



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

05-MAR-2007

Reference No.
10184200

OWNER INFORMATION (Type or Print)

Name

Address

City

KLEMME

State

IA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of a signature, please print your name and address to the vehicle manufacturer.
Signature of Owner _____ Date 3/19/2007

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GMDX03E6YD

Make

PONTIAC

Model

MONTANA

Model Year

2000

Date Purchased
31-DEC-99

Dealer's Name and Telephone Number
CEDAR PONTIAC 641-424-4033

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner
☐

Dealer's City
MASON CITY

State

MH

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

151300 SEAT BELTS:FRONT:RETRACTOR

Multiple Failure: 100

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-SEP-2006

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition(s) and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*: THE CONTACT STATED THAT HE STARTED HAVING PROBLEMS WITH THE 2000 PONTIAC MONTANA WHEN HE TRIED TO LOCK THE SEAT BELTS; THEY UNLATCHED WHILE DRIVING. THIS HAPPENED ON SOME OCCASIONS. ALSO, WHEN THE SEAT BELTS WERE LOCKED THEY DIDN'T RETRACT PROPERLY. THE CONTACT STATED THAT THIS WAS A VERY SERIOUS SAFETY ISSUE. NO INJURIES OCCURRED, BUT IN THE FUTURE COULD CAUSE INJURIES DUE TO THE SEAT BELTS NOT WORKING PROPERLY. HE CONTACTED THE PONTIAC MANUFACTURER AND FILED A COMPLAINT AND WAS GIVEN CASE# 71-479818840. THE MANUFACTURER INFORMED HIM THAT THIS WAS A PART THAT WITH TIME WORE OUT, AND THEY INFORMED HIM THAT HE WAS RESPONSIBLE FOR REPLACING THE BELTS. HE STATED THAT THIS WAS A SAFETY ISSUE AND FELT THAT THE MANUFACTURER SHOULD BUILD THESE VEHICLES WITH BETTER SEAT BELTS OR STOP MAKING THEM. THE CONTACT STATED THAT HAD A TOTAL OF THREE VEHICLES BY PONTIAC THAT HAD THE SAME PROBLEMS. THE CURRENT MILEAGE WAS 100000.*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

my seatbelts are horrible!! They do not lock in when needed & they do not retract. This has been an on-going problem from day 1. Something needs to be done. we have had this problem in 2 other Pontiac Vans - we did get the belts replaced in 1 previous van but continued to have problems. The 1990 Van had the best belts -

CAN SOMETHING BE DONE ???

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590
OFFICIAL BUSINESS

WATERLOO IA 507

26 MAR 2007PM 1

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



Think your vehicle
has a safety defect?

If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

www.nhtsa.gov

NHTSA

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