



U.S. Department of Transportation

National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET: www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received

Repository

05-APR-2007 7:41

Reference No.  
10187369

**OWNER INFORMATION (Type or Print)**

Name: [REDACTED] Daytime Telephone Number: [REDACTED]  
 Address: [REDACTED] Evening Telephone Number: [REDACTED]  
 City: ALBANY State: NY Zip Code: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
 In the absence of [REDACTED] NOT provide your name or address to the vehicle manufacturer.  
 Signature of Owner: [REDACTED] Date: 4/30/07

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1J4GW58N1 [REDACTED] Make: JEEP Model: GRAND CHEROKEE Model Year: 2004  
 Date Purchased: 31-OCT-03 Dealer's Name and Telephone Number: ARMORY GARAGE Engine: No: Cylinders 8 Fuel Type: Gas  
 Original Owner:  Dealer's City: ALBANY State: NY Zip Code: [REDACTED]  
 Transmission Type: AUTOMATIC  Antilock Brakes  Cruise Control Powertrain: 4 WHEEL DRIVE Vehicle Component Code: 201000 WHEELS:RIM Multiple Failure: 24

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 18-JAN-2006 Failure Mileage: 24303 Failure Speed: [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: GOOD YEAR Tire Model (Name or Number): DRANGLER - SR-A Tire Size (Example P215/65R15): [REDACTED]  
 DOT No. (Example: DOTM19ABC036): [REDACTED]  Original Equipment  Prior Repair Failure Location: [REDACTED]  
 Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
 Seat Type: [REDACTED] Installation System: [REDACTED]  
 Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash:  Yes  No Fire:  Yes  No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*- THE CONTACT STATED THAT WHILE DRIVING HIS 2004 JEEP GRAND CHEROKEE (24303 FAILURE MILEAGE) THE FRONT TIRES KEEP LOOSING AIR. THE VEHICLE HAD BEEN TAKEN TO A DEALER WHO STATED THAT TIRES WERE FINE, BUT THE RIMS WERE CORRODED. THE TWO FRONT TIRES WERE REPLACED. THE CONTACT STATED THAT THE SAME DEFLATING HAPPENED TO THE REAR TIRES. THE CURRENT MILEAGE WAS 36,000.

*(RIM FAILURE)*  
*Pictures Show Air LEAKING AROUND BEAD*  
*ANY QUESTIONS PLEASE CALL*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

TIRES KEEP LOOSING AIR

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT  
NATIONAL HIGHWAY  
TRAFFIC SAFETY ADM  
400 7TH ST SW  
WASHINGTON DC 20590  
OFFICIAL BUSINESS

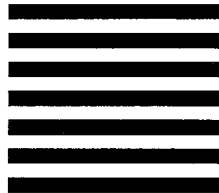


NO POSTAGE  
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IF MAILED  
IN THE  
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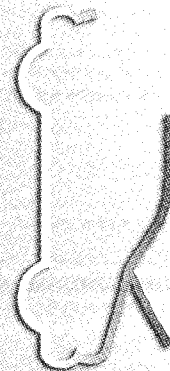
POSTAGE WILL BE PAID BY ADDRESSEE



US DEPARTMENT OF TRANSPORTATION  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
OFFICE OF DEFECTS INVESTIGATION, NVS-210  
400 7TH ST SW  
WASHINGTON DC 20077-8214



Think your vehicle  
has a safety defect?



If so:  
Use the enclosed  
form to file a report.

or visit:  
[www.safercar.gov](http://www.safercar.gov)

or call:  
Vehicle Safety Hotline  
888-327-4236

[www.nhtsa.gov](http://www.nhtsa.gov)



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