY OF THE RULES, WRITE THE AMERICAN ARBITRATION ASSOCIATION AT:

AMERICAN ARBITRATION ASSOCIATION
13455 NOEL ROAD, SUITE 1750
DALLAS, TX 75240-6636
www.adr.org

OR CALL GMAC AT:

1-800-200-4622

GMAC MAA-MS 4/2001 (For use in the State of Mississippi)

AGREEMENT TO PROVIDE ACCIDENTAL PHYSICAL DAMAGE INSURANCE

To provide protection against serious financial loss should an accident or damage occur, I understand that my instalment contract requires that the vehicle be continuously covered with insurance against the risks of fire, theft and collision, and that failure to provide such insurance gives General Motors Acceptance Corporation the right to declare the entire unpaid balance immediately due and payable. Accordingly, I have arranged for the required insurance through the insurance company shown below and have requested that the policy contains a loss payable endorsement in favor of General Motors Acceptance Corporation located at:

Lienholder: General Motors Acceptance Corporation BR #_____
P.O. Box 2525
Hudson, OH 44236-0025

NAMED INSURED:	FIRST	MIDDLE	LAST	GMAC ACCOUNT NUMBER
	[redacted]			
ADDRESS	NU [redacted]	CITY	STATE ZIP CODE	
	[redacted] SUNFLOWER MS [redacted]			
TEL. NO.	[redacted]	DRIVERS LI [redacted]		

NAMED PURCHASER	FIRST	MIDDLE	LAST
	[redacted]		
ADDRESS	NU [redacted]	CITY	STATE ZIP CODE
	[redacted] SUNFLOWER, MS [redacted]		
TEL. NO.	[redacted]		

VEHICLE INSURED:

YEAR	MAKE	BODY	MODEL	VEHICLE IDENTIFICATION NUMBER
2000	PONTIAC	4DR	GRAND PRIX	1G2WP52K8YF[redacted]

VEHICLE USE: ☒ Private Passenger, ☐ Commercial Auto and Trailer

Radius of Haul _____, ☐ Public Livery, ☐ All Other

INSURANCE AGENT

NAME	AUTO INSURERS
NUMBER AND STREET	PO BOX 958
CITY	STATE ZIP CODE GREENVILLE, MS 38702
AGENT'S TELEPHONE NUMBER	(662)378-2886

AGENTS COMMENT

NAMED INSURED SIGNS _____

INSURANCE CARRIER

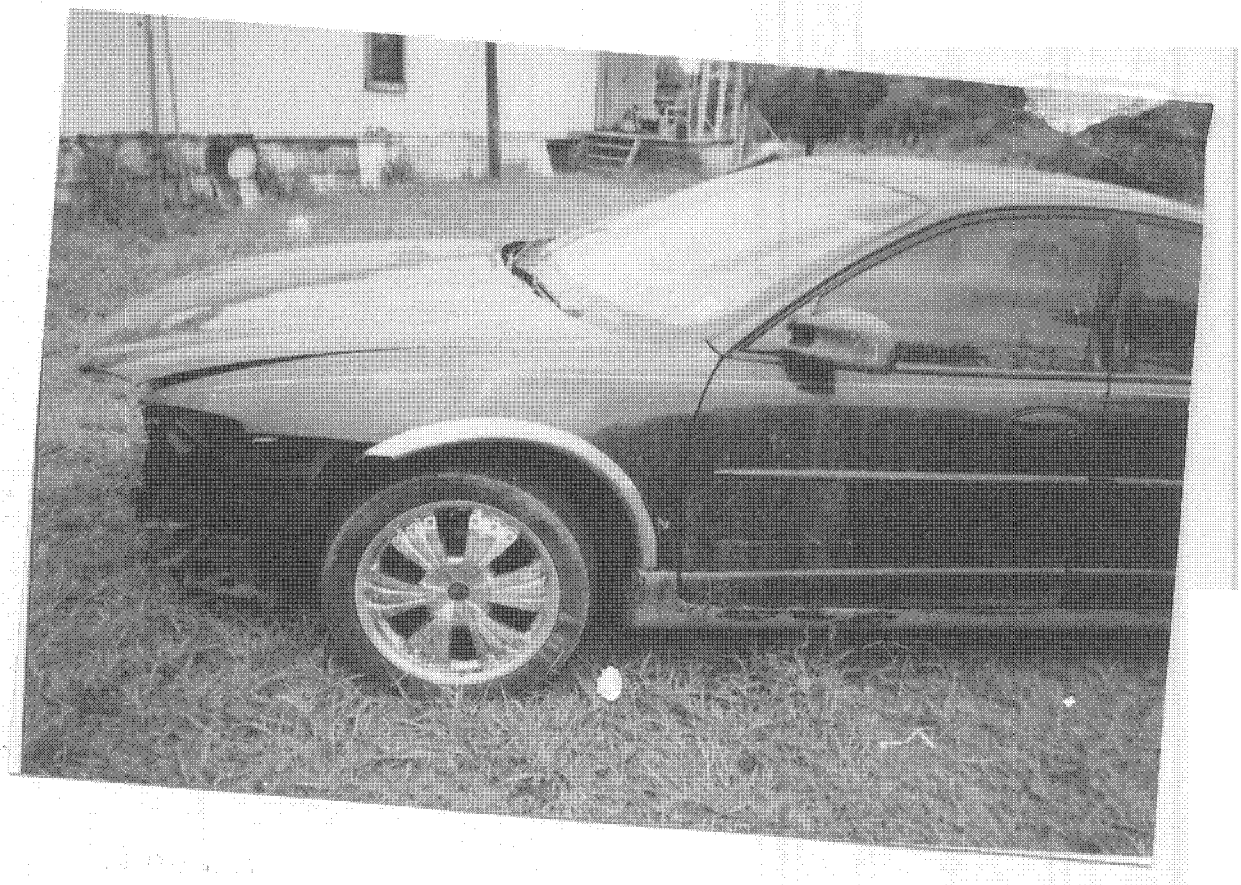
NAME	UNITED AUTOMOBILE INS
POLICY NUMBER	[redacted]
DATE THIS VEHICLE COVERED	FROM: 10/18/01 TO: 04/18/02
COVERAGE	

