



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

April 13, 2007

[REDACTED]
[REDACTED]
Canton, NY [REDACTED]

NVS-216 aac
Ref. # 10185821

Dear [REDACTED]:

Thank you for your correspondence dated March 1, 2007, concerning your Model Year (MY) 1999 Ford Taurus and the electrical problems you experienced. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on March 15, 2007. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns; however we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to determine whether an investigation into a possible safety defect or safety defect recall adequacy is warranted.

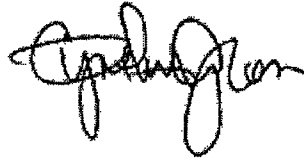
We have reviewed our database in an effort to identify whether a safety defect trend exists regarding the electrical harness in MY 1999 Ford Taurus vehicles. At this time, there is insufficient evidence to warrant opening a safety defect investigation. The information you provided has been entered into our database and will be considered with future reports to identify any safety defect trends that may require our attention.



VEHICLE SAFETY HOTLINE
888-327-4236

Additionally, you may want to visit our website at: <http://www.nhtsa.dot.gov>. You can search for recall information; retrieve information from NHTSA's Database files; or, you can report safety-related problems about your motor vehicle or motor vehicle equipment by completing an electronic Vehicle Owner's Questionnaire.

Sincerely,

A handwritten signature in black ink, appearing to read 'Cynthia Glass', written in a cursive style.

Cynthia Glass, Acting Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement