



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

27-FEB-2007

Reference No.

10183608

OWNER INFORMATION (Type or Print)

Name

Address

City

VANDEMERE

State NC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Signature of Owner _____ Date 3/9/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

IN4AL11E33C

Make

NISSAN

Model

ALTIMA

Model Year

2003

Date Purchased

Dealer's Name and Telephone Number
EAST CAROLINA NISSAN 252-636-1000

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

Dealer's City

NEWBERN

State

NC

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

UNKNOWN

Vehicle Component Code

060000 ENGINE AND ENGINE COOLING

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

20-FEB-2007

Failure Mileage

50782

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*: THE CONTACT STATED SHE RECEIVED RECALL 06V242000 FOR THE ENGINE AND ENGINE COOLING. THE CONTACT STATED THAT SHE RECEIVED THE RECALL ON 02/16/06 AND HAD THE RECALL REPAIRED ON 02/20/07 FOR THE REPROGRAMMING OF THE ELECTRONIC CONTROL MODULE (ECM) AND THE PERF IDLE AIR VOLUME RETURN FOR THE RECALL AT NO CHARGE. THE CONTACT STATED THAT THE VEHICLE STILL HAD STALLING PROBLEMS AFTER THE RECALL REPAIR. THE RECALL STATED THAT THE OPERATION OF THE CRANK ANGLE SENSOR WAS ALSO AFFECTED BY THE TEMPERATURE DUE TO THE UNIQUE LOCATION. THE CONTACT FELT THAT THIS SHOULD HAVE BEEN ADDED TO THE RECALL REPAIR. SHE STATED THAT THE DEALERSHIP INFORMED HER THAT SHE HAD TO PAY TO HAVE THE CRANK ANGLE SENSOR REPAIRED, WHICH COST HER \$200.83. THE CONTACT STATED THAT BEFORE THE RECALL THE CHECK ENGINE LIGHT CONSTANTLY STAYED ON AND NOW THAT THE VEHICLE REPAIR HAS BEEN PERFORMED THE LIGHT CONTINUED TO STAY ON AND THE VEHICLE STALLED WHILE DRIVING OR AT A STOP LIGHT. THE FAILURE MILEAGE WAS 50782 AND THE CURRENT MILEAGE WAS 51782.*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I do not mind if you give my name to the dealer. I could not find the authorization box. I have taken the car back to the dealer again since this incident because the "check engine soon" light came back on. They did cut it off at no charge. The vehicle appears to be running fine.

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590

OFFICIAL BUSINESS



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



POSTAGE WILL BE PAID BY ADDRESSEE

US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



Think your vehicle
has a safety defect?

If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

www.nhtsa.gov



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

