



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

March 8, 2007

██████████
██████████
Englewood, FL ██████████

NVS-216 mec
Ref. No. 10182675

Dear ██████████:

Thank you for your correspondence dated January 22, 2007, concerning a safety recall notice you received involving your Model Year (MY) 2000 Volkswagen Beetle. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on February 7, 2007. We regret any inconvenience our delay in responding may have caused you.

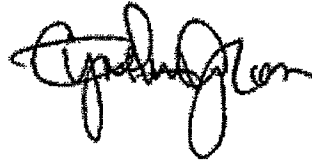
NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns; however, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers. Our statute does not require manufacturers to reimburse owners for costs associated with repair or corrective action performed prior to initiating a recall or for any additional costs associated with a safety recall (e.g., lost wages while the vehicle is being repaired, car rentals, repairs not performed by an authorized dealership, damage caused by the defect, etc.). Nor does the statute authorize the Federal government to reimburse vehicle owners for any costs associated with safety recalls or assist vehicle owners in obtaining reimbursements for costs associated with an alleged defect.

We notified Volkswagen of America, Inc., of the difficulty you encountered in scheduling the corrective action for NHTSA Recall Campaign No.06V-183 with your local dealership. We requested that this matter be reviewed and appropriate action taken. Also, we have provided a copy of your letter to ODI's Recall Management Division's Consumer Safety Officer, Richard Willard. For further information, please contact Mr. Willard at 1-800-986-9678 ext. 66544.



VEHICLE SAFETY HOTLINE
888-327-4236

Sincerely,

A handwritten signature in black ink, appearing to read 'Cynthia Glass', written in a cursive style.

Cynthia Glass, Acting Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement