



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOY
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

01-FEB-2007

Reference No.

10181356

OWNER INFORMATION (Type or Print)

Name

Address

City

LEHIGH ACRES

State

FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA will not provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 02/07/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KMHDM4SD71L

Make

HYUNDAI

Model

ELANTRA

Model Year

2001

Date Purchased

07-APR-01

Dealer's Name and Telephone Number

MANFREDI CADILLAC INC 718-981-2600

Engine:

No: Cylinders 4

Fuel Type:

Gas

Original Owner

☒

Dealer's City

STATON ISLAND

State

NY

Zip Code

10305

Transmission Type

AUTOMATIC

☐ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

060000 ENGINE AND ENGINE COOLING

Multiple Failure: 26

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-JUN-2001

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*- THE CONTACT STATED THAT THE 2001 HYUNDAI ELANTRA HAD STALLING PROBLEMS. WHILE DRIVING AT 55-60 MPH ON THE FREEWAY THE VEHICLE LOST POWER. SHE STATED THAT IN JANUARY 07 WHILE DRIVING AFTER DARK THE VEHICLE JERKED HARD AND THE DASH OARD LIGHTS CAME ON AS THE VEHICLE STALLED. THE CONTACT'S VEHICLE BARELY MISSED GETTING STRUCK BY A SCHOOL BUS. THE CONTACT STATED THAT WHEN SHE TRIED TO START THE VEHICLE IT WILL NOT ALWAYS START.*AK

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

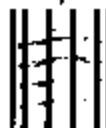
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Purchased Elantra 2001 in 4/2001 (see doc.). Elantra closed consider vehicle malfunction 1st in 4th engine light on. Replaced valve. In 2002 engine developed at 100000 of vehicle advised, engine problems with transmission. In 2003, engine light on advised O'Brien Hyundai dealership at 100000 of vehicle replaced consider Jose center 3 terms engine trouble. Elantra continued to 100000 of vehicle O'Brien Hyundai dealership - replace consider close valve (3x's now) (see doc.) when in 2004 consider closed valve replaced. Elantra continued to 100000 in 2005 requested Corporate Hyundai to replace Elantra and Hyundai declined (File # 768041) Contacted other agencies CA Consumer Affairs said no jurisdiction, contacted 888 Highway for Lemon Law and 888 advised outside 2-year time frame. In 2005 File # Small Claims Court for demand of financial and monetary damages. O'Brien Hyundai is a No Show in court secured a default judgment. In 2006, Elantra display multiple shut down of vehicle in for fire involving near collision by school bus to the back of Elantra in the late evening hours.

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590

OFFICIAL BUSINESS



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

www.nhtsa.gov
NHTSA

Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration

[REDACTED]
[REDACTED]
[REDACTED]
Lehigh Acres, FL [REDACTED]

February 29, 2007

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20077-8214

Attn: US Dept of Transportation

Enclosed is the signed complaint of a hazard safety regarding the 2001 Hyundai Elantra and the documents pertaining to the problem, which to this date of February 23, 2007 remain unresolved by incorrect diagnose. The chronology of Elantra is as follows:

1. In April 2004 purchased new Elantra Hyundai and relocated to Fort Myers, Florida. In 6/2001 engine light on in vehicle. Serviced at O'Brien Hyundai in Fort Myers, Florida and dealership replaced faulty canister closed valve in June 2001.
2. In 2002 advised the O'Brien dealership Elantra tug during shifting and I had been advised the tug had been normal with the automatic shift.
3. In 2003, Elantra continued to tug/pull, engine light on and return the Elantra to dealership for service. Canister closed valve and trans range switch replaced, however, tagging and jerking problem continued with Elantra.
4. In 2004, engine light on with the complaint of tug/jerking problem continued with Elantra. The canister close valve had third replacement. Letter written Corporate Hyundai of America requesting a replacement of the Elantra Hyundai vehicle. Hyundai declines replacement of the vehicle with multiple complaints in File #768041.
5. In 2004, contacted other agencies such as California Consumer Affairs and it advised did not have jurisdiction for Hyundai. Contacted the National BBB Auto line per the Lemon Law and had been advised the complaint filed outside the time frame.
6. In 2005, Elantra problem continues with tugging and jerking engine light ignites and after turning, the vehicle off then the engine light would turn off.
7. In 2006, Elantra continues with problem and it begins multiple shut down of engine randomly and in traffic nearly results in accident with school bus in a rear end collision in the evening hours. File in small claims court for the demand of final repair and monetary award. O'Brien Hyundai is a NO SHOW for the court date and I am awarded a default judgment.
8. Currently engine light is on and technician suggested that the torque converter in the transmission or the engine mount is and had been defective.

This letter is a request for an investigation for the Hyundai Elantra 2001 for the vehicle render to a defective vehicle either because Corporate Hyundai of America sold a defective vehicle to the dealership or due to continued faulty repairs by dealership render the Elantra a defective vehicle.

Sincerely,
[REDACTED]

Enclosures

1/18/2004
13:42

SUMMARY HISTORY DISPLAY

3040
PAGE 1

CUSTOMER NAME [REDACTED]
VIN R/D/S 23 SERIAL NO. KMH045071L
TOTAL SERV. DAYS 146 MAKE HY HYUNDAI

W ROL NO. NO. DATE. MILES. ADV/TECH JN T OPERATION CODE. DESCRIPTION.....

1 186131 10/16/2004 56387 A 612
T 3346 1 N 54MIZ01
2 183030 09/18/2004 55562 A 3399
T 3346 1 N 12MIZ01
T 3346 2 N 54MIZ01
T 3346 3 N 54MIZ02
3 163765 02/20/2004 46700 A 3379
T 330 1 N 29MIZ01
4 158116 12/15/2003 46059 A 3399
T 3368 1 N 54MIZ01
T 1000 2 N 51MIZ01
T 3368 3 N 99MIZ
5 150596 09/13/2003 41831 A 612
T 3011 1 N 13MIZ01
T 3011 2 N 13MIZ02
6 145782 07/22/2003 39691 A 612
T 3015 1 C 31MIZ01
T 3015 2 C 54MIZ
7 139947 05/28/2003 37620 A 3061
T 3015 1 C 16MIZ01B
T 3015 2 N 16MIZ01
8 138993 05/19/2003 37213 A 3061
T 1000 1 C 31MIZ01
9 137228 05/01/2003 36080 A 192
T 1 N 58MIZ04B
0 135856 04/17/2003 36080 A 192
T 1000 1 N 58MIZ04B
1 134725 04/07/2003 36079 A 612
T 3011 1 N 57MIZEX1TRIM
T 1000 2 N 57MIZ
T 1000 3 N 58MIZHL
2 121432 02/03/2003 34283 A 612
T 1000 1 N 57MIZEX1TRIM
T 1000 2 N 58MIZHL
T 1000 3 N 43MIZ01
T 3070 4 N 57MIZ01
1 121661 12/07/2002 31978 A 3030
T 1000 1 N 57MIZ
119147 11/13/2002 30189 A 3030
T 3051 1 N 49MIZ01B
111055 09/10/2002 27020 A 3023
T 1000 1 C 01MIZ00
T 1000 2 N 51MIZ01
109365 08/28/2002 26351 A 3030
T 350 1 N 49MIZ
102311 07/02/2002 23171 A 3047
T 1000 1 N 58MIZ04B
T 1000 2 N 58MIZ02
100901 06/20/2002 22587 A 612
T 371 1 C 01MIZ0B

