



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

March 8, 2007

NVS-216 lob
Ref. No. 10181634

Lansing, MI [REDACTED]

Dear [REDACTED]:

Thank you for your correspondence dated January 22, 2007, regarding [REDACTED] problem with the fuel fill nozzle in his Model Year (MY) 2006 Ford Mustang vehicle. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI) received your correspondence on January 31, 2007. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance.

A search of our database revealed the specific Technical Service Bulletin (TSB) [REDACTED] described, TSB #06-3-13. A copy of the bulletin is enclosed for your information. This TSB was issued for MY 2005-2006 Ford Mustang vehicles with difficult or slow to fill fuel tanks. The bulletin states that "On 2005 Mustang vehicles build on or after 4/26/2005 and 2006 MY vehicles were built with the revised design fuel tank." We suggest that [REDACTED] contact the local dealership to verify the build date of the vehicle.

We sympathize with the frustration of fuel fill nozzle problems; however, this does not fall under our jurisdiction. If you have not done so, you may consider contacting the local Consumer Protection Agency, Better Business Bureau. You may also ask the dealership for a meeting with Ford Motor Company's district manager regarding this concern.

Additionally, the Federal Trade Commission (FTC) has jurisdiction over non-safety defects, paint, fraud or deception, warranty and dealership problems, remuneration matters and fair trade practices. If you have not done so, that means you may consider contacting the FTC: by toll free telephone at 1-877-FTC-HELP (1-877-382-4357); by mail at Federal Trade Commission, CRC-240, Washington, DC 20580; or by using the Internet complaint form at <http://www.ftc.gov/ftc/complaint.htm>.



VEHICLE SAFETY HOTLINE
888-327-4236

Sincerely,

A handwritten signature in black ink, appearing to read 'Cynthia Glass', written in a cursive style.

Cynthia Glass, Acting Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure