



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

March 6, 2007

[REDACTED]
Amherst, OH [REDACTED]

NVS-216 mec
Ref. No. 10182677

Dear [REDACTED]

Thank you for your correspondence dated January 19, 2007, concerning the problems you encountered with the indicator lights in your Model Year (MY) 2002 Chevrolet Monte Carlo vehicle. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on February 7, 2007. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to help us determine whether an investigation into a possible safety defect is warranted. A review of our database relative to problems associated with the illumination of the ABS, traction, and service engine lights in MY 2002 Chevrolet Monte Carlo vehicles revealed insufficient evidence to warrant opening a safety defect investigation at this time. The information you provided has been entered into our database. It will be considered with other reports to identify any safety defect trends that may require our attention.

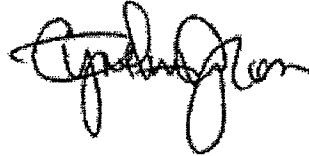


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888-327-4236

██████████ regarding your reimbursement request from General Motors Corporation (GM), please be aware this does not fall under our jurisdiction. If you have not done so, you may consider contacting your local Consumer Protection Agency and Better Business Bureau. You may also contact GM directly at: 1-800-222-1020.

Sincerely,

A handwritten signature in black ink, appearing to read 'Cynthia Glass', written in a cursive style.

Cynthia Glass, Acting Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement