



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2007 MAR 19 AM 7:41
21-FEB-2007

Repository ☐

Reference No.
10183148

OWNER INFORMATION (Type or Print)

Name

Address

City

EAST PITTSBURGH

State

PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 3/1/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JTDKB20U240

Make

TOYOTA

Model

PRIUS

Model Year

2004

Date Purchased

3/14/04

Dealer's Name and Telephone Number

ROHICH TOYOTA

Engine:

No: Cylinders 4

Fuel Type:

Other

Original Owner

☒

Dealer's City

PITTSBURGH

State

PA

Zip Code

15226

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

ANTI-SKID SYSTEM

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

14-FEB-2007

Failure Mileage

49000

Failure Speed

10

ANTI-SKID SYSTEM

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*- THE CONTACT CALLED REGARDING THE 2004 TOYOTA PRIUS. THE CONTACT STATED HE WAS TRAVELING UP A HILL AT 10-15 MPH WITH ICY ROAD CONDITIONS AND THE ANTI-SKID CONTROL ENGAGED AND ALL FOUR WHEELS ON THE VEHICLE LOCKED. THE CONTACT PRESSED THE GAS PEDAL. HOWEVER, THE VEHICLE WOULD NOT MOVE. THE VEHICLE DID NOT LOSE POWER. THE CONTACT STATED HE HAD TO BACK THE VEHICLE UP IN ORDER FOR THE WHEELS TO EVENTUALLY GO FORWARD. THE CONTACT CALLED THE DEALER, TESTED A PRIUS AND HAD THE SAME TYPE FAILURE. THE DEALER STATED THAT WAS THE NORMAL OPERATION OF THE VEHICLE. THE FAILURE MILEAGE WAS 49,000.

*AK

Recommended fix: A simple means of manually disengaging the ANTI SKID SYSTEM

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The Anti-Skid system is designed for power to go to NO wheel where there is NO traction. If the system perceives All 4 wheels unable to achieve traction, then the motor delivers NO power to ANY wheel, AND one is STUCK. IN MY SITUATION there were CARS behind me & I couldn't BACK up without EXPLAINING to those drivers (ie exiting my vehicle) that I couldn't get power to the wheels.
Solution: ENABLE the driver to MANUALLY disengage the Anti-Skid system

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590

OFFICIAL BUSINESS

PITTSBURGH PA 152

DE MAR 2007 PM 3:1

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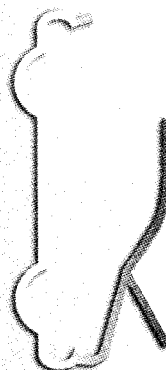
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US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

www.nhtsa.gov
NHTSA

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov