

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4226)
 INTERNET: www.safran.dot.gov/Tollfree

FOR AGENCY USE ONLY 100148

Design: Randomized
7:12:12:11 7:4
20-04-2007

Repository	☐
Reference No.	10165000

CITY/STATE INFORMATION (Type in or Print)

Phone			
Address			
City	WASHINGTON	State	DC
		Zip Code	

Condition Telephone Number	E-mail Address
Evening Telephone Number	

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date _____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2-9800386329-000000		Make ACURA		Model ACURA		Model Year 2002	
Date Purchased 08-MAY-02		Dealer's Name and Telephone Number Acura of America, Inc. 800-4-A-ACURA				Engine: No. Cylinders & 4	
Original Owner [X]		Dealer's City Tomball, TX		State TX		Zip Code 77375	
Transmission Type AUTOMATIC		☒ AntiLock Brakes ☒ Cruise Control		Powertrain 4 WHEEL DRIVE		Vehicle Component Code 18 1000 TIRE:TRIM:DISC/BELT Multiple Features &	

CALL FOR COMPONENTS/PARTS IDENTIFICATION

Incident Date(s) 01-MAR-2007	Failure Message 38500	Failure Speed	
---------------------------------	--------------------------	---------------	--

ADDITIONAL QUESTIONS TO BE COMPLETED WITHIN RESPONSES TO THE FOLLOWING

Title Mark: 402284200	Title Model (Name or Number): NBC-9010	Title Size (Example P216/88R16) P235/45R17 103T
DOT No. (Example: DOT14A634C139) 22FGBFV1X1402	☒ Original Equipment ☐ Post Repair	Failure Location:
Tire Component Code 1500000 1000000 0000000000000000	Tire Failure Type: CRACK	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD MAY (X) U.S.

Make:	Debe Manufactured:	Model No./Name:
Book Type:	India Office Number:	
Child Seat Attachment Code:	Railroad Style:	

APPLICATION INFORMATION

(Library of Congress = United States Government Printing Office, Catalogue and Distribution)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			

Die weiteren Aussagen des Sachverständigen (S. 103) sind:

Please describe (1) how you found us in the culture, (2) how we can serve you, and (3) what you want to correct the culture.
(i.e. your response and/or request and if add part to another).

TLF THE CONTACT OWNS A 2002 GMC C1500. THE DEALER INFORMED THE CONTACT THAT ALL FOUR KNUCH IN CROSS-TERRAIN TIRES ROTTED AND NEEDED TO BE REPLACED. THE DEALER STATED THAT THE THREADS WERE CRACKED, AND THEY WERE UNABLE TO DETERMINE THE REASON FOR THE FAILURE. ALSO, THE DEALER ADVISED THE CONTACT THAT THE NORMAL THREAD COUNT WAS 1132, AND THE TIRES CURRENTLY HAD A THREAD COUNT OF 872. THE CURRENT AND FAILURE MILEAGE WERE 36,000. *AK

Includes: Mason Miller; Police/Fire Department Report; Photos; and Report Injection

ATTACH ADDITIONAL SHEETS IF NECESSARY.

This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency; it and its contents are not to be distributed outside your agency.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THAT MEANS EVERYONE WHO BOUGHT THIS CAR NEW WITH
THESE TIRES HAS A RY ROT AND THEY DON'T EVEN
KNOW IT OR WHAT TO LOOK FOR. I HOPE THEY DON'T GET
INTO AN ACCIDENT WITH KIDS IN THE CAR. I AM
GOING TO POST THIS ON THE WEB. ACURA MDX.ORG.
THESE TIRES HAS A 65,000 WARRANTY & AT 39,950 I SHOULD
NOT HAVE TO PAY FOR NEW TIRES.

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADMIN
400 7TH ST SW
WASHINGTON DC 20590

OFFICIAL BUSINESS



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO 1886 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Handbook (VCH)
U.S. Department of Transportation
National Highway Traffic Safety Administration



NAME: [REDACTED]
PHONE: [REDACTED]

YEAR: 02
MAKE: Acura

LIC. PLATE: _____
COLOR: Silver

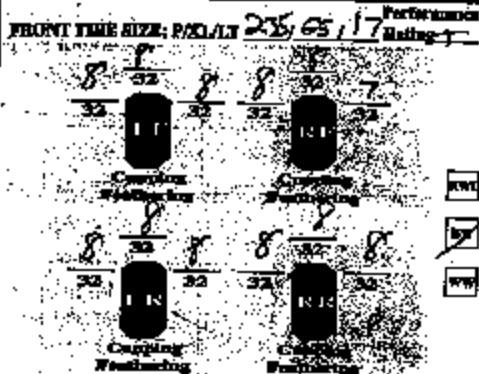
CSA NOTES:
Mn Cross Terrain
#09579052

MODEL: MDX
ODOMETER IN: 38780
VIN: 2HNYD8632
(If required for commercial customers)

ENGINE SIZE: V6
SALES TAX: Y/N
WHEEL RBY LOCATION: _____

Is the steering wheel straight? Y/N
Is the vehicle pulling? Y/N Left/Right _____
Is the vehicle vibrating? Y/N At what speed? _____
During braking? Y/N If Yes, refer to Current Brake Conditions (below)

Is brake light on? Y/N
Is ABS light on? Y/N
Is there a noise when braking? Y/N
Does vehicle pull when braking? Y/N
Does pedal pulsate? Y/N
Is brake pedal low? Y/N



REAR TIRE SIZE: WXL/T SAVE Performance Rating: _____
☒ ☒ SAVE OLD TIRES Y/N
☒ ☒ COMMENTS: _____

Express Services

• DISTEND SERVICE

- ☐ DISTEND SERVICE AND ADVISE (SABRE Programs)
☐ IN-WARRANTY BATTERY AND DISTEND SERVICE

• OIL CHANGE

Would you like to have your oil changed?
Would you like your coolant exchanged? Y/N

• COOLANT EXCHANGE

• A/C RECHARGE

• OTHER

Price
\$ _____
\$ _____
\$ _____
\$ _____
\$ _____
\$ _____

Customer agrees to have this work done on the vehicle shown on this order and understands that the vehicle may not be returned in the same condition as when it was received. The customer agrees to pay for any damage to the vehicle or its contents caused by the work done on it.

CUSTOMER SIGNATURE: _____ DATE: _____

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).