



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
 2007 FEB 27 AM 9:40
 31-JAN-2007

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OWNER INFORMATION (Type or Print)

Name [Redacted]
 Address [Redacted]
 City READING State MA Zip Code [Redacted]
 Daytime Telephone Number [Redacted] E-mail Address [Redacted]

Signature of Owner [Redacted] Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
 1YVGF22CX [Redacted] Make MAZDA Model 626 Model Year 2002
 Date Purchased 01-DEC-02 Dealer's Name and Telephone Number 128 MAZDA - 1-781-245-8000 Engine: No: Cylinders 4 Fuel Type: Gas
 Original Owner Dealer's City Wakefield State Mass Zip Code 01880
 Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain FRONT WHEEL DRIVE Vehicle Component Code 103000 POWER TRAIN:AUTOMATIC TRANSMISSION Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 12-FEB-2006 Failure Mileage 27000 Failure Speed 60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [Redacted] Tire Model (Name or Number) [Redacted] Tire Size (Example P215/65R15) [Redacted]
 DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [Redacted]
 Tire Component Code [Redacted] Tire Failure Type [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
 Seat Type: [Redacted] Installation System: [Redacted]
 Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*- THE CONTACT REPLACED THE TRANSMISSION ON A 2002 MAZDA 626. THE FIRST FAILURE OCCURRED WAS 27,000 MILES. THE SECOND INCIDENT HAPPENED WITHOUT PRIOR WARNING WHILE DRIVING ON THE HIGHWAY AT A SPEED OF 60 MPH. THE SECOND FAILURE MILEAGE WAS 75,000 MILES. DURING THE SECOND FAILURE THE TRANSMISSION DROPPED OUT OF THE VEHICLE. THE PART WAS AVAILABLE.*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

After vehicle was towed to my home, I called Mazda and they told me that seeing I was a good customer that they would fix the car for only \$2,600. (2nd time). I called 2 other transmission shops and they gave me prices of \$1,800 and \$1,850. The piece of junk has been sitting in my yard for almost one year now

ATTACH ADDITIONAL SHEETS IF NECESSARY

NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590
OFFICIAL BUSINESS

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NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE



US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safecar.gov

or call:

Vehicle Safety Hotline
888-327-4236



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