



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

19-MAR-2007

Repository

Reference No.
10185491

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City LYNN

State MA

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 3/27/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1D4HB58N84F [REDACTED]

Make
DODGE

Model
DURANGO

Model Year
2004

Date Purchased

Dealer's Name and Telephone Number
HERB CHAMBERS 1-978-794-8846

Engine:
No: Cylinders 8

Fuel Type:
Gas

Original Owner

Dealer's City
DANVERS, MA.

State MA Zip Code 01923

Transmission Type
AUTOMATIC

Antilock Brakes
 Cruise Control

Powertrain
ALL WHEEL DRIVE

Vehicle Component Code
117000 DIGITAL INSTRUMENT PANEL

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
03-MAR-2007

Failure Mileage
43000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

Crash

Yes No

Fire

Yes No

Number of Persons Injured
0

Number of Deaths
0

Reported to Police
N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* - THE CONTACT OWNS A 2004 DODGE DURANGO. THE INTERIOR LIGHTING IN THE INSTRUMENT PANEL WILL NOT TURN OFF. THE FAILURE CAUSED THE BATTERY TO LOSE ITS CHARGE ON SEVERAL OCCASIONS. THE RADIO AND THE DOOR CHIME TURNED ON INTERMITTENTLY. THE DEALER STATED THAT THE VEHICLE NEEDED A NEW CLUSTER MODULE. THE MANUFACTURER STATED THAT RECALL#07V092000 RELATED TO THE INSTRUMENT PANEL DID NOT PERTAIN TO THIS VEHICLE DUE TO THE VIN. THE CURRENT AND FAILURE MILEAGE WERE 43,000. *AK

THERE IS ANOTHER NHTS ID NUMBER 03V528000 !
CONF. NO 10185491

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).