



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2007 MAR 30 AM 7:41
02-FEB-2007

Reference No.
10181445

OWNER INFORMATION (Type or Print)

Name

Address

City HILTON HEAD

State SC

Zip Code

Daytime Telephone Number

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date 3/1/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1UJXC02RDY1KD0102

Make
JAYCO

Model
DESIGNER

Model Year
2000

Date Purchased
01-JAN-00

Dealer's Name and Telephone Number
MELES MOTORS UNKNOWN

Engine:
No: Cylinders

Fuel Type:

Original Owner
☒

Dealer's City
SWANNANOA

State
NC

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

351000 EQUIPMENT: RECREATIONAL VEHICLE

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
25-SEP-2006

Failure Mileage

Failure Speed

Norcold Refrigerator Model 1700 RLM
4 doors

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), complaint, and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☒ Yes ☐ No

0

0

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; (4) parts repaired or replaced (and if old part is available).

TL*- THE CONTACT STATED THAT THE 2000 NORCOLD REFRIGERATOR CAUGHT ON FIRE ON 09/25/06. THE CONTACT STATED THAT THE JAYCO DESIGNER SERIES RV 5TH WHEEL THAT WAS PURCHASED WITH THE NORCOLD REFRIGERATOR HAD A DEFECTIVE REFRIGERATOR THAT HAD RECALL CAMPAIGN 02E019000 BACK IN 2002. HE JUST FOUND OUT ABOUT THE RECALL FROM READING HIS GOOD SAMARITAN MAGAZINE. THE INSURANCE ADJUSTER, FIRE INVESTIGATOR, AND THE FORENSIC DEPARTMENT DETERMINED THAT THE REFRIGERATOR NORCOLD WAS THE CAUSE OF THE FIRE. THE CONTACT HAD ALL REPORTS NEEDED FOR THE INVESTIGATION. *AK

We were never contacted by Jayco or Norcold about this recall. We lost everything in our campers - 5th wheel.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Bluffton Fire Dept. - Bluffton, S.C.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

What a unnecessary lost of our RV & contents. These two
companies Taylor Corp & Norcold Refrigerator should be
made to pay us for all extra losses (our insurance)
plus - Triple Damages for this negligent

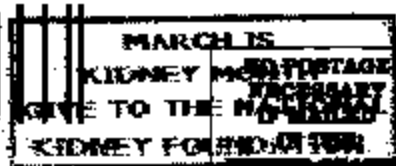
3/1/2007

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADMIN
400 7TH ST SW
WASHINGTON DC 20590
OFFICIAL BUSINESS

WASHINGTON SC 294

19 MAR 2007 PM 2 L



BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

www.nhtsa.gov
NHTSA

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National Highway Traffic Safety Administration