



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

31-JAN-2007

Reference No.
10181200

OWNER INFORMATION (Type or Print)

Name

Address

City

LOVELAND

State

OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Signature of Owner *[Signature]* Date *2/21/07*

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

SAAB

Model

95

Model Year

2000

YS3EF58Z9Y

Date Purchased

8/26/04

Dealer's Name and Telephone Number

Rallye Motors

513-761-5959

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☐

Dealer's City

Cincinnati

State

OH

Zip Code

45215

Transmission Type

AUTOMATIC

☒ Antilock Brakes

Powertrain

UNKNOWN

Vehicle Component Code

116200 ELECTRICAL SYSTEM:IGNITION:MODULE

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

25-JAN-2007

Failure Mileage

60000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9A8C036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* - THE CONTACT CALLED REGARDING A 2000 9 5 SAAB. THE CONTACT WAS MAKING A LEFT HAND TURN AND LOST POWER AS SHE WAS TURNING. THE CHECK ENGINE LIGHT STARTED BLINKING. THE CONTACT WAS ABLE TO PULL THE VEHICLE OVER TO THE SIDE OF THE ROAD. THE CONTACT STATED THAT SHE PRESSED DOWN ON THE ACCELERATOR PEDAL, BUT THE VEHICLE BARELY HAD ANY POWER. THE VEHICLE DID NOT LOSE POWER STEERING OR BRAKES. THE CONTACT WAS ABLE TO DRIVE THE VEHICLE TO THE MECHANIC. THE CONTACT STATED IT TOOK THE MECHANIC THREE ATTEMPTS BEFORE THEY COULD DUPLICATE WHAT HAD HAPPENED. THE MECHANIC DIAGNOSED THE PROBLEM AS THE IGNITION DISCHARGE MODULE OVERHEATING. THERE WAS A RECALL FOR THE SAME PROBLEM, AND THE SAME YEAR/MAKE AND MODEL. VE HOWEVER, WHEN THE CONTACT CALLED SAAB SHE WAS TOLD THE VEHICLE WAS NOT A PART OF THE RECALL. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Subj: **Saab Parts Direct - BALLENTINE - Order # 2F7D724D-2E35C47**
Date: 2/15/2007 10:50:24 AM Eastern Standard Time
From: sales@saabpartsdirect.com
To: [REDACTED]

Saab Parts Direct - Order Confirmation

Order Number: 2F7D724D-2E35C47

Order Date: 2/15/2007 10:49:49 AM

Order Total: \$206.72

Dear [REDACTED]

Thank you for your order. Your credit card has been billed by 'Parts On Line' for the order total amount shown above. To access shipment tracking and other information, visit www.saabpartsdirect.com and click on the 'My Account' button. If your order was placed by phone, we created your user ID as your e-mail address and the password is the text before the @ sign. For your security and convenience, you may change your password at any time. Remember to add our site to your favorites so you can find us easily the next time you want to save money on quality auto parts. Please tell your friends about us.

Sincerely,

Saab Parts Direct -- Sales Team

www.saabpartsdirect.com

You may call us toll-free: 1-800-871-3619

Monday - Friday, 8:30 am - 7 pm and Saturday, 10 am - 6 pm Eastern time

E-mail: sales@saabpartsdirect.com

Visit our websites today for the best deals on parts for your car or truck. Our online catalogs are quick and easy to use. You may place your order online using our secure e-commerce checkout system or you can call our auto parts experts toll-free for assistance. Remember... we're the auto parts experts, so you don't have to be!

For high-quality replacement parts for your import visit www.autopartsheadquarters.com.

Import catalytic converters are available at www.import-catalytic-converter-warehouse.com.

PIAA bulbs and other import performance upgrades are offered at www.importperformancewarehouse.com.

LOGGING IN TO YOUR ACCOUNT

Visit the site you ordered from and click on the "My Account" button on the homepage and log in using the e-mail address and password you entered when you registered. If your order was placed by phone, we created your user ID as your e-mail address and the password is the text before the @ sign. For example, if your e-mail address is john123@yahoo.com we set your password to john123. Of course, you may change your password at any time.

TRACKING YOUR ORDER

Orders placed by 5 pm Eastern time are generally shipped the same day. Live UPS tracking information is available on the evening of the day your order is shipped. To track your order, visit the site and click on the "My Account" button on the homepage and log in. Click "My Orders", then click "view" in the tracking column of the order you want to track. Then click the UPS tracking number for the current shipment status.

RETURNS including CORES

To request a return authorization for any reason, visit the site you ordered from and click on the "My Account" button on the homepage and log in. Then click "Returns" and follow the instructions on the site to begin the process. All returns are subject to the policy stated on the site and shipments returned without proper authorization will be refused.

OUT-OF-STOCK ITEMS

We are unable to give an exact date when they will be back in stock. We do not hold back-orders, so please check back on our site occasionally. In order to offer our customers the most competitive prices possible, we cannot quote selling prices on out-of-stock items.

PRICING MATCHING

In the event that you find a lower price on the same brand and product from another Internet retailer on a currently-in-stock item, we will meet or beat that price. Call us with the item information and the website address where you saw the item offered and our sales staff will make any price adjustment necessary and process your order right away. This policy does not apply to past orders.

SHIPPING CHARGES

Orders over \$49 are shipped by regular ground service at no extra charge. Next Day and Second Day shipping options may be available for your shipment and your cost will be calculated at checkout.

SHIPPING ADDRESS INFORMATION

We only ship to street addresses within the Fifty States and D.C. We do not ship to PO boxes or APO/FPO addresses.

CATALYTIC CONVERTERS

All catalytic converters sold by us are covered by the product manufacturer's warranty only, not by us. See the website for warranty information. The sale of all aftermarket catalytic converters for 1995 and later vehicles in California is prohibited and we cannot sell them to you if your billing or shipping address is in California.

NO INTERNATIONAL ORDERS

We only ship to the U.S. Fifty States & D.C. All credit cards charged must be issued by a U.S. bank and use a U.S. Fifty States or D.C. billing and shipping address.

PAYING BY MONEY ORDER

Enter the order on our website and print the checkout page with your parts list and shipping information. Mail that printed order form with a U.S. Postal Money Order made out to 'Parts On Line'. You must pay the total amount of the order, including all shipping charges and tax, if applicable. We accept no other types of money orders or checks, and we do not ship C.O.D.

Parts On Line
20 Constance Court
Hauppauge, NY, 11788

****Please include the full original text when replying to this e-mail****

INTERCO PRODUCTS CORP

20 CONSTANCE CT
HAUPPAUGE
(800) 871-3619
WWW.PARTS-ON-LINE.NET

2/15/07
8:13:47

Ship To:

LOVELAND

OH

001 of 001 Reference ShipVia Order Date Order# Weight
2F7D724D UFS GROUND 2007/02/15 653121 4.08

Location	Qty	Units	Part Number	Description
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B 16 79 E 1	1	PIECE	55 561 133	IGNITION COIL
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Above item ordered as # SAB088356

[Handwritten mark]

[Handwritten mark]

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).