



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

10-APR-2007

Reference No.
10187496

OWNER INFORMATION (Type or Print)

Name

Daytime Telephone Number

E-mail Address

Address

Evening Telephone Number

City

COVINA

State

CA

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO

In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.

Signature of Owner

Date 4/18/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1B4GH44R5RX

Make

DODGE

Model

GRAND
CARAVAN

Model Year

1994

Date Purchased

NOV. 1993

Dealer's Name and Telephone Number

GLEN DORA DODGE

Engine:

No: Cylinders 6

Fuel Type:

Gasoline
REGULAR

Original Owner

☒

Dealer's City

GLEN DORA

State

CA

Zip Code

91740

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

015000 STEERING:HYDRAULIC POWER ASSIST SYSTEM

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-NOV-2002

Failure Mileage

66000

Failure Speed

60

1996

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* - THE CONTACT OWNS A 1994 DODGE CHRYSLER GRAND CARAVAN. WHILE DRIVING AROUND A MOUNTAIN THE STEERING LOCKED AND LOST POWER STEERING. THE CONTACT LET THE VEHICLE SIT FOR APPROXIMATELY 1/2 HOUR AND THE VEHICLE WAS DRIVABLE. THERE WERE NO WARNING INDICATORS. THE FAILURE MILEAGE WAS 66,000. THE DEALER WAS UNABLE TO DUPLICATE THE FAILURE. THE CURRENT MILEAGE WAS 165,000. *AK

MTE: I REPLACED THE BELT AFTER THE '96 EPISODE, BUT I REMEMBER MY MECHANIC SAYING THE REPLACED BELT LOOKED FINE. I CAN'T LOCATE THE INVOICE, BUT MY MECHANIC WORKS AT ENSTLAND CHEVRON WOVENING, CA ON CORNER OF CITRUS & WHELMAN AVES, 246 N. CITRUS AVE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THANK GOD. THERE WERE NO INJURIES. TWICE I MADE TRIAS UP MOUNTAIN ROADS WITH A LOT OF TWISTS & TURNS, AND, WITHOUT WARNING, I WOULD LOSE GAS POWER AND THE STEERING LOCKS. YOU LITERALLY ARE COASTING. YOU ARE PRAYING NO CARS ARE COMING TOWARDS YOU SO YOU CAN STOP, INCIDENT-FREE. THE FIRST ONE WAS ON RTE 330 AT RUNNING SPRINGS, CA. THE SECOND ONE WAS ON HIGHWAY 1, SOME WHERE SOUTH OF BIG SUR, CA. THE THIRD ONE WAS ON ARROW HWY, CONITA, AND I COASTED TO THE CURB AT AN ANGLE. PLEASE CALL ME IF YOU HAVE ANY MORE QUESTIONS AT [REDACTED]

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590

OFFICIAL BUSINESS

CITY OF INDUSTRY
CA 917
PASADENA CA
27 APR 2007 PM 6 T

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owners' Classification (NOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration

