

CL-10186090-7782

From: hotline-inquiries, NHTSA <NHTSA>
Sent: Friday, October 12, 2007 3:10 PM
To: [REDACTED] 2007 OCT 15 PM 1:40
Subject: FW: MY Payment from GM/Oldsmobile -62151

The following correspondence was received by the Hotline.

-----Original Message-----

From: NHTSAHotline@Telesishq.com [mailto:NHTSAHotline@Telesishq.com]
Sent: Thursday, October 11, 2007 12:18 PM
To: [REDACTED]
Subject: MY Payment from GM/Oldsmobile -62151

Thank you for contacting the U.S. Department of Transportation's Vehicle Safety Hotline Information Center.

We appreciate the time you have taken to contact us and value your opinion. Your comments have been forwarded to the appropriate NHTSA personnel.

However, if you need additional information on our services please feel free to contact us at 1-888-327-4236.

Thank you,

NHTSA.dot.gov Response Team

Disclaimer: "This response is for information purposes only and does not constitute an official communication of the U.S. Department of Transportation. For an official response, please write U.S. Department of Transportation, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, West Building, Washington, DC 20590.

> [REDACTED]
> From: [REDACTED]
> Comments:
> My Complaint Number (ODI#) = 10186090 Dated3/24/07
> \$3025.00 complaint against General Motors/Oldsmobile for their previously known defect (not known to me): engine coolant/gasoline mixing! Neither I nor the Dealership that did the work has received any notice of payment from you nor any progress report. Why not?
> I have waited all this time and I need more than a claimant number, today's date being 10/8/07. Please extend your energies on my behalf. Thank you for your caring nature.
> [REDACTED] Green Bay, WI [REDACTED]
> Gustman Motors, 1145 S. Mainline Dr., P.O. Box 68, Seymour, WI 54165-0068 My VIN # = 1G3WS52H6YF[REDACTED]. Oldsmobile 2000 Intrigue, 4 Door, Passenger/Fuel Injection/Front Wheel Drive.
> God bless you all for any assistance.
>
> From NHTSA Web Site.
>
>

LET
11/15/07
AG