



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

March 20, 2007

[REDACTED]
[REDACTED]

NVS-216drd
Ref. # 10181656

Dear [REDACTED]

Thank you for your email correspondence dated February 2, concerning the fuel tank in your Model Year (MY) 1977 Mercury Bobcat Villager. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on February 5. We regret any inconvenience our delay in responding may have caused you.

In order for us to research your concern, specific information concerning the fuel tank problem you experienced must be provided e.g., make, model, model year, and vehicle identification number. Please complete the electronic Vehicle Owner's Questionnaire (VOQ) on our Web site at <http://www.nhtsa.dot.gov/ivoq>. This form provides vehicle owners the means to report safety-related problems about their motor vehicles or motor vehicle equipment, e.g., child safety seats, jacks, tires, brake fluid, etc. The reports submitted are transferred to our database and are used to identify safety-related defect trends that may require our attention.

Additionally, a list of consumer complaints, investigations, service bulletins, and/or detailed information of investigations and safety recalls concerning vehicle safety problems can be obtained from our Web site at: <http://www.nhtsa.dot.gov/cars/probems>.

Sincerely,

Cynthia Glass, Acting Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure



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people saving people

VEHICLE SAFETY HOTLINE
888-327-4236