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NV 3-20

[REDACTED]  
Camarillo, CA [REDACTED]  
[REDACTED]

Administrator, NHTSA  
400 Seventh Street, SW  
Washington, D.C. 20590

March 14, 2007

I have purchased a 2007 Chevrolet Impala and have filed a complaint with GM with regard to the side view mirrors being too small. My 2003 Chevrolet Impala has 30% larger mirrors as do almost all other passenger vehicles. I feel that this is a safety issue since it helps to prevent an accident. The GM complaint department feels that this is a design issue and has closed the case. (Case # 71-482797333). Management at GM knows about this problem and has stated that this is their #1 complaint about these vehicles. GM has offered no help.

Sincerely,

[REDACTED]

Cc: Chevrolet Customer Assistance Center

NM  
3/28/07  
CC