

CL-10/25811-4395

SWANSBORO, NC

February 19, 2007

Administrator, National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, DC 20590

Dear Sir or Madam:

On 01/09/07, I took my vehicle (2005 Dodge truck RAM 2500; VIN 3D7KU28C74G [REDACTED] for a safety recall to install an out-of-park alarm system (notification code E17). This should have been at no charge to me. The dealer (National Dodge, 2223 N Marine Blvd, Jacksonville, NC 28546) charged me \$42.50 to complete the recall installation. Their reasoning was that they had to disconnect then reconnect my XM Satellite Radio to complete the recall installation. The recall notification letter I received stated that this recall modification should be completed without charge to me. Enclosed please find a copy of the letter that was sent to me by DaimlerChrysler Corporation.

Sincerely,

[REDACTED]

mc
3/7/07
cc

DAIMLERCHRYSLER

*Buckle up
for Safety!*


4G [REDACTED] E17

016161

SWANSBORO, NC [REDACTED]

SAFETY RECALL TO INSTALL AN OUT-OF-PARK ALARM SYSTEM

Dear MICHAEL E DABBS:

This letter is being sent to you in order to address a serious safety concern, and to facilitate the continued safe operation of your vehicle. DaimlerChrysler Corporation will install an Out-of-Park Alarm System in 2003 through 2005 model year Dodge Ram Heavy Duty Pickup Trucks equipped with an automatic transmission and a diesel engine.

This software modification will help ensure that you have properly placed the shifter lever fully into the "Park" position before attempting to exit the vehicle. In the event that the "Park" position is accidentally not achieved, the alarm system will provide an audible and visual alert to the operator.

The problem is... DaimlerChrysler has determined that, in certain circumstances when a driver has not placed the shifter lever fully into the "Park" position and leaves the engine running, the vehicle may unexpectedly move rearward after seeming to be stable. Unintended rearward movement of a vehicle could injure those in and/or near the vehicle.

As with all vehicles, you should never exit the vehicle while the engine is running and should always remove the key from the ignition and apply the parking brake before leaving the vehicle.

What your dealer will do... DaimlerChrysler will modify your vehicle (VIN: 3D7KU28C74G [REDACTED]) free of charge (parts and labor). To do this, your dealer will install an Out-of-Park Alarm System in your vehicle's computer. The work will take about one hour to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

What you must do to ensure your safety... Simply contact your dealer right away to schedule a service appointment. **Remember to bring this letter with you to your dealer.**

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact DaimlerChrysler at 1-800-853-1403.

Please help us update our records, by filling out the enclosed prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. Be sure to print the last eight (8) characters of the VIN (4G179703) and notification code E17 on the postcard.

If your dealer fails or is unable to remedy this condition without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations
DaimlerChrysler Corporation
Notification Code E17

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.