



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2007 JUN 24 PM 12:02
09 APR 2007

Reference No.
10187361

OWNER INFORMATION (Type or Print)

Name

Address

City

HYATTSVILLE

State MD

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1G3NK52F52C

Make
OLDSMOBILE

Model
ALERO

Model Year
2002

Date Purchased
15-APR-02

Dealer's Name and Telephone Number
FOX CHEVROLET 3017257980

Engine:
No: Cylinders

Fuel Type:
Gas

Original Owner
☒

Dealer's City
LAUREL

State
MD

Zip Code
20707

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
UNKNOWN

Vehicle Component Code
060000 ENGINE AND ENGINE COOLING

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
06-APR-2007

Failure Mileage
84301

Failure Speed
55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of persons injured

N

Number of Deaths

N

Reported to Police

AY

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*- THE CONTACT OWNS A 2002 OLDSMOBILE ALERO. ON 4/6/07, WHILE DRIVING 55 MPH, THE CONTACT HEARD A TICKING SOUND, AND SMELLED GASOLINE INSIDE THE VEHICLE, SO SHE TURNED THE IGNITION OFF. THE VEHICLE WAS TOWED TO FOX CHEVROLET IN LAUREL, MD. THE DEALER STATED THAT THE FAILURE WAS DUE TO COOLANT BEING MIXED WITH OIL, CAUSING A LOSS OF COMPRESSION IN ALL CYLINDERS. THE ENGINE NEEDED TO BE REPLACED AT COST OF \$2,600. THE WARRANTY EXPIRED AT 60,000 MILES. THERE WERE NO WARNING INDICATOR LIGHTS ON THE DASHBOARD. THE VEHICLE WAS AT THE REPAIR SHOP. THE CURRENT AND FAILURE MILEAGE WERE 84301. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.