



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 007 MAY 21 PM 2:22
12-APR-2007
Repository
Reference No. 10187673

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: WEST MILFORD State: NJ Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED]
E-mail Address: [REDACTED]
Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO PLEASE DO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 4/18/07 SEND THIS.

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 3D7MU48C [REDACTED]
Make: DODGE Model: RAM 3500 Model Year: 2003
Date Purchased: 01-JUN-03 Dealer's Name and Telephone Number: [REDACTED] Engine: No: Cylinders 6 Fuel Type: Diesel
Original Owner: Dealer's City: [REDACTED] State: [REDACTED] Zip Code: [REDACTED]
Transmission Type: AUTOMATIC Antilock Brakes Cruise Control Powertrain: 4 WHEEL DRIVE
Vehicle Component Code: 103000 POWER TRAIN:AUTOMATIC TRANSMISSION
Multiple Failure: 200

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 01-JUL-2006 Failure Mileage: 52000 Failure Speed: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTMAL9ABC036): [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*- THE CONTACT OWNS A 2003 DODGE RAM3500. THE VEHICLE WAS SERVICED FOR ARECALL 05V46200 CONCERNING THE POWER TRAIN AUTOMATIC TRANSMISSION. THE DEALER INSTALLED AN OUT OF PARK ALARM SYSTEM. THE ALARM SYSTEM WILL ACTIVATE IF THE VEHICLE DOOR WHILE THE PARKING GEAR WAS IN REVERSE. THE HORN WILL BLOW, AND THE LIGHTS WILL FLASH. THE CONTACT STATED HE DID NOT WANT THIS SYSTEM IN THIS VEHICLE. THE DEALER STATED THEY WERE UNABLE TO REMOVE THE OUT OF PARK ALARM SYSTEM BECAUSE IT WAS MANDATED BY NHTSA. THE VEHICLE CURRENTLY HAD 52000 MILES. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE DEALER INSTALLED OUT OF PARK ALARM ON TRUCK, I WANT IT OUT OR THE ABILITY TO DEACTIVATE FOR TOWING PURPOSES. IT HAS ALREADY CAUSED AN ACCIDENT WHILE LAUNCHING MY BOAT, ~~THE~~ DRIVER OPENED THE DOOR WHILE IN REVERSE TO JUDGE DISTANCE TO WATER, HORN STARTED BLOWING WHICH STARTLED HIM, HE SLAMMED ON THE BRAKES WHICH SENT BOAT OFF TRAILER PREMATURELY CAUSING IT TO HIT THE DOCKS CAUSING DAMAGE TO BOAT. IT IS A VERY POOR SYSTEM FOR A TRUCK DESIGNED SPECIFICALLY FOR TRAILERING. IT GOES OFF ALL THE TIME WHEN I'M TRYING TO HITCH UP TRAILERS. IF THERE IS A PROBLEM WITH THE TRANSMISSION DODGE SHOULD FIX IT NOT PUT A 10 CENT ALARM ON A FIFTY THOUSAND DOLLAR TRUCK. ATTACH ADDITIONAL SHEETS IF NECESSARY IT'S GARBAGE!!!!

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590
OFFICIAL BUSINESS

NNJ METRO P&DC 076

02 MAY 2007 PM 1 T

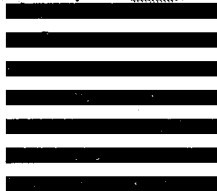


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UNITED STATES

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US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



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U.S. Department of Transportation
National Highway Traffic Safety Administration