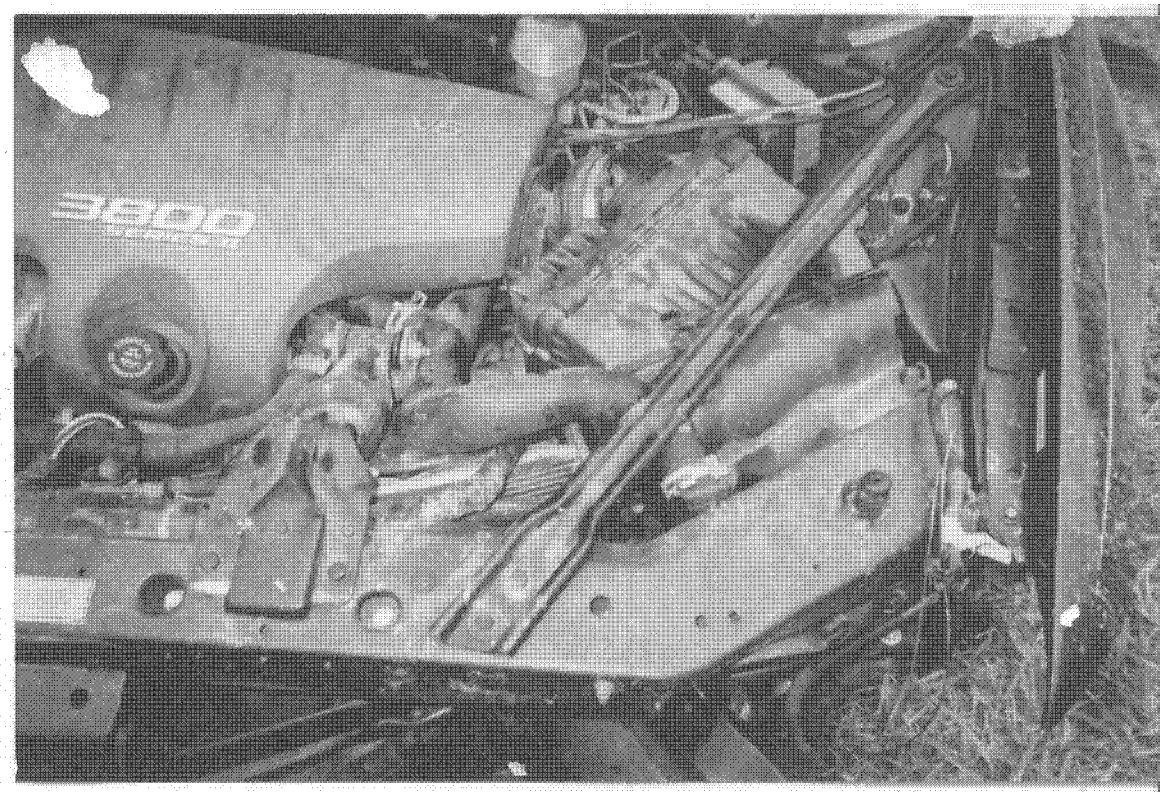
☒ Collision $ 500.00 Deductible
Type: ☐ BROAD FORM OR STANDARD
☐ LIMITED (NOT ACCEPTABLE)
☒ Comprehensive $ 500.00 Deductible
☐ Fire-Theft

10/18/01
DATE

GMAC 288AT (REV. 12-91)
PRINTED IN U.S.A. 750M 2-99

PURCHASER COPY




3800

To protect the privacy of individuals, NHTSA does not make medical records available to the public without authorization. For this reason, documents falling into this category have not been included in this complaint record.