



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2007 APR 23 AM 7:41
23-MAR-2007

Reference No.
10186039

OWNER INFORMATION (Type or Print)

Name

Address

City

LOS ANGELES

State

CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 1 / 1 /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1J4GK48K3W

Make

JEEP

Model

LIBERTY

Model Year

2003

Date Purchased
01-JUN-05

Dealer's Name and Telephone Number

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

☐ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

021540 SUSPENSION:FRONT:CONTROL ARM:LOWER BALL JOINT

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

22-FEB-2007

Failure Mileage

55000

Failure Speed

30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*- THE CONTACT OWNS A 2003 JEEP LIBERTY WHICH HAD BEEN RECALLED. A CRASH OCCURRED AS A RESULT OF THE FAULTY BALL JOINT ON THE VEHICLE. ON FEBRUARY 22, 2007 THE CONTACT WAS DRIVING AT 30 MPH ON THE HIGHWAY, IT WAS A CLOUDY BUT DRY DAY AND WHILE EXITING THE HIGHWAY THE STEERING WHEEL BECAME LOOSE, IT BEGAN TO MOVE LEFT TO RIGHT AND THE VEHICLE MADE A SHARP LEFT TURN CROSSING INTO THE LEFT LANE, ULTIMATELY STRIKING THE LEFT GUARD RAIL ON THE RAMP. THE CONTACT TOOK THE VEHICLE TO THE REPAIR SHOP THAT CHRYSLER RECOMMENDED. AN INVESTIGATOR FOR CHRYSLER INSPECTED THE VEHICLE AND REPORTED THAT THE VEHICLE DID NOT HAVE A LOOSE BALL JOINT, BUT THE CONTACT BELIEVED IT WAS. THE CURRENT AND FAILURE MILEAGE WERE BOTH 55,000. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Please investigate Defect.

In addition, I believe that although the ball joint did not brake, that a loss of lubrication which lead to corrosion, accelerated wear and separation from the "steering knuckle in which resulted in loss of the jeep's directional control. Its also a known fact that approximately 826,687 model year 2002-2006 Jeep Liberty are potentially defective in front suspension lower control arm ball joints. It was not my fault. Please help me. Thank you!

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590

OFFICIAL BUSINESS



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

