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To whom it may concern,

1/20/2007

I received a notice of a factory recall for my 1999 Audi a-6. Enclosed copy. I diligently took this recall to my closest Audi dealer for prompt service to repair this factory defect. I was told that the work could not be done due to an aftermarket device, an auto car starter. The dealer refused to perform potential life threatening recall work to my car until they could reinstall all new factory wiring?? (And charge me for it.) Or I could take the vehicle some place else to take care of removing the after market device and they install a new wiring harness. Is Audi unable to work around a remote starter to insure mandatory safety work is accomplished to insure my family is safety?? I did not ask how much it would cost to put a completely new wiring harness in and then put a jumper in due the cars original design having a flaw in it. Does this sound crazy to you?? I assure Audi of America if I need to pay for this to get done to get a correction that was originally designed into the vehicle fixed. I will probably decline purchasing any other Audi product. Please advise on this statement asap as I will be using this vehicle on a long trip shortly.

UNIMPRESSED,

[REDACTED]
Maple Lake MN. [REDACTED]
Hme [REDACTED]
[REDACTED]

FYI US Dept. of
Transportation - Administrator
National Highway
Traffic Safety Admin.

mw
2/1/02
CC

Audi of America, Inc.



January 2007

Audi of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326
United States of America
www.audiusa.com

Subject: Safety Recall JN
1998 – 2004 Audi A6 Sedan and Avant and
2001 – 2005 allroad quattro Vehicles equipped with Halogen Low Beam
Rerouting of the Headlight Switch Wiring Harness with Installation of a
Jumper Wiring Harness

Dear Audi Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Audi has decided that a defect, which relates to motor vehicle safety, exists in some 1998-2004 model year Audi A6 Sedan and Avant and some 2001-2005 model year allroad quattro vehicles. Our records show that you are the owner of one of these vehicles.

What Is The Problem?

Audi has found evidence of a potential defect in the wiring circuit on the subject vehicles that could lead to overheating or fire if certain connector pins in the headlight switch connector come into contact with each other.

What Audi Will Do

In order to correct this defect, dealers will reroute the wiring harness by installing a jumper wiring harness.

What We Would Like You To Do

Please contact your authorized Audi dealer and arrange for an appointment without delay. This service will take about one and one half hours and will be free of charge. Please keep in mind that your dealer may need additional time for the preparation of the repair, as well as to accommodate their daily workshop schedule.

Lease Vehicles

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this information immediately via first-class mail to the lessee within ten (10) days of receipt of this notification.

Have You Changed Your Address Or Sold The Vehicle?

If you have, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

**Reimbursement of Expenses**

If you have previously paid for repairs relating to overheating or a fire in the area of the headlight switch wiring harness, the enclosed form explains how to request reimbursement. We would be pleased to review your reimbursement request.

Service Help from Us

If your authorized Audi dealer fails or is unable to complete this work free of charge within a reasonable time, please call or write to:

*Audi of America, Inc.
Attn: Customer Relations – Hills East (JN)
3499 West Hamlin Road
Rochester Hills, MI 48309
1-800-822-2834*

If you still cannot obtain satisfaction, you may file a complaint with: Administrator, National Highway Traffic Safety Administration, U.S. Department of Transportation, 400 Seventh Street, SW, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov/>.

We regret any inconvenience this matter may cause. Thank you for your continued loyalty!

Audi Product Compliance

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).