

received 2nd notice 3-05/2007

0050537/#24399 / F17

DAIMLERCHRYSLER

CL-10186837-8229

*Buckle up
for Safety!*

4C [redacted] F17 050537
[redacted]
LOS ANGELES, CA [redacted]

SAFETY RECALL F17 - HEATED SEAT ELEMENTS

Dear [redacted]

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DaimlerChrysler Corporation has decided that a defect, which relates to motor vehicle safety, exists in some 2003 and 2004 model year Jeep® Grand Cherokee vehicles equipped with heated seats.

The problem is... The front seat electric heating elements on your vehicle (VIN: 1J4GX58N04C [redacted]) may overheat and cause an interior fire under certain operating conditions.

What your dealer will do... DaimlerChrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace both front seat heating elements. The work will take about 1½ hours to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

What you must do to ensure your safety... Simply contact your dealer right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. Remember to bring this letter with you to your dealer.

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact DaimlerChrysler at 1-800-853-1403.

Please help us update our records, by filling out the enclosed prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. Be sure to print the last eight (8) characters of the VIN (4C409332) and notification code F17 on the postcard.

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler P.O. Box 4639 Oak Ridge, TN 37831, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>. **sent 3-05/2007**

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations
DaimlerChrysler Corporation
Notification Code F17

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.

AA
3/19/07
CC



VIN (Last 8 Characters of Vehicle Identification Number)

Notification Code (Shown on Bottom of Letter)

4C409332

F17

This
app

ck one if

Called local dealership TWICE since I received the first recall

This

notice and both times told me they did not have the parts to do

This

required repair AND they didn't know if & when they would receive them. After 2nd call, my

nown.
owner's

service rep took my phone number & said he would call

s name
aged):

Upd
and

when the parts are available. Am still waiting for his call.

Mrs. Ms. Mr. & MRS. Dr.
 Rev. Business

First Name _____ MI _____

Last Name _____

Street Address _____

City LOS Angeles

State CA Zip Code _____