



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2007 JUN 17 AM 7:48

Reference No.
10187396

OWNER INFORMATION (Type or Print)

Name

Address

City TONTITOWN

State AR

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WAUBA34B4XN

Make

AUDI

Model

A6

Model Year

1999

Date Purchased
19-MAR-07

Dealer's Name and Telephone Number
AMERICAR 4799270333

Engine:

No: Cylinders 4

Fuel Type:

Gas

Original Owner
☐

Dealer's City
SPRINGDALE

State
AR

Zip Code
72764

Transmission Type

AUTOMATIC

☐ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

111000 ELECTRICAL SYSTEM:BATTERY

Multiple Failure: 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
20-MAR-2007

Failure Mileage
120049

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* - THE CONTACT PURCHASED A 1999 AUDI A6. ON MARCH 19, 2007. THE CONTACT EXPLAINED THAT ON MARCH 20, 2007 THE CHECK ENGINE LIGHT TURNED ON FOR THE FIRST TIME, AND THAT THERE WAS BURNT SMELL COMING FROM THE ENGINE. THE DEALER STATED THAT THERE WAS AIR IN THE GAS LINES. ON MARCH 21, 2007 THE AIR CONDITIONER STOPPED WORKING. ON MARCH 22, 2007 THE CHECK ENGINE LIGHT TURNED ON A SECOND TIME. THE VEHICLE WAS TAKEN BACK TO THE DEALER. THE CONTACT WAS TOLD THAT THE AIR CONDITIONER NEEDED TO BE REPAIRED, AND THAT THE ENGINE HOSES NEEDED TO BE TUNED. ON MARCH 24, 2007 THE VEHICLE WOULD NOT START. THE DEALERSHIP TRANSPORTED THE VEHICLE BACK TO THE REPAIR SHOP. THE CONTACT WAS TOLD THAT THIS PROBLEM WAS DUE TO A BAD BATTERY, THE HOSES WERE ADJUSTED. THEY WERE ONLY WAITING ON THE PARTS FOR THE AIR CONDITIONER. THE CONTACT HAD INFORMED THEM THAT THERE CONTINUED TO BE A STRONG BURNT SMELL COMING FROM THE ENGINE. ON MARCH 31, 2007 THE CONTACT TOOK THE VEHICLE BACK TO THE DEALERSHIP TO HAVE WORKED ON THE AIR CONDITION UNIT. ON APRIL 1 THE CONTACT HEARD A LOUD FAN NOISE FROM UNDER THE HOOD WHEN SHE STARTED THE VEHICLE. ON APRIL 4, 2007 THE CONTACT CALLED THE DEALER AND WAS TOLD THAT ALL VEHICLES GO THROUGH A 25 POINT INSPECTION BEFORE SALES. ON APRIL 7 THE VEHICLE WAS TAKEN TO A PROFESSIONAL DEALER, WHERE THE CONTACT WAS INFORMED THAT THERE WERE LEAKS ON THE FRONT AND THE BACK OF THE ENGINE. ALL

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**