CONTINUING ELECTRICAL PROBLEMS
ELECTRICAL DIAG ELECTRICAL PROBLEMS CONTINUING
INTERMITTING WIPER MALFUNCTION
REPAIRED CONTINUES TO MALFUNCTION.
ENGINE DIAGNOSIS MASTER AUTO SWITCH MALFUNCTION
ELECTRICAL DIAG INTERMITTING WIPER MALFUNCTION - PART OK.
ELECTRICAL DIAG INTERMITTING WIPER MALFUNCTION - PART OK.
* CHECK ENG. LITE CANISTER CLOSE VALVE DEFECT REPLACEMENT
ELECTRICAL DIAG RIGHT HEADLIGHT LAMP BURNOUT REPLACEMENT
EXTERIOR TRIM DEFECT MOLO AND DISCOLORATION HEADLIGHT
CAMPAIGNS RECALL - TUBES
* FUEL SYS DIAG GAS LEAKAGE - DEALERSHIP ADVISE FUEL
FUEL SYS DIAG INJECTION AT \$129.00. FOLLOWED UP BY
MIDAS DID FUEL INJECTION FOR \$39.99
WHEEL & TIRE DIA STEERING WHEEL VIBRATION @ 60-70MPH.
MISC REP SHOWN THE LOGGING TIME ON LEFT TIRE WAS
PATCH/PLUG MOVED FROM REAR TO FRONT HUB
BATTERY DIAG BATTERY DIED SECOND TIME ONE MONTH AFTER
WARRANTY EXPIRE BY ONE MONTH. BATTERY
DIED SMALLER price, Dealership LEASE WOULD
WHEEL & TIRE DIA FLAT TIRE - PLUG REAR TIRE (LUNARLY)
HERITAGE BODYSHD MIRROR DEFECT PAINT - REPAINTED
HERITAGE BODYSHD DEFECT MOLDING/TRIM CORRELATION WINDOW
EXTERIOR TRIM RE PROFESSIONAL SUBCONTRACTOR FAILED TO CORRECT.
MISC DISCLOSED TRIM
HYUNDAI LOWER DEFECTIVE ROOF MOLDING - PUSHING SCUM
ON ROOF & WINDOW MOLDING TRIM
EXTERIOR TRIM RE CONTINUING DEFECT OF TAPE MOLDING/TRIM
HYUNDAI LOWER CANISTER BURNOUT TO SUBCONTRACTOR SATURDAY
PAINT SURFACE MIRROR DEFECT - REPAINTED LEFT MIRROR
DIAGNOSIS
MISC TAPE MOLDING PANEL PUZZLING/TWISTING OFF. 3RD
REPAIR FOR SAME problem.
BATTERY DIAG BATTERY DIED FIRST TIME, jumped with
CABLE by TRUCK & Dealership REQUESTED
LUBE, OIL & FILT REPLACE BULKY (CURRENTLY?)
EXTERIOR TRIM TAPE MOLDING. TWISTING/PULLING WINDOWS
BODY ELECTRICAL HEADLIGHT LAMP REPLACEMENT, DISCOLORATION
OF HEADLIGHT COVER, DEALERSHIP SAYS TO REPLACE
HERITAGE BODYSHD MIRROR - PUZZLING OF BOTH LEFT/RIGHT
MIRROR
ENTERPRISE RENT (ALSO) REPAIR OF RIGHT MIRROR
LUBE, OIL & FILT CONTINUING NEXT PAGE

* AUTO TUB/SEALS

* AUTO TUBS

* Gx Fumes thru
A/C VENT

1/18/2004
P159142

SUMMARY HISTORY DISPLAY

3040
PAGE 2

OWNER NAME [REDACTED] SERIAL NO. KNDH458711
TOTAL R/O'S 23 TOTAL SERV. DAYS 146 MAKE MY HYUNDAI

RO. NO.	RO. DATE..	MILES.	ADV/TECH	JOB	OPERATION CODE	DESCRIPTION.....
19 89496	03/18/2002	18071	A	T	1000 2 C 43M1201	PAINT SURFACE <i>MIRROR REPAIR - Repainted REARLINE OF RIGHT MIRROR.</i>
20 83994	02/19/2002	17002	A	T	1000 1 M 57M1201	EXTERIOR TRIM RE <i>MOLDING/TRIM DEFECT - WINDOWS</i>
			A	T	371 1 C 01M1200	<i>REPLACED MOLD/TRIM</i>
			A	T	371 2 M 31M1201	LINE, OIL & FILT
21 74923	11/01/2001	10711	A	T	371 2 M 31M1201	EXTERIOR TRIM
			A	T	375 1 C 01M1200	<i>FIRST COMPLAINT OF DEFECT MOLDING/TRIM</i>
			A	T	375 2 C 31M1201	<i>OF WINDOWS / ROOF - MULTIPLE WAYS FOR</i>
22 68829	09/05/2001	6604	A	T	375 2 C 31M1201	ROTATE TIRES <i>- MULTIPLE REPAIR</i>
			A	T	375 1 M 49M12	BODY ELECTRICAL <i>- NO RECEIPT FOR ELECTRICAL PROBLEM</i>
			A	T	375 2 M 31M1201	WHEEL & TIRE DIA
			A	T	375 3 M 33M1201	FRT SUSPENS DIAG
23 62226	06/27/2001	3535	A	T	612 <i>Canister Close Valve replace</i>	<i>LINE, OIL & FILT</i>
			A	T	355 1 C 01M1200	<i>CANISTER CLOSED VALVE DEFECT</i>
			A	T	355 2 M 54M1204	<i>REPLACED CANISTER CLOSED VALVE</i>

HISTORY OF SERVICE AND REPAIR

Purchased Hyundai Elantra GLS in powder color and within two months the vehicle demonstrated a malfunctions and detailing defects current to date with multiple attempts for the servicing and repair of the Elantra. Please review the attached computer printout receipts for services concerning the following issues.

1. Canister closed valve replacements: three attempts to repair canister closed valve dates of 6/27/01 (log book), 9/13/03, and 09/18/04. Upon questioning the service department concerning the future ongoing problem with the canister, closed valve when the warranty expired the Fort Myers Hyundai Dealership located on Fowler Ave stated there would be a charge for future services. See doc.# 1A, 1B, and 1C.
2. Molding (detailing) defect: After one year of purchased of Elantra GLS the vehicle demonstrated molding and detailing defect current to this date 11/30/04. Multiple servicing at Fort Myers Hyundai Dealership resulting in time off work, loss of usage of vehicle, and the inconvenience of spending hours at dealership on 2A-3/18/02, 2B-9/10/02, 2C-12/7/02, 2D-4/7/03, 2E-2/3/03, 2F-4/17/03, and 2G-2/19/02 see computer printout no receipt for 2G. Please see doc.# 2A, 2B, 2C, 2D, 2E, 2F, and 2G. *No computer receipt for 02/19/02 refer to computer Summary History Display.
2/19/02*: Molding tape defect and rust. Molding tape around windows peeling and twisting off and noticeable rust (discoloration) on molding around bottom window and roof molding. First attempt of repair for the moldings.
03/18/02: Attempted to correct molding defect with Heritage Body works. Manager stated molding a defect. Hyundai did not make the molding wide enough and movements of windows resulted in peeling and twisting of molding.
09/10/02: Molding twisted and peeled with all four windows. Fort Myers dealership attempted to repair moldings.
12/07/02: Molding twisted and peeled, vehicle returned for service. Hyundai dealership requested me to bring Elantra for servicing on Saturday. Dealership had a professional specialty in this problem. Elantra brought for the service.
02/03/03: Elantra repaired by subcontractor and after repair molding bubbled and confirmed by Nicole in service dept.
04/07/03: Decision made to paint area with black paint within months black discolored and is visible to date of 11/30/04.
04/17/03: Hyundai dealership finally addresses the rust discoloration of molding around bottom of windows and roof.
Roof and window molding returns and is self evident to the date 11/30/04.
3. Mirror Defect: Elantra GLS had multiple services for the peeling of paint of both the left/right mirrors. See doc.# 3A, 3B, 3C, and 3D.
06/20/02: First attempt to correct/repair peeling paint on right mirror.
07/02/02: Second attempt to repair peeling paint on both right/left mirrors.
02/03/03: Third attempt to repaint mirror.
05/01/03: Fourth attempt to correct/ repair paint of mirrors.
4. Electrical Problems: No computer printout receipt on computer printout of SUMMARY HISTORY DISPLAY.
Engine light on.
5. Electrical Problems: Headlight lamps/headlight covering discoloration. See doc.# 5A-08/28/02, 5B-12/15/03.
08/28/02: Left headlight lamp burned out. I mentioned the discoloration of headlight covering. Not entered in the receipt statement.

