U.S. Department of Transportation

**National Highway Traffic Safety Administration**

**DOT Auto Safety Hotline**

# Vehicle Owner's Questionnaire

**To Report Vehicle Safety Defects**
**1-888-DASH-2-DOT**
**(1-888-327-4236)**
**INTERNET:www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received: 05-MAR-2007

Repository ☐

Reference No. 10184223

**OWNER INFORMATION (Type or Print)**

Name [redacted]

Address [redacted]

City DACULA | State GA | Zip Code [redacted]

Daytime Telephone Number [redacted]

Evening Telephone Number

E-mail Address

*Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?* ☐ *YES* ☒ *NO*
*In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.*

Signature of Owner _____ Date ___/___/___

**VEHICLE INFORMATION**

| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side | Make | Model | Model Year |
|---|---|---|---|
| JS1CP51AX62[redacted] | SUZUKI | AN650 | 2006 |

| Date Purchased | Dealer's Name and Telephone Number | Engine: | Fuel Type: |
|---|---|---|---|
| 05-FEB-07 | POLARIS SUZUKI OF ATLANTA 770-962-7350 | No: Cylinders | Gas |

| Original Owner | Dealer's City | State | Zip Code |
|---|---|---|---|
| ☒ | LAWRENCEVILLE | GA | |

| Transmission Type | | Powertrain | Vehicle Component Code |
|---|---|---|---|
| AUTOMATIC | ☐ Antilock Brakes<br>☐ Cruise Control | REAR WHEEL DRIVE | 180000 VEHICLE SPEED CONTROL<br>Multiple Failure: 20 |

**FAILED COMPONENT(S)/PART(S) INFORMATION**

| Incident Date(s) | Failure Mileage | Failure Speed | |
|---|---|---|---|
| 28-FEB-2007 | 600<br>119% + | 10% | Error, Fast |

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

| Tire Make | Tire Model (Name or Number) | Tire Size (Example P215/65R15) |
|---|---|---|
| DOT No. (Example: DOTMAL9ABC036) | ☒ Original Equipment<br>☐ Prior Repair | Failure Location: Dacula GA to Sarasota Fla |
| Tire Component Code | | Tire Failure Type |

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

| Make: | Date Manufactured: | Model No./Name: |
|---|---|---|
| Seat Type: | Installation System: | |
| Child Seat Component Code: | Failed Part: | |

**APPLICABLE INCIDENT INFORMATION**
*(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)*

| Crash | Fire | Number of Persons Injured | Number of Deaths | Reported to Police |
|---|---|---|---|---|
| ☐ Yes ☒ No | ☐ Yes ☒ No | 0 | 0 | N |

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**
**Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).**

TL* THE CONTACT OWNS A 2006 SUZUKI BERGMAN AN650. THE MOTORCYCLES SPEEDOMETER AND ODOMETER READING WERE DISPLAYING INCORRECT READINGS. THE CONTACT NOTICED THAT THE READINGS WERE INCORRECT AFTER HE PURCHASED THE GPS. THE CONTACT STATED THAT THE GPS SPEEDOMETER AND ODOMETER READINGS WERE ACCURATE. THE FAILURE MILEAGE WAS 600. THE CONTACT CALLED THE SUZUKI MANUFACTURER, AND WAS INFORMED BY A TECHNICAL REPRESENTATIVE THAT THE READINGS WERE WITHIN THE TOLERANCE LIMIT. THE MANUFACTURER ALSO RECOMMENDED THAT FOR AN ACCURATE READING THE CONTACT SHOULD CALL THE YELLOW BOX COMPANY AND THEY WOULD CORRECT THE FAILURE FOR A FEE. THE CONTACT PURCHASED THE MOTORCYCLE A MONTH AGO, AND WAS QUESTIONING IF THE MILEAGE AT THAT TIME WAS FRAUDULENT. THE CURRENT MILEAGE WAS 1,800. *AK

The speedometer is Accurately 10% FAST as if by Design. the odometer is also reading high thus Causing fraud in Warranty figures This seems to be intentional mis-representation and faulse advertising by Suzuki

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

**The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.**

## Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

After Checking both speedometer and Odometer they Are both excessive (Tohigh) This Causes false driving habbits and limates Warranty & Service The speedometer is very Accurally 10% fast from 40 to 100 mph indicateing What seems to be intentional design error. When asked about the Problem Suzuki dose not deney or offer to Correct but reccomends an outside source to correct Problem at owners expense - Since Suzuki CAN make an accurate speedometer but choosses to Sell inaccurate odometer & Speedometer this is an intentional misrepresentation and Should be Corrected & NOT allowed or Civil Action Such as Honda is facing should result.

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590

OFFICIAL BUSINESS

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**
FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214


safercar.gov

Think your vehicle has a safety defect?

If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236

www.nhtsa.gov
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