



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

April 26, 2007

[REDACTED]
[REDACTED]
Gilbert, Az [REDACTED]

NVS-216 nlm
Ref. No. 10186869

Dear [REDACTED],

Thank you for your correspondence dated March 11, 2007, concerning your model year (MY) 2001 Victory V92C Deluxe. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI) received your correspondence on March 28, 2007.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns; however, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers. Additionally, our statute does not require the Federal government to reimburse vehicle owners for any costs associated with safety recalls or assist vehicle owners in obtaining reimbursements for costs associated with an alleged defect.

We sympathize with you concerning the dealer's inability to acquire sufficient parts to conduct the rear sprocket cushion drive recall on your vehicle; however, this does not fall under our jurisdiction. If you have not done so, you may consider contacting your local Consumer Protection Agency, Better Business Bureau, or the California Office of the Attorney General regarding your problem. You may also ask your dealership for a meeting with the Victory Company's District Manager regarding your problem.

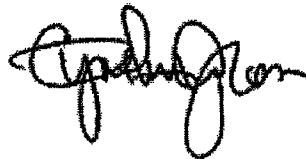


VEHICLE SAFETY HOTLINE
888-327-4236

The information you provided has been entered into our database and will be reviewed. It will be considered with other reports to identify any inadequacies of the rear sprocket cushion drive recall that may require our attention. Also, we have provided a copy of your letter to ODI's Recall Management Division's Consumer Safety Officer, Mr. Richard Willard. For further information, please contact Mr. Willard at 1-800-986-9678, ext. 66544.

Additionally, the Federal Trade Commission (FTC) has jurisdiction over non-safety defects, paint, fraud or deception, warranty and dealership problems, remuneration matters, and fair trade practices. There are three ways you can contact the FTC: by toll free telephone at 1-877-FTC-HELP (1-877-382-4357); by mail at Federal Trade Commission, CRC-240, Washington, DC 20580; and by using the Internet complaint form at <http://www.ftc.gov/ftc/complaint.htm>.

Sincerely,

A handwritten signature in black ink, appearing to read "Cynthia Glass". The signature is fluid and cursive, with a large initial "C" and "G".

Cynthia Glass, Acting Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement