



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

400 Seventh St., S.W.  
Washington, D.C. 20590

March 28, 2007

[REDACTED]  
[REDACTED]  
Seldon, NY [REDACTED]

NVS-216 aae  
Ref. # 10184800

Dear [REDACTED]

Thank you for your e-mail concerning your Model Year (MY) 2004 Mitsubishi Galant vehicle. Your e-mail was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on March 6, 2007. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns; however, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

Unfortunately, NHTSA cannot make a determination regarding any damages caused to your converter. We can only suggest that you take your vehicle to an authorized Mitsubishi dealership or contact Mitsubishi Motors North America Inc., directly at: 1-888-648-7820 to resolve your concern.

Sincerely,

Cynthia Glass, Acting Chief  
Correspondence Research Division  
Office of Defects Investigation  
Enforcement



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people saving people

VEHICLE SAFETY HOTLINE  
888-327-4236