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NHTSA

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Bonner Springs, KS
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NHTSA
Department of Transportation
Washington, DC 20590

We have a 2002 Saturn SL1. The vehicle has a defect from the factory, which causes an unsafe condition. Since within the first month of ownership it has been an sporadic problem. The low beam headlight sometimes cut off. During past five years we have had the car in 4 to 5 times. Saturn does not seem able to permanently fix the cause of the problem. The low beam works for a while then cuts off. If it were not for daylight running headlights coming on we would be left in dark except for parking lights. The high beams work okay.

It seems to me when we pay \$17,000 + for a car this is something that should not happen. Also the green dash does not light. We have a 98 Saturn with a lot more miles and the green daylight dash light and low beams work fine.

I feel that Saturn should either **1. Fix it permanently at cost to the factory, since it is a defect from the factory** or 2. Or grant us a lifetime warranty (as long as we own the car) for this one safety problem to have their dealer temporary fix at factory expense. Or 3. A new car like what we have. (Then cost)

Our Preference is #1 a permanent fix at factory cost.

Yours in Peace,

[Redacted Signature]

LB
2/16/07
CC