



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

14-MAR-2007

Reference No. 10185087

OWNER INFORMATION (Type or Print)

Name

Address

City

KING OF PRUSSIA

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer. Signature of Owner Date 4/4/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

Model

Model Year

VV1TS90D6Y1

VOLVO

S80

2000

Date Purchased

Dealer's Name and Telephone Number

Engine:

Fuel Type:

1/30/06

bought privately

No: Cylinders 6

Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Antilock Brakes

Powertrain

Vehicle Component Code

AUTOMATIC

Cruise Control

FRONT WHEEL DRIVE

021000 SUSPENSION:FRONT

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 13-MAR-2007

Failure Mileage 92000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

Yes No

Yes No

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* - THE CONTACT OWNS A 2000 VOLVO S80. THE CONTACT STATED THAT THERE WAS SAFETY RECALL 00V238000 THAT DID NOT APPLY TO THIS VEHICLE DUE TO THE VIN. THE CONTACT STATED THAT THE PROBLEMS HE HAD CURRENTLY WITH THIS VEHICLE WAS DIRECTLY RELATED TO THE SAFETY RECALL. THERE WAS FRONT SUSPENSION NOISE PRIOR TO TAKING THE VEHICLE THROUGH INSPECTION, AND THE RESPONSE TIME WHEN MAKING A TURN WAS NOT AS TIGHT AS IT ONCE WAS. THE TIE RODS HAD AN EXCESSIVE AMOUNT OF PLAY IN THEM, AND HE BELIEVED THAT IT WAS DIRECTLY RELATED TO THE PROBLEM WITH THE BALL JOINTS. THE CURRENT AND FAILURE SPEED WERE BOTH 92,000 MILES.*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.