

CL-10184785-2005

WEST BEND WI

FEB 12, 2007

NATIONAL HIGHWAY TRAFFIC
SAFETY ADMINISTRATION
400 7TH ST SW RM 5232
WASHINGTON DC 20590

DEAR SIR OR MADAM.

MY WIFE IS THE OWNER OF A 1997 FORD ESCORT WHICH WAS
PURCHASED NEW. RECENTLY SHE HAD THE TIRES REPLACED
AT THE LOCAL GOODYEAR STORE. AT THIS TIME THE TECHNICIAN
NOTICED THAT BOTH ^{REAR SPRINGS} WERE BROKEN. THE BREAKS WERE IDENTICAL
(THE LOWER COILS). I AND THE LOCAL FORD STORE VERIFIED THE
BREAKS. THE STORES INFORMED US THAT THIS IS COMMON ON THE
ESCORT, THEY STATED THAT IF THE DRIVEABILITY OF THE CAR
WAS NOT AFFECTED, THEY COULD BE REPLACED AT A LATER DATE,
BEING SENIORS THE CAR IS DRIVEN ONLY ON PAVED ROADS
THAT ARE IN GOOD SHAPE. ARE YOU AWARE OF THIS PROBLEM
AND IS IT A SAFETY HAZARD, THANKING YOU IN ADVANCE FOR
ANY INFORMATION YOU CAN GIVE ME RELATIVE TO THIS
PROBLEM.

SINCERELY YOURS

WEST BEND WI

NOTE: (1) ENCLOSED IS A STAMPED SELF ADDRESSED
ENVELOPE FOR YOUR REPLY.

NOTE: (2) WE CONTACTED FORD MOTOR COMPANY AND THEY
SHOWED LACK OF INTEREST IN THIS PROBLEM

mmw
3/1/07
CC