

CL-10182103-1319

Claiborne, Catonia <NHTSA>

From: Glass, Cynthia <NHTSA>  
Sent: Thursday, March 01, 2007 1:19 PM  
To: Claiborne, Catonia <NHTSA>  
Subject: FW: ENGINEER ~12528

Assign a writer

CGlass  
202-366-2920/5211

-----Original Message-----

From: Robertson, Faithia <NHTSA> On Behalf Of hotline-inquiries, NHTSA <NHTSA>  
Sent: Tuesday, February 27, 2007 2:43 PM  
To: Glass, Cynthia <NHTSA>  
Subject: FW: ENGINEER ~12528

-----Original Message-----

From: NHTSA.HotlineTelesis  
Sent: Monday, February 26, 2007 3:34 PM  
To: hotline-inquiries, NHTSA <NHTSA>  
Subject: Re: ENGINEER ~12528



> TL - THE CONTACT HAS FILED A COMPLAINT, AND HIS ODI NUMBER IS 10182103. THE CONTACT RECEIVED THE QUESTIONNAIRE, AND WOULD LIKE TO KNOW IF SOMEONE IS GOING TO RESPOND TO HIM BEYOND THE QUESTIONNAIRE. I EXPLAINED TO THE CONTACT THAT THE ENGINEERS ONLY CONTACT PEOPLE IF THEY HAVE ADDITIONAL QUESTIONS. THE CONTACT WAS DISSATISFIED WITH THAT RESPONSE AND WOULD LIKE TO SPEAK WITH AN ENGINEER. KG

LB  
3/1/07  
CC