

 U.S. Department of Transportation <b>National Highway Traffic Safety Administration</b>	<b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> <b>To Report Vehicle Safety Defects</b> <b>1-888-DASH-2-DOT</b> <b>(1-888-327-4236)</b> <b>INTERNET: www.nhtsa.dot.gov/hotline</b>	FOR AGENCY USE ONLY 100148
	<b>Date Received</b> 27-FEB-2007	<b>Repository</b> <input type="checkbox"/> <b>Reference No.</b> 10183629

<b>OWNER INFORMATION (Type or Print)</b>			
<b>Name</b>	[REDACTED]		
<b>Address</b>	[REDACTED]		
<b>City</b>	<b>State</b>	<b>Zip Code</b>	
BOYCE	VA	[REDACTED]	
<b>Daytime Telephone Number</b>	[REDACTED]		
<b>Evening Telephone Number</b>	[REDACTED]		
<b>E-mail Address</b>	[REDACTED]		
<b>Signature of Owner</b>	[REDACTED]		<b>Date</b> 3/10/07

<b>VEHICLE INFORMATION</b>				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		<b>Make</b>	<b>Model</b>	<b>Model Year</b>
1N6ED26Y0C [REDACTED]		NISSAN	FRONTIER	2000
<b>Date Purchased</b>	<b>Dealer's Name and Telephone Number</b>	<b>Engine:</b>	<b>Fuel Type:</b>	
01-JAN-00	SHEEHY FAMILY OF CARS 703-361-5161	No: Cylinders 6	Gas	
<b>Original Owner</b>	<b>Dealer's City</b>	<b>State</b>	<b>Zip Code</b>	
<input checked="" type="checkbox"/>	MANASAS	VA		
<b>Transmission Type</b>	<input checked="" type="checkbox"/> Antilock Brakes	<b>Powertrain</b>	<b>Vehicle Component Code</b>	
AUTOMATIC	<input checked="" type="checkbox"/> Cruise Control	4 WHEEL DRIVE	036000 SERVICE BRAKES, HYDRAULIC:ANTILOCK	
			<b>Multiple Failure:</b> 10	

<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>			
<b>Incident Date(s)</b>	<b>Failure Mileage</b>	<b>Failure Speed</b>	
01-JUL-2006	63000	45	

<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>			
<b>Tire Make</b>	<b>Tire Model (Name or Number)</b>	<b>Tire Size (Example P215/65R15)</b>	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	<b>Failure Location:</b>	
<b>Tire Component Code</b>	<b>Tire Failure Type</b>		

<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>			
<b>Make:</b>	<b>Date Manufactured:</b>	<b>Model No./Name:</b>	
<b>Seat Type:</b>	<b>Installation System:</b>		
<b>Child Seat Component Code:</b>	<b>Failed Part:</b>		

<b>APPLICABLE INCIDENT INFORMATION</b>				
<b>Crash</b>	<b>Fire</b>	<b>Number of Persons Injured</b>	<b>Number of Deaths</b>	<b>Reported to Police</b>
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0	0	N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*- THE CONTACT STATED THAT WHILE DRIVING THE 2000 NISSAN FRONTIER AT 45 MPH SHE HEARD A LOUD NOISE AT THE REAR OF THE VEHICLE. THE CONTACT WAS INFORMED THAT THE NOISE WAS DUE TO CORROSION OF THE BEARINGS. THE BEARINGS CORRODED BECAUSE OF INADEQUATE SEALING OF THE ANTILOCK BREAKING SYSTEM, WHICH CAUSED WATER AND MOISTURE TO REACH THE BEARINGS. THE DEALERSHIP REPAIRED THE LEFT SIDE AXLE, AND INSTALLED BEARINGS. THE CONTACT STATED THERE WAS A RECALL FOR THE SAME PROBLEM. HOWEVER, WAS INFORMED BY THE DEALERSHIP THAT THIS VEHICLE WAS NOT A PART OF THE RECALL. THE VEHICLE CURRENTLY HAD 63000 MILES. \*AK

*please see papers enclosed.*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**DEFECT INFORMATION REPORT**

02V-299 ② of ③

1. Manufacturer:

Nissan North America, Inc.

2. Vehicles Potentially Involved:

( 2001-2003 model year four wheel drive Nissan Frontier and Xterra vehicles produced from July 15, 2000 (start of production) to September 22, 2002. Vehicles manufactured after this date are not affected. )

3. Total Number of Vehicles Potentially Involved:

Approximately 143,000.

4. Percentage of Vehicles Estimated to Actually Contain the Defect:

Unknown.

5. Description of the Defect:

(Same problem w/ our truck)

Water may enter the rear axle housing due to inadequate sealing of the ABS sensor in the axle housing. This may result in corrosion and eventual failure of the wheel bearing. If this occurs, the wheel assembly could separate from the vehicle. ✓

6. Chronology of Principal Events

April 2002 – Several incidents were reported of rear axle failure.

May – October 2002 – An investigation was conducted to determine the cause of the axle failures and to determine the extent of the incident and risk to safety.

September 23, 2002 – A production change was made to improve the sealing of the ABS sensor in the axle housing.

November 5, 2002 – Nissan completed its investigation and determined that a safety related defect may exist and that a recall campaign should be conducted.

Date: March 11, 2007

To: Cynthia Glass, National Transportation Safety Board (NTSB)

From: [Redacted]  
Boyce, VA [Redacted]

RE: 2000 Nissan Frontier

Dear Ms. Glass,

I'm writing to you about our 2000 Nissan Frontier 4WD pickup truck. We purchased the truck new from Tri-State Nissan in Winchester, VA. The truck has been garage kept and has approx. 63,000 original miles. Our Nissan truck has not been altered, in an accident, or mistreated. My husband has maintained the truck diligently and has the service records to prove it.

We recently noticed a noise coming from the rear end and took it to Tri-State Nissan to have it serviced. We were informed by the service technician that the rear bearing was bad. He stated the only possible cause for it to go bad was that the truck was submerged in water for an extended period of time. I can assure you, as I assured him, this truck has NEVER been submerged in water, been in a flood, and never left outside. Upon reviewing your safety recalls for the 2001 Nissan Frontier, we discovered a recall on a rear axle seal. This allows water to leak into the axle and corrode the bearings. When we mentioned this to Tri-State Nissan's service department, they claimed to have never heard of such a recall. Since there were no changes from the 2000 to 2001 Nissan Frontier model years, we questioned why our truck was not covered in the recall. Did Nissan change the axle seal from 2000 to 2001? Or were all the 2001 Nissan Frontiers covered under this recall also submerged in water?

Again, I have been a loyal Nissan customer and have bought, up until now, all Nissan automobiles. With Nissan's recent refusal to stand behind their product, we have recently replaced two of our Nissans with Toyota automobiles. I feel like Nissan has insulted us by stating we were negligent when they had been forced by the NTSB to recall 2001 to 2003 Nissan Frontier rear axle seals for the exact same problem.

I have enclosed the original receipt for repairs and the recall notice from the NTSB for the 2001 - 2003 Nissan Frontier. I would like to thank you for your time and prompt attention to this issue. Please feel free to call me at [Redacted] if you need further assistance.

Sincerely, [Redacted]

VIN 1N6ED26Y0RC [Redacted]

[Redacted]

p.s. we purchased our ~~truck~~ truck from Sheehy Nissan of Manassas, ph. # 703-361-5161 Repair Bill and Recall notice enclosed.

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).