

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

07-MAR-2007 7:41

Repository ☐Reference No.
10184461**OWNER INFORMATION (Type or Print)**

Name

Address

City

State AZ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
 Signature of Owner _____ Date 3/12/07

VEHICLE INFORMATION17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1J4G129K23WMake
JEEPModel
LIBERTYModel Year
2003Date Purchased
03-MAY-03Dealer's Name and Telephone Number
BUFFORD CHRYSLEREngine:
No: Cylinders 6Fuel Type:
DieselOriginal Owner
☒Dealer's City
BUFFORDState
GA

Zip Code

Transmission Type
AUTOMATIC☒ Antilock Brakes
☒ Cruise ControlPowertrain
4 WHEEL DRIVE

Vehicle Component Code

021530 SUSPENSION:FRONT:CONTROL ARM:LOWER ARM

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATIONIncident Date(s)
06-MAR-2006

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*- THE CONTACT RECEIVED A RECALL NOTICE ON LOWER BALL JOINT REC ON THE 2003 JEEP LIBERTY WITH 36158 CURRENT MILEAGE. THE VEHICLE WAS REPAIRED, BUT THE DEALER DISCOVERED THAT THE RIGHT KNUCKLE THAT HELD THE BALL JOINT WAS WORN. THE DEALER WOULD NOT REPLACE THE KNUCKLE BECAUSE IT WAS NOT A PART OF THE RECALL. THE CONTACT COMPLAINED THAT THE RECALL DID NOT COVER THE ENTIRE PROBLEM. **AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Continuation of narrative description :) The Jim Click Jeep dealer wanted to charge me \$495.00 to replace the knuckle joint. I raised my concerns to all. Later that day they called me to say it was not the knuckle joint but that the recall ball joint replacement was bad and they had taken another ball joint off the shelf and it worked fine.

PROBLEMS AND SAFETY CONCERS

1. If the recall ball joints are defective their will be accidents.
2. If knuckles joints are bad because of the ball joints there will be accidents.

I can't trust the dealer or Chrysler and felt this safety issue should be brought to your agencies attention before someone is killed.

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590
OFFICIAL BUSINESS

11050N A2 85

21 MAR 2007 PM 4 T

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

NHTSA
www.nhtsa.gov

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

