

Claiborne, Catonia <NHTSA>

CL-101 84800-8098

From: Glass, Cynthia <NHTSA>
Sent: Tuesday, March 06, 2007 12:38 PM
To: Claiborne, Catonia <NHTSA>
Subject: FW: [~2432] SAFETY RECALL

Assign a writer.

CGlass

202-366-2920/5211

-----Original Message-----

From: hotline-inquiries, NHTSA <NHTSA>
Sent: Tuesday, March 06, 2007 9:52 AM
To: Glass, Cynthia <NHTSA>
Subject: FW: [~2432] SAFETY RECALL

-----Original Message-----

From: NHTSA.HotlineTelesis
Sent: Friday, March 02, 2007 9:08 AM
To: hotline-inquiries, NHTSA <NHTSA>
Subject: Re: [~2432] SAFETY RECALL

TL - THE CONTACT DID NOT CALL TO MAKE A COMPLAINT. THE CONTACT JUST WANTED TO ASK A QUESTION.

THE CONTACT HAS A 2004 MITSUBISHI GALANT, WHICH SHE STATED HAS A SAFETY RECALL, I DID NOT FIND A SAFETY RECALL ON THIS VEHICLE. THE CONTACT STATED THAT 2 WEEKS AFTER PURCHASING THIS VEHICLE SHE HAD PROBLEMS WITH THE ENGINE LIGHT COMING ON. THE CONTACT STATES THAT HER VEHICLE WAS REPROGRAMMED DECEMBER 30, 2006. THE CONTACT STATES THAT HER VEHICLE SOUNDS LIKE A BAD MUFFLER AND LIKE IT IS STRAINING WHENEVER THE WEATHER IS COLD AND WHEN SHE ACCELERATES HER CAR. THE CONTACT QUESTION IS "COULD THERE BE DAMAGE TO HER CONVERTER AFTER DRIVING IT FOR SO LONG AFTER THE ENGINE LIGHT INITIALLY CAME ON. THE CONTACTS WORK TELEPHONE NUMBER IS [REDACTED]

[REDACTED]
[REDACTED]
SELDON, NY [REDACTED]

HM
WK

KG

aa
3/6/07
cc