



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received **07 MAR 25 11 17:41** Repository
30-MAR-2007 Reference No. 10186539

OWNER INFORMATION (Type or Print)

Name [Redacted] Daytime Telephone Number [Redacted] E-mail Address [Redacted]
Address [Redacted] Evening Telephone Number [Redacted]
City ASTORIA State NY Zip Code [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, you must provide your name or address to the vehicle manufacturer.
Signature of Owner [Redacted] Date **4/12/07**

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: KNAF-B121635 [Redacted] Make KIA Model SPECTRA Model Year 2003
Date Purchased 11-SEP-03 Dealer's Name and Telephone Number Major KIA 1-718/777-1120 Engine: No: Cylinders 4 Fuel Type: Gas
Original Owner [Redacted] Dealer's City New York City (Queens) State NY Zip Code 11103
Transmission Type AUTOMATIC Antilock Brakes Powertrain FRONT WHEEL DRIVE Vehicle Component Code 136300 VISIBILITY:WINDSHIELD WIPER/WASHER:LINKAGES
 Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 15-FEB-2007 Failure Mileage 6500 Failure Speed 30 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [Redacted] Tire Model (Name or Number) [Redacted] Tire Size (Example P215/65R15) [Redacted]
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code [Redacted] Tire Failure Type [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Injury: Yes No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 KIA SPECTRA. THE CONTACT REPORTED WINDSHIELD WIPERS FAILED WHILE DRIVING THROUGH SNOW. THE WINDSHIELD WIPERS WERE ACTIVATED TO REMOVE SNOW AND ICE FROM THE WINDSHIELD, BUT THEN BECAME INOPERABLE. AS THE TEMPERATURE CONTINUED TO DROP THE WINDSHIELD WIPERS REMAINED MOTIONLESS. THE CONTACT DISCOVERED THAT THE FAILURE WAS DUE TO ICE. THE CURRENT AND FAILURE MILEAGE WERE 6,500.*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

In the process of "digging-out" from a recent heavy snow-fall, I had used the windshield wipers several times to clear snow brushed off the roof of the car. When I drove away (it was clear, but the temperature was around 20°F.) I tried to use the wipers again to clear some droplets. The blader went up and stayed up! Over the course of more than a week, with the temperature remaining below freezing, I tried numerous times to move the blades, both with the car's controls and manually. They wouldn't budge until the temperature rose above freezing for over a day. If the failure had occurred while I was on the highway, while it was snowing, I don't think I'd be writing this today!

ATTACH ADDITIONAL SHEETS IF NECESSARY

[Redacted] - 4/2/07

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590
OFFICIAL BUSINESS

QUEENS NY 113

13 APR 2007 PM 2 L



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC
POSTAGE WILL BE PAID BY ADDRESSEE



US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

www.nhtsa.gov
NHTSA

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