



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET: www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received

07 APR -9 AM 7:44  
16-MAR-2007

Repository ☐

Reference No.  
10185313

**OWNER INFORMATION (Type or Print)**

Name

Address

City RAPID CITY

State SD

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
1GMDX33L46D

Make  
PONTIAC

Model  
MONTANA SV6

Model Year  
2006

Date Purchased  
01-FEB-06

Dealer's Name and Telephone Number  
MCKIE BUICK PONTIAC GMC INC 605-348-4500

Engine:  
No: Cylinders 6

Fuel Type:  
Gas

Original Owner  
☒

Dealer's City  
RAPID CITY

State  
00 SD

Zip Code  
57701

Transmission Type  
AUTOMATIC

☒ Antilock Brakes  
☒ Cruise Control

Powertrain  
ALL WHEEL DRIVE

Vehicle Component Code  
171100 LATCHES/LOCKS/LINKAGES:DOORS:LATCH

Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
05-MAR-2007

Failure Mileage  
19886

Failure Speed

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Injury

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

**Narrative Description of Incident(s), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\*- THE CONTACT STATED THAT THE 2006 PONTIAC MONTANA SV6 HAD A PROBLEM WITH THE CROSSLER VEHICLE. ON 03/05/07 THE RIGHT REAR SLIDING DOOR WAS OPENED WITHOUT ACTIVATING THE KEY LESS ENTRY REMOTE. THEY CHECKED ALL THE OTHER DOORS AND THEY WERE LOCKED. HE STATED THAT HE DROVE THE VEHICLE TO THE DEALERSHIP AND INFORMED THEM OF THE PROBLEM. THEY CHECKED THE VEHICLE, AND FOUND THAT THE CONTACT CONNECTOR WAS UNPLUGGED. THE FAILURE MILEAGE WAS 19,886 AND THE CURRENT MILEAGE WAS 20,149.\*AK

SERVICE TECH AT DEALERSHIP STATED CONNECTOR HAD NEVER BEEN PLUGGED IN. CONNECTOR IS ACCESSSED ONLY BY TAKING OFF THE SENSOR PLATE. VEHICLE HAD MADE ONE 3000 MI TRIP & A 4000 MILE TRIP WITH OWNER ASSUMING DOOR WAS LOCKED. CRASH PROTECTION FOR REAR PASSENGER JEOPARDIZED! CAR JACKING & THEFT POSSIBLE! OTHER OWNERS MAY NOT BE AWARE!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

THIS DEFECT WAS FOUND AS WIFE OPENED RIGHT REAR SLIDING PASSENGER DOOR PRIOR TO MY ACTIVATING THE UNLOCK FEATURE WITH MY REMOTE. WE CHECKED ALL OTHER DOORS. THEY WERE STILL LOCKED. WE TESTED THE REMOTE SEVERAL TIMES WITH THE SAME RESULTS. TOOK VEHICLE TO DEALER. THEY HAD SAME RESULTS.

MY WIFE WORKS AT A SHOPPING MALL TILL LATE EVENING. SHE HAD ASSUMED SHE WAS SECURE IN THE VEHICLE FOR OVER A YEAR WHEN IN FACT SOMEONE COULD HAVE BEEN IN THE VEHICLE. ON OUR TRIPS WE HAD MANY EXPENSIVE ITEMS LEFT IN THE VEHICLE AGAIN - ASSUMING ALL DOORS WERE LOCKED! IF THIS IS AN ASSEMBLY LINE PROBLEM IT WOULD BE HARD TO ASCERTAIN AS WE ALL ASSUME THAT THE "CLICK" WE HEAR MEANS ITS LOCKED!

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT  
NATIONAL HIGHWAY  
TRAFFIC SAFETY ADM  
400 7TH ST SW  
WASHINGTON DC 20590

OFFICIAL BUSINESS



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

US DEPARTMENT OF TRANSPORTATION  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
OFFICE OF DEFECTS INVESTIGATION, NVS-210  
400 7TH ST SW  
WASHINGTON DC 20077-8214



**Think your vehicle  
has a safety defect?**



**If so:  
Use the enclosed  
form to file a report.**

**or visit:**

**[www.safercar.gov](http://www.safercar.gov)**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**

**NHTSA**  
www.nhtsa.gov

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National Highway Traffic Safety Administration

