



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

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12-FEB-2007

Reference No.
10182345

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: BIRMINGHAM State: AL Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: _____ Date: 1/1/

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1B3EJ45K7Y [REDACTED]
Make: DODGE Model: STRATUS Model Year: 2000
Date Purchased: 01-APR-00 Dealer's Name and Telephone Number: _____
Original Owner: ☒ Dealer's City: _____ State: _____ Zip Code: _____
Engine: No. Cylinders: 4 Fuel Type: Gas
Transmission Type: AUTOMATIC ☒ Antilock Brakes ☒ Cruise Control Powertrain: FRONT WHEEL DRIVE
Vehicle Component Code: 015200 STEERING:HYDRAULIC POWER ASSIST:HOSE, PIPING, AND
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 25-JUL-2006 Failure Mileage: 125000 Failure Speed: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R15): _____
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location: _____
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Check one in each of the following categories: Crash(es), Fire, and Injury(ies).)
Crash: ☐ Yes ☒ No Fire: ☒ Yes ☐ No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: ☒ N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure.
i.e., parts repaired or replaced (and if old part is available).

TL* - THE CONTACT OWNS A 2000 DODGE STRATUS THAT SHOULD BE INVOLVED IN NHTSA RECALL 05V001000 CONCERNING STEERING:HYDRAULIC POWER ASSIST:HOSE, PIPING, AND CONNECTIONS. THE CONTACT STATED THAT WHILE THE VEHICLE WAS PARKED ON THE STREET IT CAUGHT ON FIRE BENEATH THE HOOD. EVERYTHING UNDERNEATH THE HOOD MELTED, AND THE WINDSHIELD CRACKED. THE CONTACT SPOKE WITH MANUFACTURER ABOUT HAVING VEHICLE COVERED UNDER THE RECALL, BUT THEY STATED THAT THE FIRE WAS NOT CAUSED BY THE SAME FAILURE AS THE RECALL. THE CURRENT MILEAGE AND FAILURE MILEAGE WERE 125000. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Around February 2006, I notice my steering wheel was hard to turn. So I checked the power steering it was almost empty. Put some more in, lasted about 2 more months put more in June. By two weeks into July it started to smoke but not real bad. In between carnotes & rent I let it go until I got paid again. July 24 2006 Tues. my sister and girl friend went to the club. I said well I get paid tomorrow it's getting fixed. A hour later my sister called me [redacted] your car is burning up. I went down there the fire was out, police gone people standing by. One man said that shit happen to my sister. Man they got a recall on these cars. I've had plenty of cars that had leaks some power steering. But IF I would have known my car would burn up like that, I mean I just finished paying for it in February 2006. It made me say why me

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADMIN
400 7TH ST SW
WASHINGTON DC 20590

OFFICIAL BUSINESS



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



Think your vehicle
has a safety defect?



If so
Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236

www.nhtsa.gov
NHTSA

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National Highway Traffic Safety Administration