



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

400 Seventh St., S.W.  
Washington, D.C. 20590

March 8, 2007

██████████  
██████████  
Countryside, IL ██████████

NVS-216 aae  
Ref. # 10181612

Dear ██████████

Thank you for your correspondence dated October 21, 2006, concerning Model Year (MY) 2000 and 1999 Dodge Durango anti-lock brake problems. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on January 30, 2007. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

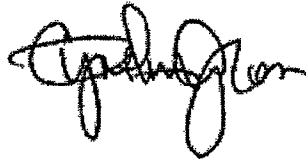
We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to determine whether an investigation into a possible safety defect or safety defect recall adequacy is warranted. We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to ABS brake system in MY 2000 and 1999 Dodge Durango vehicles. At this time, there is insufficient evidence to warrant opening a safety defect investigation. The information you provided has been entered into our database and will be considered with future reports to identify any safety defect trends that may require our attention.



VEHICLE SAFETY HOTLINE  
888-327-4236

██████████ we understand that you seek reimbursement for repair cost incurred for your ABS brake system. This does not fall under our jurisdiction. If you have not done so, you may consider contacting your local Consumer Protection Agency, Better Business Bureau, or the Illinois Office of the Attorney General regarding your request. You may also ask your dealership for a meeting with the DaimlerChrysler Corporation's District Manager regarding your problem.

Sincerely,

A handwritten signature in black ink, appearing to read "Cynthia Glass". The signature is fluid and cursive, with the first name being more prominent.

Cynthia Glass, Acting Chief  
Correspondence Research Division  
Office of Defects Investigation  
Enforcement