U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
2007 APR 23 AM 7:41 22-MAR-2007	Reference No. 10185905

OWNER INFORMATION (Type or Print)

Name	[redacted]	Daytime Telephone Number	E-mail Address
Address	[redacted]	[redacted]	[redacted]
City: NORTH MAPLE GROVE	State: MN	Zip Cod [redacted]	Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ *YES* ☒ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ___/___/___

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make: SATURN	Model: L200	Model Year: 2002
Date Purchased: 15-MAR-06	Dealer's Name and Telephone Number	Engine: No: Cylinders 4	Fuel Type: Gas
Original Owner ☒	Dealer's City / State / Zip Code		

Transmission Type: AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	Powertrain: FRONT WHEEL DRIVE	Vehicle Component Code: 061000 ENGINE AND ENGINE COOLING:ENGINE Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed
09-MAR-2007	64000	20

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 SATURN L200. WHILE DRIVING 20 MPH THE CONTACT FELT A LOSS OF POWER AND THE VEHICLE SHUT OFF. THE VEHICLE BECAME IMMOBILE ,AND THE CONTACT WAS UNABLE TO DRIVE IT. THE MECHANIC INFORMED THE CONTACT THAT THE TIMING CHAIN BROKE. THE TIMING CHAIN ASSEMBLY WAS REPLACED. HOWEVER; THE VEHICLE STILL WOULD NOT OPERATE PROPERLY. THE MECHANIC ALSO STATED THAT THE INTAKE VALVES NEEDED TO BE REPLACED. THE VEHICLE WAS TOWED TO A SATURN DEALER, AND THE INTAKE VALVES WERE REPLACED. THERE HAVE NOT BEEN ANY OCCURRENCES SINCE THE REPLACEMENT OF THE INTAKE VALVES. THE CONTACT FELT THAT SATURN SHOULD HAVE REPLACED COMPONENTS LISTED ON SERVICE BULLETIN # 03-06-01-017. ALSO, THE CONTACT FILED CASE NUMBER SR1-23172743 WITH SATURN. THE CURRENT AND FAILURE MILEAGE WERE 64000. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

We believe that GM should be required to retrofit all vehicles enrolled w/ original Timing chain assemblies that are faulty. They ~~were~~ should make these repairs at their expense immediately. Fortunately our stall happened on a side street where there was minimal traffic.

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590

OFFICIAL BUSINESS

MINNEAPOLIS MN 554

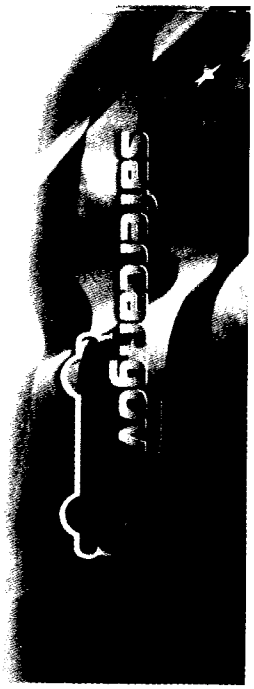
04 APR 2007 PM 3 T

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236

www.nhtsa.gov

NHTSA

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