



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

April 2, 2007

[REDACTED]
[REDACTED]
Swansboro, NC [REDACTED]

NVS-216 mec
Ref. No. 10185811

Dear [REDACTED]:

Thank you for your correspondence dated February 19, 2007, concerning a reimbursement problem you encountered with your model year (MY) 2005 Dodge Ram truck. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on March 7, 2007. We regret any inconvenience our delay in responding may have caused you.

NHTSA's authorizing statute does not require manufacturers to reimburse owners for costs associated with a safety recall. The statute does not authorize the Federal government to reimburse vehicle owners for any costs associated with safety recalls or assist vehicle owners in obtaining reimbursements for costs associated with an alleged defect (e.g., lost wages while the vehicle is being repaired, car rentals, damage caused by the defect, etc.). However, federal regulations do require a manufacturer conducting a safety recall of motor vehicles or motor vehicle equipment to reimburse owners who have paid to obtain a remedy for the problem within a reasonable time, which in many instances is one year, prior to the manufacturer's notification. Certain restrictions apply, including the need to submit certain documents to the manufacturer. Owners should follow the instructions in the recall notification letter to file a claim.

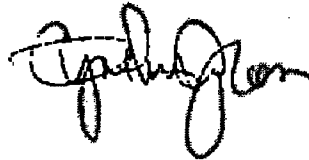
With regard to the cost of disconnecting and reconnecting the XM Satellite Radio by the dealership when performing the recall corrective action, we understand that the XM Satellite Radio in your vehicle is an aftermarket product not provided by the vehicle manufacturer. As such, the disconnection and reconnection of the radio are not the responsibility of the vehicle manufacturer.



VEHICLE SAFETY HOTLINE
888-327-4236

We sympathize with you concerning the reimbursement problem you reported; however, this does not fall under our jurisdiction. If you have not done so, you may consider contacting your local Consumer Protection Agency, Better Business Bureau, or the North Carolina Office of the Attorney General regarding your request.

Sincerely,

A handwritten signature in black ink, appearing to read 'Cynthia Glass', written in a cursive style.

Cynthia Glass, Acting Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement