



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
12 FEB 2007 7:41

Repository

Reference No.
10182386

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City [REDACTED] State CA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, please print your name and address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2B5WB35T7 [REDACTED]
Make DODGE Model RAM WAGON Model Year 1996
Date Purchased 01-SEP-99 Dealer's Name and Telephone Number
Original Owner Dealer's City State Zip Code
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain REAR WHEEL DRIVE
Vehicle Component Code 063140 ENGINE AND ENGINE COOLING:EXHAUST SYSTEM:EMISSION
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 11-AUG-2006 Failure Mileage 110000 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make DOT No. (Example: DOTM19ABC036) Tire Model (Name or Number) Tire Size (Example P215/65R15)
 Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*- THE CONTACT'S 1996 DODGE VAN HAD BEEN EXCLUDED FROM THE RECALL INVOLVING A CATALYTIC CONVERTERS USED IN DODGE VAN OF THAT YEAR AND IT FAILED TO PASS SMOG TEST DUE TO THE FAILURE OF THE CATALYTIC CONVERTER. THE DEALER DECLINED TO PERFORM THE RECALL REPAIRS, AND A FOLLOW UP CALL TO THE MANUFACTURER WAS PLACED, AND THEY WERE ALSO NOT HELPING. THE CONTACT BELIEVED THAT THEY EXCLUDED THE VAN FROM THE RECALL BECAUSE THEY HAD A VERY LIMITED NUMBER OF ELECTRICAL HIGH-POWERED VANS. EVEN THOUGH THE PARTS WERE DEFECTIVE DODGE DECLINED TO FIX IT.*AK

[REDACTED]

CNG
Total Cost of Repairs was
\$ 1231.00

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.