

2007 JAN 24 AM 9:40

CONFIDENTIAL SOURCE FARIAT

2007 JAN 23 P 3:30

Document WordPad

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Jan 15, 2007

To Whom It May Concern

I purchased a new Nissan Sentra 2002. In April of 2004 I had recall work done. Then in Nov of 2006 I had same parts fail and car just stop running in traffic. I believe Nissan did not fix problem but only delayed problem until warranty period of over. I think all of the cars should be recalled again and the problem be repaired the correct way

Thank You

[Redacted signature]

Coram, New York

Displays full pages.

Windows taskbar: start button, Escam... WordPad, system tray icons, date and time 12:10 PM.

Letter send to Missiay

Dec 02,2006

Nissan

On Feb 27,2002 I purchased a new Nissan Sentra GXE ,Vin #

3NICB51D32L

On April 4 ,2004 I had the recall work done[engine may stop running while driving]

On Nov 26,2006 while driving my car with 28,175 miles just stopped running while driving.

I had my car towed to the Nissan dealership and repaired.Only part of the repair was covered.I beleive all the work should be covered as it seems the replaced parts from the first recall failed.I now beleive Nissan owes me \$181.48,and does not even cover the inconvenience to me.I also do not feel as safe as i did driving this car as it may do the same thing again

enclosed are copies of all bills

THANK YOU

CORAM , NEW YORK

Answer to letter



December 7, 2006

[REDACTED]
[REDACTED]
Coram, New York [REDACTED]

NISSAN NORTH AMERICA, INC.

Consumer Affairs
18501 S. Figueroa St.
Gardena, CA 90248

Mailing Address: P.O. Box 191
Gardena, CA 90248-0191

Telephone: 1.800.647.7261

Dear [REDACTED]

Re: 2002 Nissan Sentra 3N1CB51D32I [REDACTED]

Thank you for contacting Nissan North America, Inc. and allowing us the opportunity to be of assistance. We tried to reach you by phone but were told of the wrong number by personnel from the daytime number given in our data base for you.

The Nissan manufactures basic warranty coverage is 3 years or 36,000 miles, whichever occurs first, and the Nissan power train warranty is 5 years or 60,000 miles, whichever occurs first.

The Nissan parts or service work warranty coverage is 12 months or 12,000 miles, whichever occurs first. Recall service work can only be replaced by Nissan one time unless the work is under 12 months or 12,000 miles only.

These warranties stay with the vehicle whether sold or traded.

If you have any further questions or concerns, please feel free to contact our Consumer Affairs department at 1-800-647-7261.

Sincerely,

A handwritten signature in cursive script that reads "Jeffrey Smith".

Jeffrey Smith
National Consumer Affairs
Nissan North America, Inc.



Handwritten signature

PLEASE REVIEW ENCLOSED NOTICE FOR IMPORTANT INFORMATION REGARDING YOUR NISSAN VEHICLE

IMPORTANT SAFETY RECALL NOTICE

P.O. Box 4417
Bridgeton, MO 63044-9730



NISSAN NORTH AMERICA, INC.

*original
recall*

NISSAN NORTH AMERICA, INC.

P.O. Box 4417
Bridgeton, MO 63044-9730



PRESORTED
FIRST CLASS
U.S. POSTAGE
PAID
HAZELWOOD, MO
PERMIT #14

IMPORTANT SAFETY RECALL NOTICE

PLEASE DELIVER TO REGISTERED OWNER

03V-455
03V-477

R3022
P3163

VEHICLE IDENTIFICATION NUMBER	3	N	1	C	B	5	1	D	3	2	L	[REDACTED]
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1102235

FOR ►

[REDACTED]
Medford, NY [REDACTED]



SMIT360 117632026 1009 05 03/14/11
NOTIFY SENDER OF NEW ADDRESS

CORAM NY [REDACTED]





NISSAN

NISSAN NORTH AMERICA, INC.

National Headquarters
Consumer Affairs Department
P.O. Box 191
Gardena, California 90248

[REDACTED]
Medford, NY [REDACTED]

Dear Nissan Sentra Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that two defects which relate to motor vehicle safety exist in some 2000-2002 model year Nissan Sentra vehicles equipped with the 1.8 liter engine and in some 2002-2003 model year Nissan Sentra vehicles equipped with the 2.5 liter engine.

Reason for Recall

On some 2000-2003 model year Nissan Sentra vehicles described above, there is a possibility that the engine may stop running while being driven due to contamination of the Engine Control Module (ECM) by the inner lining material. Also, there is a possibility that the engine might stop running while being driven if the crank position sensor fails. Either condition may result in the "Service Engine Soon" light coming on, or poor driveability. If the engine stops running while driving, this could result in a crash without warning.

What Nissan Will Do

In order to prevent this incident from occurring, your Nissan dealer will remove the inside lining material from the ECM. Additionally, your Nissan dealer will replace the crank position sensors. This free service should take about three hours to complete, subject to the dealer's work schedule, or parts availability.

What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. **If the "Service Engine Soon" light comes on, contact your dealer as soon as possible to have your vehicle inspected.** Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Office, Nissan North America, Inc. at P.O. Box 191, Gardena, California 90248-0191. The toll free number is 1-888-737-2647. You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590 or call the toll free Safety Hotline at (888) 327-4236.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.

[REDACTED]

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**