- 12/15/03: Right headlight lamp burns out. Dealership replaced headlight. I mentioned again the discoloration of the headlight covering. Service rep said not a warranty issue. Service rep stated the headlight covering were suppose to be sealed and not allow condensation in the headlight area causing the discoloration. Rep showed me a vehicle at least ten years old with a severe discoloration. I stated the vehicle had been a much earlier model and the Elantra is a 2001.
6. Motor Vehicle Recall: Corrective repair completed without informing me. Brought Elantra for servicing for headlight while replacing headlight, the Fort Myers Hyundai dealership completed Motor Vehicle Recall and did not inform me of the Recall problem. Within the next few months, I received the Motor Vehicle Recall letter for Hyundai and called to the Fort Myers dealership to complete the recall problem when the service department informed the work had been previously completed at an earlier date. I spoke with Clay in service department and informed him how upset I had been to find out only now that the recall worked had been complete without my knowledge.
7. Battery and Warranty Complaints: Battery died within warranty period (2 year warranty) purchase Elantra 04/04/01. Jump started Elantra brought in to dealership for servicing and requested service department to replace battery. Service department said no problem found and decline to replace battery. See doc.#7A-11/13/02, 7B-05/28/03.
11/13/02: battery dies, Elantra jump-start, brought to dealership for service and request replacement for battery. Fort Myers dealership found no problem and declined to replace battery while under battery warranty.
05/28/03: battery dies again, jump start, brought to dealership for service and service department stated bad cell and battery must be replace. Dealership states I will be charged \$69.00 for new battery due to the battery warranty expire in the previous month.
8. Steering Wheel Vibration: steering vibration between 60-70 mph. See Doc.#8A-05/19/03, 8B-07/23/03. Filed a complaint concerning the vibration of the steering wheel. First notice a slight vibration, overtime, vibration increased and brought the issue to the attention of the Fort Myers service department. Service department brought me to the Elantra while it had been on the lifts and the rep showed me the front right wobbling has it spun. The rep stated that the tire had a broke cord and the rep assumed scratches on the front right bumper had caused it, however, this was not the case. My daughter had scratched the bumper while pulling into park and the problem had preceded the scratches. In addition, I notice as the right front wheel wobbled as it spun, the plugged in the tire which I had previous done at the dealership. The issue is the tire with the plug had been the rear tire and I did not understand how the rear tire managed to get to the front of the vehicle.
9. Electrical Problems: Multiple electrical problems coinciding at one time leads me to believe the Elantra GLS 2001 and has a major electrical problem within its system. See doc.#9A-09/18/04, 9B-10/16/04.
09/18/04: Master Auto Window malfunction brought in for service.
09/18/04: Intermitting wiper malfunction brought in for service. Part ordered
10/16/04: Repair on intermitting wiper, unsuccessful repair, currently the intermitting wiper is not functioning on Elantra. I called and spoke with Clay in service department. Clay requested the Elantra brought in for servicing to find out what is going on with the intermitting wiper. I declined and decided to include the continuation of this problem with Department of Consumer Affairs and the Hyundai Consumer Affairs Department.
10. Cigarette Lighter: Upon purchasing of the Elantra GLS. I noticed no cigarette lighter and when I inquired it had been stated to me that the opening had been for an adapter, however, when reviewing multiple Elantras at the dealership, the Elantras had a cigarette lighter present in the vehicles.

HYUNDAI

Hyundai Motor America
10550 Talbert Avenue
P.O. Box 20839
Fountain Valley, CA 92728-8937

Doc. #6

MOTOR VEHICLE RECALL

Dear 2001, 2002 or 2003 Elantra Owner or 2002 or 2003 Tiburon Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Hyundai has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2001, 2002 and 2003 Hyundai Elantra vehicles produced beginning June 30, 2000 through December 15, 2002 and model year 2002 and 2003 Hyundai Tiburon vehicles produced beginning August 10, 2001 through February 15, 2003.

What is the problem?

- A portion of the rear brake tubes passes behind the front suspension crossmember. Two steering gear box mounting brackets are welded to the crossmember. On vehicles equipped with Antilock Brakes (ABS), the rear brake tubes may contact both steering gear box mounting brackets. On vehicles that are not equipped with ABS, the rear brake tubes may contact only the left steering gear box mounting bracket. Contact between the rear brake tubes and the steering gear box mounting brackets may result in rear brake tube wear and corrosion.

Severe rear brake tube wear and corrosion may result in brake fluid leakage. Brake fluid leakage may result in reduced braking capability in the portion of the dual diagonal braking system that contains the leaking brake tube. Reduced braking capability may result in an accident.

What will Hyundai do?

- To ensure that your vehicle does not experience rear brake tube wear or corrosion as a result of contact between the rear brake tubes and the steering gear box mounting brackets, we are asking you to schedule an appointment as soon as possible to take your vehicle to your Hyundai dealer. The Hyundai dealer will reposition the rear brake tubes so they do not contact the steering gear box mounting brackets, install brake tube clips to control the location of the rear brake tubes, and apply anti-corrosion material to the rear brake tubes in the areas where contact with the steering gear box mounting brackets may have occurred. This procedure will be performed at no charge to you. You should plan to leave your vehicle at your Hyundai dealer for a half day to have this service performed.

What should you do?

- We urge you to call your Hyundai dealer to schedule an appointment to have this work performed as soon as possible.

What if you have other questions?

- If you have any difficulty having this repair performed, we recommend that you call the Hyundai Customer Assistance Center at 1-800-833-5151. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S. W., Washington, D.C. 20590 or call their toll-free Auto Safety Hotline at 1-888-327-4236.

We urge your prompt attention to this important safety matter.

HYUNDAI MOTOR AMERICA

January 31, 2005

Fort Myers, FL

Hyundai of America
Attn: Consumer Affairs
10550 Talbert Avenue
Mountain Valley, CA 92728

Attn: Consumer Affairs

Please find enclosed a grievance against the Hyundai of America corporation for the purchase of a lemon vehicle. A previous complaint had been filed with the Car Window at the Department of Consumer Affairs in the state of California. Car Window stated the California Department of Consumer had been unable to assist me due to the fact that the Hyundai Elantra GLS 2001 purchased by me had not been purchased or repaired in California. Car Window recommended that I contact the Hyundai of America Corporation due to the fact of Hyundai of America has its own lemon car mediation program.

Enclosed is the documentation of grievance for the \$20,534.36 purchased for the Elantra GLS 2001 with the current mileage at 39,424 approaching the 60,000-mile expiration date. The Elantra GLS 2001 had its first malfunction within three months after purchase with continual repeat of the same problem 2004 escalating into multiple defects of the vehicle. I had purchased the Elantra GLS for its sharp design, good gas mileage, smooth riding capability, and the benefit of the features. I have made a \$20,534.36 investment in the Hyundai Elantra 2001 (see enclosed document) and I am requesting the Hyundai of America Corporation either replace the vehicle or refund the money invested in the Hyundai Elantra GLS 2001.

Your immediate assistance is appreciated as soon as possible and you may contact me by telephone at [REDACTED]

Sincerely,

Enclosure

★ January 24, 2005
per Joergen at
45426 stated the
Southern Division
w/ to replace the
Elantra 2001.

File # 768041

U.S. Postal Service Delivery Confirmation Receipt

Postage and Delivery Confirmation fees must be paid before mailing.

Article Sent Tax (to be completed by mailing)

HYUNDAI OF AMERICA
Attn: CONSUMER AFFAIRS
10550 TALBERT AVE
MOUNTAIN VALLEY, CA 92728

Postmark
Here

POSTAL CUSTOMER:
Keep this receipt. For inquiries, Access
Internet web site at www.usps.com
1-800-232-1811

DELIVERY CONFIRMATION NUMBER

9 426 432 2000 0426 0000



PS Form 3838, March 1999

(See Remarks)

**SMALL CLAIMS
DEFAULT
JUDGEMENT**

**HYUNDAI O'BRIEN
"NO SHOW" IN COURT
11/29/06**

IN THE COUNTY COURT OF THE TWENTIETH JUDICIAL CIRCUIT
IN AND FOR LEE COUNTY, FLORIDA
SMALL CLAIMS DIVISION

Vs.

