



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET:www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received

Repository

09-APR-2007 7:41

Reference No.  
10187357

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City OVERLAND State MO Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to use your vehicle information in the absence of an authorized signature to the vehicle manufacturer?  
Signature of Owner [REDACTED] Date 04/16/07  YES  NO

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1GIND52T9XY1 [REDACTED]  
Make CHEVROLET Model MALIBU Model Year 1999  
Date Purchased 01-MAR-05 Dealer's Name and Telephone Number AUCTION Engine: No: Cylinders 4 Fuel Type: Gas  
Original Owner  Dealer's City ST. LOUIS State IL Zip Code [REDACTED]  
Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain FRONT WHEEL DRIVE Vehicle Component Code 127100 EXTERIOR LIGHTING:HAZARD FLASHING WARNING LIGHTS: Multiple Failure: 2

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 01-DEC-2006 Failure Mileage 110000 Failure Speed 45

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]  
DOT No. (Example: DOTMAL9ABC036)  Original Equipment  Prior Repair Failure Location: [REDACTED]  
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL\*- THE CONTACT OWNS A 1999 CHEVEROLET MALIBU WITH FAILURE MILEAGE 110,000. THE CONTACT STATED THE WHILE DRIVING AT 45 MPH SHE NOTICED THAT THE HAZARD LIGHTS AND SIGNAL LIGHTS WORKED ON OCCASION OR NOT AT ALL. ALSO, THE CONTACT STATED THAT SOMETIMES THEY WILL STOP WORKING AT ANY GIVEN TIME FOR A PERIOD OF TIME. SHE CONTACTED THE MANUFACTURER, AND THEY DID NOT DO ANYTHING OTHER THAN TELL THE CONTACT THAT THE ABOVEMENTIONED PARTS THAT WERE AFFECTED DID NOT COME FROM THE SAME PLACE AS THOSE PARTS OF THE 2000 CHEVROLET MALIBU. THE CONTACT MENTIONED NHTSA NOTIFICATION RQ040005 AS A REFERENCE. THE CURRENT MILEAGE WAS 117,000.\*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



# Office of Defects Investigation

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Sitemap

Contact

1-888-327-4236

TTY

1-800-424-9153

### Search Results

Report Date : **March 21, 2007 at 04:38 PM**

New Search

NHTSA Action Number : **RQ04005**

Print Version

**NHTSA Action Number : RQ04005 NHTSA Recall Campaign Number : N/A**

**Make / Models :**

**Model/Build Years:**

CHEVROLET / MALIBU	1999-2000
OLDSMOBILE / ALERO	1999-2000
PONTIAC / GRAND AM	1999-2000

**Manufacturer :** GENERAL MOTORS CORP.

**Component :**

EXTERIOR LIGHTING:HAZARD FLASHING WARNING LIGHTS:SWITCH  
EXTERIOR LIGHTING:TURN SIGNAL:SWITCH

**Date Investigation Opened :** June 18, 2004

**Date Investigation Closed :** November 30, 2004

**Summary:**

GM CONDUCTED A RECALL (NHTSA RECALL NUMBER 03V327) ON MODEL YEAR (MY) 2000-2001 ALERO, GRAND AM AND MALIBU VEHICLES TO REPLACE DEFECTIVE HAZARD SWITCHES THAT CAUSE THE TURN SIGNALS AND HAZARD LIGHTS TO FAIL. THE RECALL COVERED VEHICLES BUILT FROM FEBRUARY 2000 THROUGH MAY 2001 (DEPENDING ON MODEL). ODI OPENED THIS INVESTIGATION BASED ON 64 REPORTS ALLEGING TURN SIGNAL FAILURE ON MY 1999-2000 ALERO, GRAND AM AND MALIBU VEHICLES NOT COVERED UNDER THE RECALL AND BUILT PRIOR TO FEBRUARY 2000. IN DECEMBER 2004, GM WILL ISSUE A SPECIAL POLICY FOR MY 1999-2000 ALERO, GRAND AM AND MALIBU VEHICLES NOT COVERED UNDER RECALL 03V327. THE POLICY COVERS TURN SIGNAL/HAZARD FLASHER FAILURE FOR A PERIOD OF 10 YEARS OR 150,000 MILES (WHICHEVER OCCURS FIRST) TO PROVIDE A NO COST REPLACEMENT OF THE HAZARD SWITCH. GM WILL SEND LETTERS TO OWNERS STARTING DECEMBER 30, 2004. THE ACTIONS TAKEN BY THE MANUFACTURER IS SUFFICIENT TO RESOLVE THE ISSUES RAISED BY THIS INVESTIGATION. THE CLOSING OF THIS INVESTIGATION DOES NOT CONSTITUTE A FINDING BY NHTSA THAT NO SAFETY-RELATED DEFECT EXISTS. THE AGENCY RESERVES THE RIGHT TO TAKE FUTURE ACTION IF WARRANTED BY THE CIRCUMSTANCES.

Document Search

Check to Request Research. Submit below.

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*Darshal D. S.*  
*Compensation*

*# 10187357*

*04/09/2007*

*1GIND52T9XY1*