



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

400 Seventh St., S.W.  
Washington, D.C. 20590

April 17, 2007

[REDACTED]  
[REDACTED]  
Camarillo, CA [REDACTED]

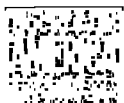
NVS-216 nlm  
Ref. No 10186867

Dear [REDACTED]

Thank you for your correspondence dated March 14, 2007, concerning the outside rearview mirrors in your model year (MY) 2006 Chevrolet Impala. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI) received your correspondence on March 28, 2007.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

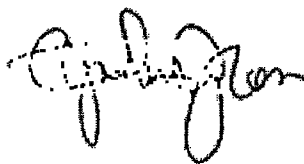
We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to determine whether an investigation into a possible safety defect or safety defect recall adequacy is warranted. We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to the size of the outside rearview mirrors in MY 2007 Chevrolet Impala vehicles. At this time, there is insufficient evidence to warrant opening a safety defect investigation. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention.



VEHICLE SAFETY HOTLINE  
888-327-4236

Additionally, we have an Internet Web site at <http://www.nhtsa.dot.gov> that you may want to visit. You can search for recall information; retrieve information from NHTSA's Database files; or, you can report safety-related problems about your motor vehicle or motor vehicle equipment by completing an electronic Vehicle Owner's Questionnaire.

Sincerely,

A handwritten signature in black ink, appearing to read "Cynthia Glass". The signature is fluid and cursive, with a large initial "C" and "G".

Cynthia Glass, Acting Chief  
Correspondence Research Division  
Office of Defects Investigation  
Enforcement