



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

14-MAR-2007 7:41

Repository ☐

Reference No.
10185082

OWNER INFORMATION (Type or Print)

Name
Address
City NEW IBERIA State LA Zip Code

Daytime Telephone Number
Evening Telephone Number
E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1GBE5C1236F
Make CHEVROLET Model C5500 Model Year 2006
Date Purchased 03-MAY-06 Dealer's Name and Telephone Number SERVICE CHEVROLET Engine: No: Cylinders 8 Fuel Type: Diesel
Original Owner ☒ Dealer's City LAFAYETTE State LA Zip Code
Transmission Type ☐ Antilock Brakes Powertrain Vehicle Component Code
AUTOMATIC ☐ Cruise Control REAR WHEEL DRIVE 021000 SUSPENSION:FRONT
Multiple Failure: 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 14-MAR-2007 Failure Mileage 33700 Failure Speed 50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment Failure Location:
☐ Prior Repair
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*- THE CONTACT OWNS A 2006 CHEVROLET C 5500 WITH A CURRENT ODOMETER READING OF 33700 MILES. THE CONTACT STATED THAT THE VEHICLE HAD FRONT END PROBLEMS. WHEN DRIVING AT SPEEDS 50 MPH OF HIGHER THE VEHICLE SVIBRATED AND BOUNCED. THE CONTACT TOOK THE VEHICLE TO THE DEALER 4 TIMES , AND THE DEALER TOOK THE VEHICLE TO A COMMERCIAL TIRE COMPANY, BUT THAT DID NOT RESOLVE THE CAUSE OF THE PROBLEM. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

1. JUNE 19TH - BALANCE TIRES
 2. JULY 5TH REPLACE RT FRONT TIRE
 3. INSTALLED CASTER SHIN LEFT & RIGHT SIDE
 4. AUGUST 08TH REPLACE DRAG LINK
 5. AUGUST 14TH DEFECTIVE DRAG LINK. REPLACED LEFT FRONT TIRE
TRUCK STILL GOES ALL OVER ROAD CAN'T KEEP STEADY, FRONT
HOP'S LIKE RIDING ON RAILROAD TRACKS
- CHECK THE INVOICE'S 5 TIMES TRUCK HAS BEEN IN SHOP
TRUCK CANNOT BE TRUSTED ON OUT OF STATE HAUL'S

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590

OFFICIAL BUSINESS



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

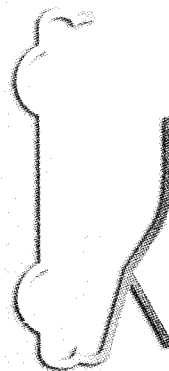
FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

www.nhtsa.gov
NHTSA

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



PAGE III

MEDIUM DUTY TRUCK TIRE ISSUES

WE WILL NO LONGER HANDLE MEDIUM DUTY TRUCKS WITH A TIRE VIBRATION OR TIRE ISSUE OF ANY SORT. OUR REP FROM GM SAID THE CUSTOMER SHOULD BRING TO THE TIRE DEALER OF THE BRAND TIRE.

MOST ALL OF THEM HAVE GOODYEAR TIRES. I CALLED GOODYEAR & THEY SAID GOODYEAR TIRE PROBLEMS ON MEDIUM TRUCKS NEED TO GO TO WINGFOOT TIRE CENTER ** PHONE #234-0241 WHICH IS LOCATED ON WILLOW STREET JUST OFF AMBASSADOR CAFFERY.

NOV 16TH 2000

ASKED FOR COPY OF THIS LETTER
~~BECAUSE~~ BECAUSE SERVICE CHEVY
REFUSE TO CHECK STEERING PROBLEM'S

Sales & Service • Autos, Trucks & Trailers
Leaf • Coil Airide • Complete Parts Department
Beeline Wheel Alignment

LAFAYETTE SPRING CO., INC.



MATT ANDRUS
CHUCK GEDDES

(337) 235-1142

1517 West Willow
P.O. Box 60757
Lafayette, LA 70596



Karland Campbell
Assistant Manager

Wingfoot Commercial Tire Systems, LLC

2123 W. Willow St.
Scott, LA 70583

Office: (337) 234-0241
Home: (337) 873-6240
Fax: (337) 237-6205
Cell: (337) 319-6637



LOOK AT PAGE III

Also These 2 COMPANY'S WORK WITH SERVICE
Chevy - POINT - NO BODY WANT'S TO WORK
ON TRUCK.

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).