



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

400 Seventh Street, S.W.  
Washington, D.C. 20590

February 7, 2007

[REDACTED]  
[REDACTED]  
Riverhead, NY [REDACTED]

NVS-216 lob  
Ref. No. 10181589

Dear [REDACTED]

Thank you for your correspondence dated January 10, 2007, concerning your Model Year (MY) 2006 Mercury Grand Marquis. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence on January 24, 2007. We regret any inconvenience our delay in responding may have caused you.

The National Highway Traffic Safety Administration (NHTSA) is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to help us determine whether an investigation into a possible safety defect is warranted. A review of our database reveals no other reports, complaints, safety-related defects, investigations, recalls or Technical Service Bulletins (TSB) for problems associated with the brake pedal and linkage components in MY 2006 or 2007 Mercury Grand Marquis vehicles, similar to your experience with getting your foot caught on the gas and brake pedals at the same time. However, your report has been entered into our database and is being forwarded to ODI's Defects Assessment Division for their review and will be considered with future reports to identify any safety defect trends that may require our attention.

You can contact our toll-free NHTSA Vehicle Safety Hotline (Hotline) at 1-888-327-4236. One of our representatives may be able to assist you on matters concerning motor vehicle and motor vehicle equipment safety recalls or to report an alleged safety problem. You can also request safety information. If our telephones are busy, or you call during non-working hours, you can leave your name, telephone number, and a brief subject on our recording system.

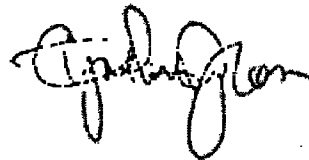


DOT AUTO SAFETY HOTLINE  
888-DASH-2-DOT  
888-327-4236

A Hotline representative will return your call.

Additionally, we have an Internet Web site at <http://www.nhtsa.dot.gov> that you may want to visit. A Monthly Defect Report is available on that site that provides a listing of current investigations. Enter "Monthly Defect Report" in the NHTSA Search capability to locate the reports. An electronic Vehicle Owner's Questionnaire (VOQ) is also available on this Web site at <http://www.nhtsa.dot.gov/ivoq>. This form is for vehicle owners to report safety-related problems about their motor vehicles or motor vehicle equipment, e.g., child safety seats, jacks, tires, brake fluid, etc. The reports submitted are transferred to our database and are used to identify safety-related defect trends that require our attention. If you do not have access to the Internet, please use the enclosed VOQ to inform this agency of any future motor vehicle or motor vehicle equipment safety problems you may experience. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc., can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink, appearing to read "Cynthia Glass". The signature is fluid and cursive, with the first name being the most prominent.

Cynthia Glass, Acting Chief  
Correspondence Research Division  
Office of Defects Investigation  
Enforcement

Enclosure(s)