

Claiborne, Catonia <NHTSA>

CL-10184793-2323

From: Glass, Cynthia <NHTSA>
Sent: Monday, March 05, 2007 12:39 PM
To: Claiborne, Catonia <NHTSA>
Subject: FW: ball joint recall for Jeep

Assign a writer.

CGlass
202-366-2920/5211

From: Test, Crash <NHTSA>
Sent: Monday, March 05, 2007 9:57 AM
To: Glass, Cynthia <NHTSA>
Subject: ball joint recall for Jeep

Hello Cynthia,

Could you please help answer this consumer's email question at your earliest convenience?

[REDACTED]

Thank you very much,
Dameko America

I have a 2004 jeep liberty that has a recall for ball joints, which may cause loss of steering and could cause a crash. I have been waiting for the parts since December of 2006. The dealer tells me that they are getting only 3 sets per week. I just got off the phone with Chrysler, and they tell me that the National Highway Traffic Safety Administration is saying that each dealer is to only get 3 sets a week. Is this true? and if it is, is your group willing to pay out for each law suit that comes up due to a crash and most likley loss of life?

Please answer back.

[REDACTED]

3/5/2007

ET
3/5/07
CC