OBrien Hyundai

06-SC-004848

JUDGMENT

THIS CAUSE having been set for Pre-trial and all parties having been notified, it is ORDERED AND ADJUDGED:

☒ A Default Judgment ☐ Final Judgment be entered against the Defendant(s)

OBrien Hyundai

Plaintiff(s) hereby recover(s) from said Defendant(s) the sum of: \$ 2,500.00 as principal, with \$ as prejudgment interest, and costs of \$165.50 all of which shall bear interest at the current legal rate of interest as provided by Florida Statute.

☐ Defendant(s) is/are not indebted to the Plaintiff(s) and that the Plaintiff(s) take nothing from this suit.

☐ Judgment is awarded to the Defendant(s) on the counter-claim in the amount of \$ all of which shall bear interest at the current legal rate as provided by Florida Statutes.

☐ Defendant's counter-claim in this action is denied.

☐ Defendant(s) are dismissed from this action

☐ DISMISSED ☐ with prejudice ☐ without prejudice

☐ Court hereby approves stipulation between parties.

IT IS FURTHER ORDERED AND ADJUDGED

for all of which let execution issue.

DONE AND ORDERED in Fort Myers, Lee County, Florida this November 29, 2006.

JR E. Dwyer

Judge of the County Court

Plaintiff(s) Address:

1234 Village Lake Blvd UNIT 110
Fort Myers FL 33936

cc: parties

12/5/06

Pretrial Judgment

Notice to Appear for Pretrial ConferenceSTATE OF FLORIDA IN AND FOR
LEE COUNTY, SMALL CLAIMS DIVISION

[Redacted]

[Redacted] Plaintiff(s)

Telephone # [Redacted]

05-SC-004848

Judge: Duryea, John E. Jr

Case No.

Refer to this No. in making any inquiries

vs. D'Beau Hymore2757 Colonial BlvdFort Myers, FL 33936

Defendant(s)

You are hereby notified that Plaintiff has made a claim and is requesting judgment against you in the sum of \$5,500 as shown by the following Statement of Claim, together with court costs.

The Court will hold a Pretrial Conference on this claim on the 29 day of November, 2006 at 8:30 A M. in Courtroom "H" 5th Floor, at the Justice Center, 1700 Monroe Street, Fort Myers Florida.

BOTH PLAINTIFF AND DEFENDANT MUST APPEAR. BOTH should bring any receipts or other written documents with you for this pretrial.

If you desire to file any counterclaim or set-off to plaintiff's said claim, it must be filed with the Clerk of the Court by you or by your attorney in writing at least five(5) days prior to the above date set for pretrial of said claim.

You may come with or without an attorney. Each party represented by Counsel shall be represented at said Pre-trial Conference by the attorney who expects to conduct the actual trial of the cause. And the attorney must have the authorization to settle or his client must be present.

DATED: 10-18-06

CHARLIE GREEN, Clerk

By: [Signature]**Statement of Claim**

Plaintiff hereby declares that Defendant owes Plaintiff the sum of \$ 2,200 arising out of, or as a direct result of the following facts to wit:

- I. Family the Repaired Repairs on Vehicle resulting from the Defendant.
- II. The Defendant's failure to pay for the repairs.
- III. The Defendant's failure to pay for the repairs.
- IV. The Defendant's failure to pay for the repairs.

Is there a related case to this action? ☐ Yes ☒ No

Wherefore, Plaintiff demands judgment for damages against defendant, plus Court Costs.

Plaintiff/Agent

Attorney

BRING THIS NOTICE WITH YOU AT ALL TIMES

(See Reverse for Instructions)

AAMCO DIAGNOSTIC TEST

JANUARY 17, 2007 BY AAMCO MGR, JOSH

239-939-5208

P0715 Input/Turbine Sensor Ckt
Fault

1st
Scan

U3118 - Undocumented code

C0307 - Undocumented code

P1529 - Undocumented code

P0465 - Evap large leak or restriction

P1507 - Idle control system (RPM high)

P0105 - Map/Baro Sensor ckt problem

P0715 - Input/Turbine sensor - ckt/fault

U3118 - Undocumented code

C307 - Undocumented code

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**